



NOTICE OF MEETING

**Notice is hereby given of the Meeting of the
Community Services Committee
to be held in the Council Chamber,
First Floor, Civic Administration Building,
101 Esk Street, Invercargill on
Monday 27 March at 4.00 pm**

His Worship the Mayor Mr T R Shadbolt JP
Cr R L Abbott (Chair)
Cr A J Arnold (Deputy Chair)
Cr T M Biddle
Cr I L Esler
Cr G D Lewis
Cr L F Soper
Cr Rowly Currie (Environment Southland) (Total
Mobility and Passenger Transport)

EIRWEN HARRIS MITCHELL
MANAGER, SECRETARIAL SERVICES

A G E N D A

		Page
1.	APOLOGIES	
2.	PUBLIC FORUM	
2.1	REVIEW: EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY	
2.1.1	<i>Victor West</i>	
2.1.2	<i>Carolyn Weston</i>	
2.1.3	<i>Carolyn Weston on behalf of Southland Branch of Blind Citizens NZ</i>	
3.	MONITORING OF SERVICE PERFORMANCE	
3.1	LEVELS OF SERVICE	5
3.1.1	<i>Community Development</i>	6
3.1.2	<i>Libraries and Archives</i>	7
3.1.3	<i>Pools</i>	13
3.1.4	<i>Housing Care Service</i>	15
3.1.5	<i>Bus and Transport</i>	16
4.	MONITORING OF FINANCIAL PERFORMANCE	
4.1	REPORT OF THE DIRECTOR OF WORKS AND SERVICES	19
4.1.1	<i>Community Services Summary</i>	20
4.1.2	<i>Community Development</i>	21
4.1.3	<i>Library</i>	22
4.1.4	<i>Pools</i>	23
4.1.5	<i>Housing Care</i>	24
4.1.6	<i>Bus and Transport</i>	25

5.	DEVELOPMENT OF POLICIES/BYLAWS	
5.1	REPORT OF THE DIRECTOR OF FINANCE & CORPORATE SERVICES	
5.1.1	<i>Review: Equity and Access for People with Disabilities Policy</i>	26
5.1.1.1	Summary of Submissions and Submissions	41
5.1.1.2	Draft Equity and Access for People with Disability Policy	67
5.1.1.3	Submission by Hamish McMurdo on behalf of Southland DisAbility Enterprise	73
6.	OTHER BUSINESS	
6.1	REPORT OF THE CHIEF EXECUTIVE	
6.1.1	<i>Community Development Projects</i>	75
6.1.1.1	Child, Youth and Family Friendly Sub-Committee Minutes	77
6.1.1.2	Superu – Family Wellbeing in Southland Information	80
6.1.1.3	Gap Filler Workshops Information	87
6.1.1.4	Neighbours Day Information	88
7.	URGENT BUSINESS	

TO: COMMUNITY SERVICES COMMITTEE
FROM: THE DIRECTOR OF WORKS AND SERVICES
MEETING DATE: MONDAY 27 MARCH 2017

MONITORING OF SERVICE PERFORMANCE
--

Report Prepared by: Melissa Short - Manager, Strategy and Policy
 Commentaries from individual managers

SUMMARY

Reporting on the Community Services levels of service measures for the period comprising 1 July 2016 to 31 January 2017.
--

RECOMMENDATIONS

It is recommended that the report be received.

IMPLICATIONS

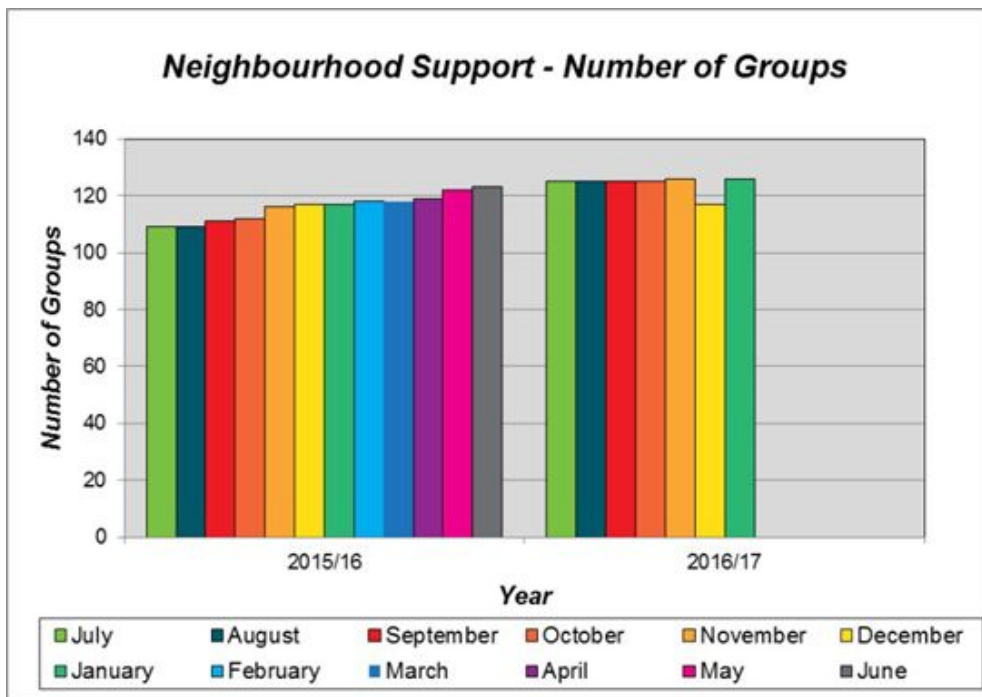
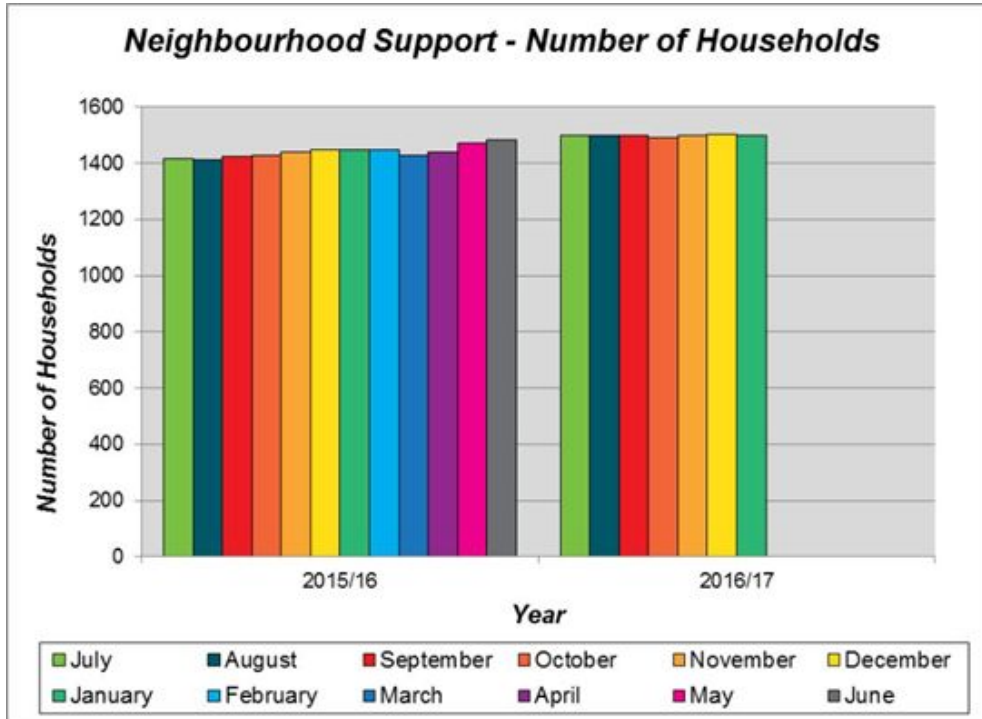
1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> The report monitors performance in relation to levels of service measures identified in the Long Term Plan and the Annual Plan.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> No.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> No.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> Yes.

FINANCIAL IMPLICATIONS

No financial implications arise from this report.

COMMUNITY DEVELOPMENT

	1 July 2016 to 31 January 2016
Neighbourhood Support	
Number of households involved in Neighbourhood Support	1,501
Number of groups involved in Neighbourhood Support	126

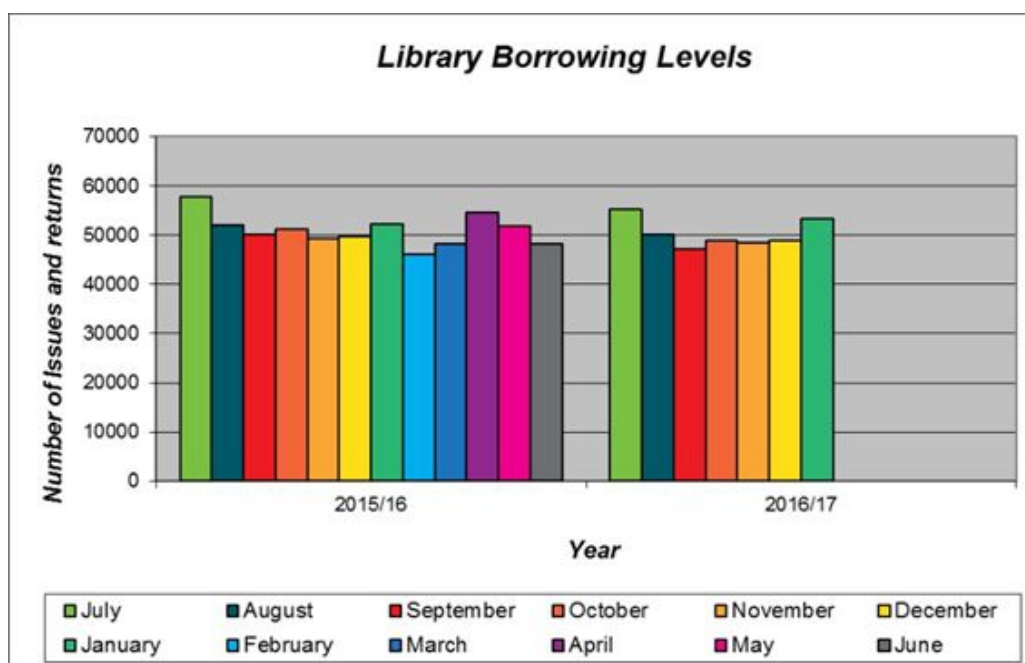


COMMENTARY

The Neighbourhood Support Programme continues to expand, and 11 groups have updated their contact lists and/or recruited new contact people during the December–February period. The contact people met in February at Anderson Park. The latest Neighbourhood Support Newsletter will be distributed shortly.

Commentary provided by Mary Napper
Manager – Community Development

LIBRARIES AND ARCHIVES



Graph of Library Services Borrowing Levels

COMMENTARY

Visitor Numbers

	2015	2016
November	42,581	40,708
Total	42,581	40,708
Total Year to Date	221,638	213,160

	2015	2016
December	42,111	40,529
Total	42,111	40,529
Total Year to Date	263,749	253,689

	2015	2016
January	42,211	42,851
Total	42,211	42,851
Total Year to Date	305,960	296,540

Visitor numbers show a 3% decrease for the year to date. There has been a small increase in Bluff visitor numbers reflecting the visit of cruise ships.

Membership

From	Added November 2015	Added November 2016
Invercargill	126	191
Bluff	0	4
Other	11	6
Total	137	201

From	Added December 2015	Added December 2016
Invercargill	152	151
Bluff	6	3
Other	8	3
Total	166	157

From	Added January 2015	Added January 2016
Invercargill	208	201
Bluff	0	3
Other	8	10
Total	216	214

Total Membership

From	2015/16	2016/17
Invercargill/Bluff	1,194	1,118
Other	96	46
Total	1,290	1,164

Membership remains on target.

Total Circulation

All Items	2015	2016
November	51,969	48,416
Total	51,969	48,416
Total Year to Date	260,541	249,724

All Items	2015	2016
December	49,727	48,834
Total	49,727	48,834
Total Year to Date	310,268	298,558

All Items	2015	2016
January	52,317	53,255
Total	52,317	53,255
Total Year to Date	362,585	351,813

Circulation shows a 2.9% decrease for the year to date.

E-Book/E-Audio Circulation Statistics

	November 2015	November 2016
e-Books	1,366	1,269
e-Audio	168	258
Total	1,401	1,527
Total Year to Date	7,276	7,874

	December 2015	December 2016
e-Books	1,131	1,381
e-Audio	194	286
Total	1,612	1,667
Total Year to Date	8,888	9,541

	January 2015	January 2016
e-Books	1,445	1,508
e-Audio	225	260
Total	1,670	1,768
Total Year to Date	10,558	11,309

Total for Year

	2015/16	2016/17
e-Books	9,274	9,577
e-Audio	1,284	1,732
Total	10,558	11,309

E-Book and e-Audio circulation shows a 7% increase.

Events/Programmes

Kiwi Kids Book Review

During the month of February we ran a competition for kids, to encourage them to read New Zealand books and use the [Kids Pick Reviews](#) on the website.

The Kiwi Kids Book Review competition encouraged children to explore and discover New Zealand Authors and/or books about New Zealand. By submitting a “kids pick” online, each child learnt how to reflect on their reading, write a short review and recommend books to other children. The competition was run in conjunction with the Waitangi and cultural identity workshops which together celebrated New Zealand's special culture through history, reading and learning about what makes us special, including “Kiwiana”.

The Waitangi Workshops were great fun, and we received a lot of positive feedback;

“A variety of activities - some listening and watching, hands on, singing and dancing, story time, discussions, browsing time, etc. kept all the children engaged and interested. Positive and relaxed atmosphere.” - Maree Coleman.

We had a total 115 competition entries and 272 children attended our Waitangi Workshops, including 10 classes from three different schools.

Winners:



Category	Winner
Individual Prize	McKenzie Hansen from St Joseph's for her review on " The Fierce Little Woman and the Wicked Pirate " by Joy Cowley.
School Prize	Room 8, Waverly Park School for their review on "It's OK to be a boy" by Peter Harold.



Heritage Month – Depositing your Genealogy Research in a Heritage Institution

When: 15 March, 7:00 pm - 8:00 pm

Where: Library Meeting Room

Cost: Free, but registrations are required.

The Southland Genealogy Society and ARANZ (Archives and Records Association of New Zealand) are holding an open discussion on what is needed to deposit your research in a heritage institution, and why people look at doing so. Rebecca Smith, Archivist, will be speaking and answering questions on the criteria, issues and considerations for depositing your research in a heritage institution.



Teddy Bears Picnic

When: 17 March, 3:30 pm - 4:00 pm

Where: Activity and Learning Space

Ages: 3-8 years

Our super popular Teddy Bear's Sleepover is back – this has now become an annual event which children attend with their toys. There is a fun picnic which includes stories and games. After the picnic, toys are left behind to explore the library and have an overnight adventure. The following morning each child will receive a book detailing all the fun the toys got up to. This was a registration only event which proved so popular that we have taken registrations to run this event again later in the year.



The Maze Runner

When: 25 March, 6:00 pm - 8:00 pm

Ages: 10-15 Years

With the delayed release of the third Maze Runner movie the volunteers have planned a night of fun to tie the fans over until the new release date. There will be a range of Maze Runner activities including a maze runner quiz and a build your own griever. The main event however will see teens pitted against each other as they try to decode a password and escape the maze.



Author Visit - Jeremy Scott

When: 28 March, 6:00 pm - 7:30 pm
Where: Library Meeting Room
Cost: Free entry

Major open heart surgery as a four year old child taught Jeremy that life was precious and something to cherish. He began to see life as a rollercoaster ride, filled with challenges and experiences. Some of those challenges were forced upon him, others were of his own design. On 5 October 2011 Jeremy began a challenge that was of his own design, a journey that was many years in the planning; a 2 ½ year, 51,916km unsupported bicycle ride from London to New Zealand. As he pedalled his way around the planet he accumulated more than enough kilometres to circumnavigate the earth.

At the conclusion of this phenomenal journey, Jeremy wrote the highly successful book 'The Long Road from a Broken Heart' and now dedicates his life to inspiring others.

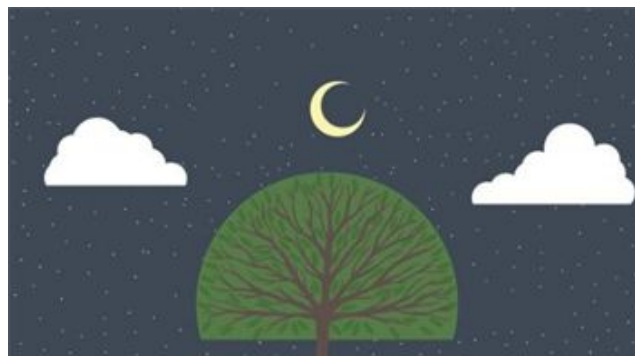


There will be a 45 minute presentation followed by Q&A and book signing.

After Hours Family History

When: 30 March, 6:45 pm - 9:00 pm
Where: Information Services
Cost: Free, but registrations are required.

Everyone is welcome to register for our first ever Family History After-Hours session. Whether you are a beginner or an experienced family historian there is something for you. Enjoy the opportunity to have a couple of hours to work on your family history using our resources. Two staff members will be on hand to help you if needed, and tea and coffee will be provided.



Meeting Spaces

	2015	2016
November	32	87
Total	32	87
Total Year to Date	142	308

	2015	2016
December	19	47
Total	19	47
Total Year to Date	161	355

	2015	2016
January	28	28
Total	28	28
Total Year to Date	189	383

Displays

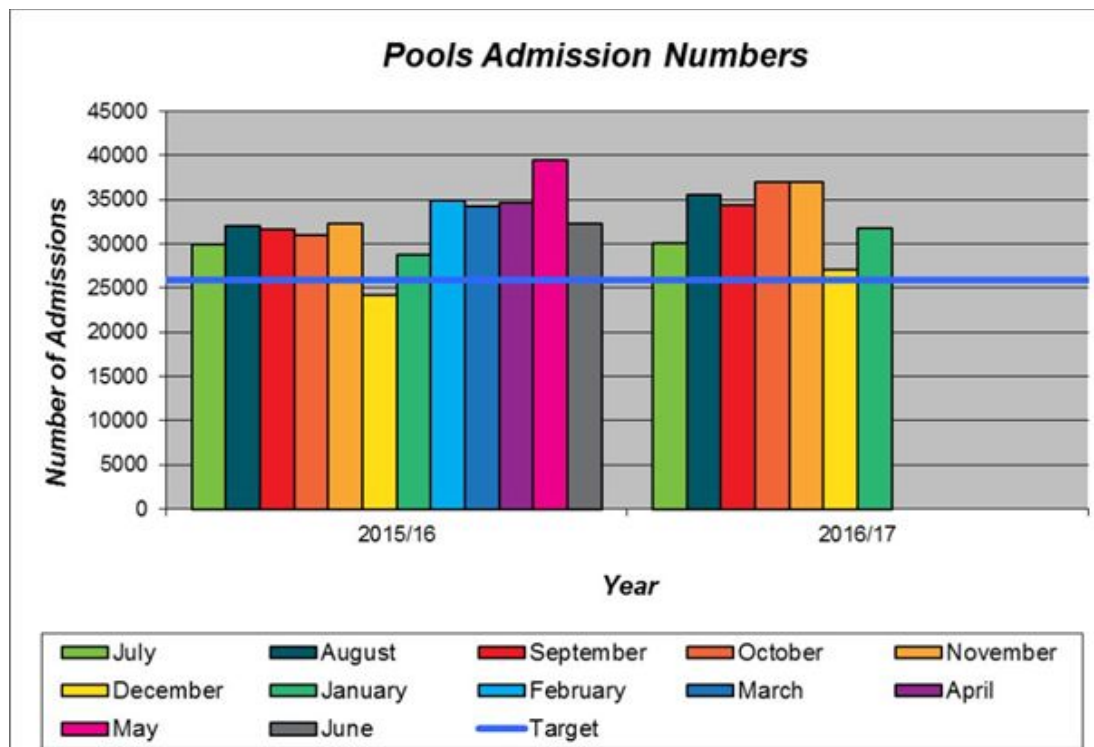
- Arts Centre Project
- Chinese New Year
- Kidstart

Commentary provided by Marianne Foster
Manager – Libraries and Archives

POOLS

Use of Services

Annual pool usage maintained at a minimum of 7 visits per head of population. (*LTP measure*)



Graph of Pool Admission Numbers

COMMENTARY

Events for January:

January

4–27 January School Holiday Programme

27 January Back to School Pool Party

27–29 January Synchronised Swimming Training Camp

Admission numbers were higher during January than historically seen in previous years, most likely due to the inclement weather seen during January. Of particular note was the high number of 'camper van' tourists visiting the facility for a shower and/or relax indoors away from the wind and rain. This has continued into February and March with high numbers still visiting to make use of amenities and the pool facility as a whole.

Holiday Programme

The Splash Palace Holiday Programme was especially busy this year with high numbers attending during the hours of 11.00 am – 4.00 pm weekdays. It was also encouraging to see many families making use of the pools and activities, which we believe has been driven largely by our focus on mitigating the view of the pools as a babysitting service and the child/adult supervision rules introduced in December 2015.



Gold Quality Swim School Swimming New Zealand

The Splash Palace Swim School was recently accredited as a Gold Quality Swim School by Swimming New Zealand. This is the highest accreditation possible and exemplifies the passion and dedication our Swim School staff provide to our community.



Health and Safety

There was an assault on a staff member (Pool Lifeguard Supervisor) on 30 January 2017. During an eviction of some young men, one of them struck a lifeguard in the face. Police responded and the perpetrator was arrested and taken away.

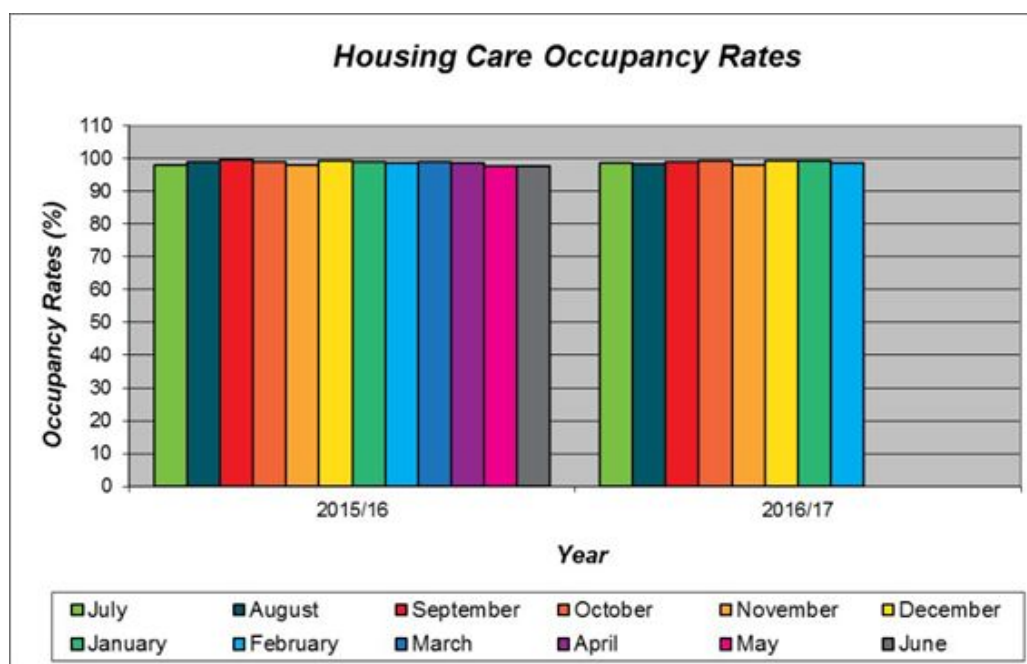
Otherwise, during January (aside from the normal activity) there were no major Health and Safety events.

First Aids: 9
 Pool Rescues: 3
 Assault: 1

Note: Pool rescues were all children out of depth, all aged 8 years+ with parents either absent or distracted.

Commentary provided by Peter Thompson
 Manager – Aquatic Services

HOUSING CARE SERVICE



Graph of Housing Care Occupancy Rates

COMMENTARY

Waiting List Activity

	Feb 2017	Jan 2017	Dec 2016
Invercargill	18	17	12
Bluff	2	2	2
Invercargill Supplementary	13	14	14
Invercargill Registrations of Interest	8	12	12
Bluff Supplementary	-	-	-
Bluff Registrations of Interest	-	-	-
Totals	41	45	40

	Feb 2017	Jan 2017	Dec 2016
Applications received	3	5	6
Tenancy Exits	2	2	1
Vacant Units	-	-	1

Our occupancy levels for January and February were 99.4% and 98.8% respectively with the two vacant units having now been allocated.

Local rental market demand continues to outstrip supply with a number of those seeking accommodation using local holiday parks (Southland Times 11 March 2017).

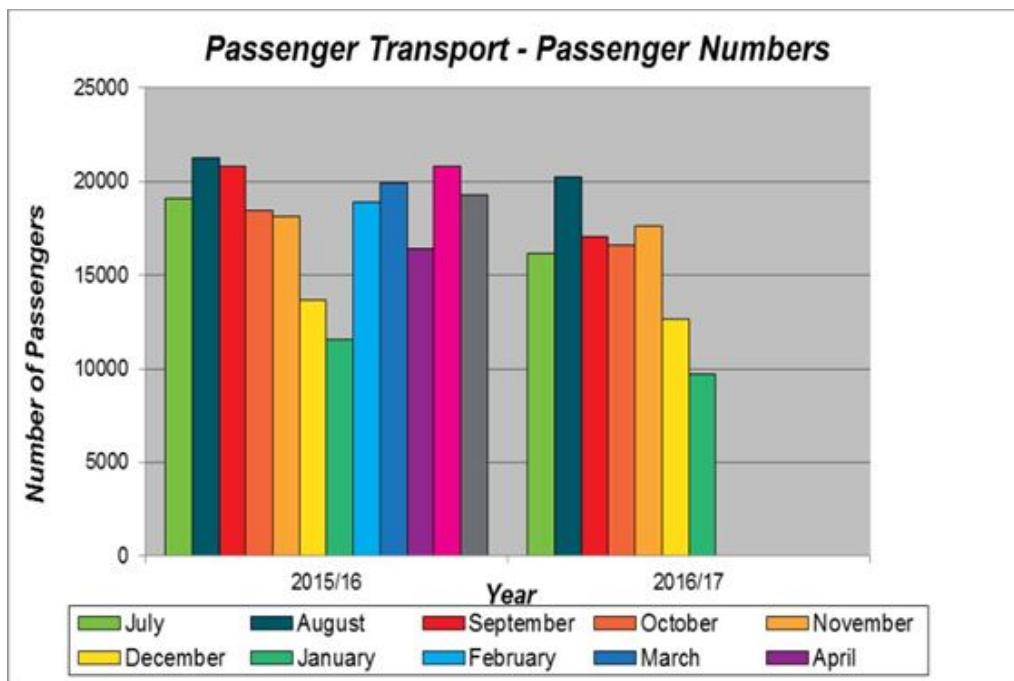
Complex Visits/Maintenance

There were 33 annual/new inspections during January/February with no issues being raised. Maintenance for the period has been largely routine with some minor renovating being completed between tenancies. Once again our high occupancy levels and accommodation demand limits the scope of work able to be undertaken.

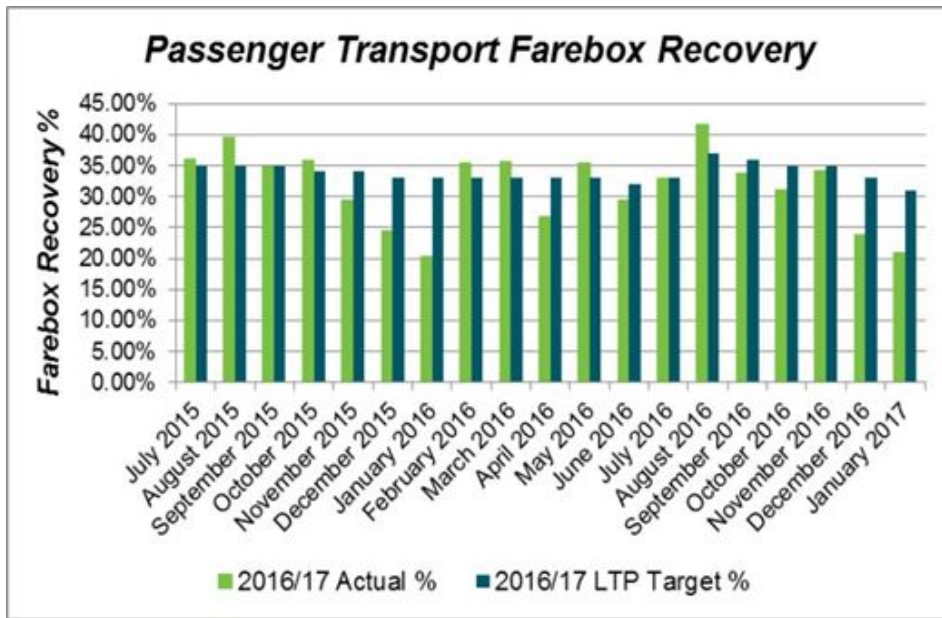
A mobility scooter conservatory is to be added to a unit at Pomona Street in the next few weeks.

Commentary provided by Stephen Ridden
Corporate Services Manager

BUS AND TRANSPORT



Graph of Passenger Transport Farebox Recovery



COMMENTARY

Passenger Transport and Total Mobility

The passenger numbers for the year to date have continued to show a worrying downward trend. Numbers in January are below 10,000 passenger trips for a month which is very disappointing.

Consultants are working with Council to review the network to identify issues and weaknesses, and to develop strategies which can be considered to improve the service. The consultants are experienced in this type of review and it is hoped they will be able to bring that expertise to present alternative thinking solutions for consideration. It is anticipated that the review will highlight where existing routes could be improved or alternative approach may be developed towards delivering a better outcome. Ideas previously presented to the Committee will be explored and considered.

This review will also feed into the review of the Regional Public Transport Plan (RPTP) which is also being undertaken and this process leads into the funding request for 2018 to 2021 to New Zealand Transport Agency in August this year and into Asset Plans and Long Term Plans. Having better and well-reviewed ideas will provide a better and stronger business case for change should that be the conclusion of the review.

The Regional Ticketing Project has reported back that they have analysed the proposals received, are currently in final discussions with that Tenderer and will be seeking approvals from Council to confirm their involvement. Council currently operates its ticketing under a sub-license of the Otago Regional Council and we will need to migrate as this new system becomes operational. The planned timeline to implement this system is March 2018.

The budget for this project was carried forward from last year when the ticketing project was expected to be implemented, but delays has now meant funding will be required to be carried forward into 2018 to fund the commitment. The budget remains sufficient and appropriate for the services which will be delivered to Council with the current understanding of the project. Some unknowns have yet to be resolved and these include the level of involvement required from staff when transferring existing cards to new cards, and what complexities this may bring.

Total Mobility continues to be well utilised by the 1,500 clients we have and the usage appears to have some growth which indicates better access for those customers into community activities. The service operates in an efficient manner and the use of an “electronic card” approach continues to be evaluated as more Councils throughout New Zealand migrate to this. This system does have some limitations as it cannot be a mixed approach with our current card system and does have capital cost implications. It is unclear if our customers would be better served by a change at this time.

Commentary provided by Russell Pearson
Manager – Roading

TO: COMMUNITY SERVICES COMMITTEE
FROM: THE DIRECTOR OF WORKS AND SERVICES
MEETING DATE: 27 MARCH 2017

MONITORING OF FINANCIAL PERFORMANCE
--

Report Prepared by: Cameron McIntosh – Director of Works and Services

SUMMARY

Financial commentary for activities reporting to the Community Services Committee for the seven month period to January 2017.

RECOMMENDATIONS

That this report be received.

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> Yes.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> No.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> N/A.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> N/A.

FINANCIAL IMPLICATIONS

The financial commentary and financial accounts are provided for information.

Business Unit **100000 - Community Services**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Internal Revenue	204,824	126,904	77,920	12,726	217,550
Fees & Charges Revenue	1,741,774	1,804,330	(62,556)	1,329,966	3,071,740
Grants & Subsidies Revenue	570,457	754,180	(183,722)	756,996	1,327,453
Financial Revenue	47,478	30,113	17,365	48,226	95,704
Total Revenue	2,564,533	2,715,527	(150,994)	2,147,914	4,712,448
Internal Expenditure	2,391,207	2,391,146	61	1,707,900	4,099,107
Staff Expenditure	2,319,348	2,325,825	(6,477)	1,720,634	4,039,982
Administration Expenditure	207,814	313,708	(105,894)	329,971	537,785
Financial Expenditure	(1,234)	4,369	(5,603)	8,723	7,489
Grants & Subsidies Expenditure	770	598	172	255	1,025
Repairs & Maintenance Expenditure	63,117	38,533	24,584	2,940	66,057
Operational Expenditure	1,243,632	1,551,479	(307,847)	1,416,046	2,659,678
Depreciation Expenditure	526,130	611,642	(85,511)	522,398	1,048,529
Total Expenditure	6,750,784	7,237,299	(486,515)	5,708,868	12,459,651
Operating Surplus / (Deficit)	(4,186,250)	(4,521,772)	335,521	(3,560,953)	(7,747,204)
Capital Expenditure	234,187	416,005	(181,818)	508,965	743,152
Capital Funding	(70,409)	(24,614)	(45,796)	(228,688)	(299,097)
Cash Back Depreciation	509,155	598,629	(89,474)	517,066	1,026,221
Rates Required	3,840,873	4,314,534	(473,662)	3,324,165	7,165,037

Commentary:

Community Services are \$473,662 under budget for the first seven months to January. A departmental breakdown and commentary is provided.

Business Unit **110000 - Community Services - Community Development**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Grants & Subsidies Revenue	15,860	0	15,860	(15,860)	0
Financial Revenue	4,213	1,341	2,871	(1,774)	2,438
Total Revenue	20,072	1,341	18,731	(17,634)	2,438
Internal Expenditure	24,608	24,546	62	17,471	42,079
Staff Expenditure	77,022	85,829	(8,807)	71,731	148,753
Administration Expenditure	10,554	23,567	(13,013)	29,847	40,401
Financial Expenditure	2,433	3,293	(860)	3,212	5,645
Repairs & Maintenance Expenditure	0	1,891	(1,891)	3,242	3,242
Operational Expenditure	32,868	57,253	(24,385)	65,279	98,147
Depreciation Expenditure	312	0	312	(312)	0
Total Expenditure	147,797	196,378	(48,581)	190,470	338,267
Operating Surplus / (Deficit)	(127,725)	(195,037)	67,312	(208,104)	(335,829)
Capital Funding	(11,159)	1,753	(12,912)	(17,135)	(28,294)
Rates Required	116,566	196,790	(80,224)	190,969	307,535

Commentary:

Community Development are \$48,581 under spent for the first seven months to January. This will gradually reduce as major projects are completed in the next five months.

Business Unit **120000 - Community Services - Library**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Fees & Charges Revenue	74,420	93,856	(19,436)	82,245	156,665
Grants & Subsidies Revenue	435	1,343	(908)	4,175	4,610
Financial Revenue	(125)	22,330	(22,454)	30,143	30,019
Total Revenue	74,730	117,529	(42,799)	116,564	191,294
Internal Expenditure	646,306	646,306	0	461,647	1,107,953
Staff Expenditure	1,218,244	1,281,381	(63,137)	1,004,997	2,223,241
Administration Expenditure	95,979	120,511	(24,532)	110,611	206,591
Financial Expenditure	(3,668)	299	(3,966)	4,180	512
Repairs & Maintenance Expenditure	7,006	9,263	(2,257)	8,874	15,880
Operational Expenditure	110,084	113,043	(2,959)	83,704	193,788
Depreciation Expenditure	495,317	578,910	(83,593)	497,100	992,417
Total Expenditure	2,569,269	2,749,713	(180,444)	2,171,112	4,740,382
Operating Surplus / (Deficit)	(2,494,539)	(2,632,184)	137,645	(2,054,549)	(4,549,088)
Capital Expenditure	232,423	266,969	(34,547)	225,239	457,662
Capital Funding	0	0	0	(15,000)	(15,000)
Cash Back Depreciation	495,317	578,910	(83,593)	497,100	992,417
Rates Required	2,231,645	2,320,244	(88,599)	1,767,688	3,999,333

Commentary:

Library are \$88,599 under budget for the first seven months to January. Income remains under budget at \$42,799 and operational expenditure is under budget by \$137,645. The overall rates required remains under budget by \$88,599. This will move closer to budget as some annual invoices are due next month.

Business Unit **140000 - Community Services - Pools**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Internal Revenue	204,824	126,904	77,920	12,726	217,550
Fees & Charges Revenue	874,843	910,764	(35,920)	662,941	1,537,784
Grants & Subsidies Revenue	0	0	0	128,992	128,992
Financial Revenue	43,204	6,442	36,762	20,043	63,248
Total Revenue	1,122,871	1,044,110	78,761	824,702	1,947,574
Internal Expenditure	1,075,647	1,075,647	0	768,319	1,843,966
Staff Expenditure	990,339	940,813	49,526	646,803	1,637,142
Administration Expenditure	89,564	81,722	7,843	50,530	140,094
Financial Expenditure	0	777	(777)	1,332	1,332
Grants & Subsidies Expenditure	770	598	172	255	1,025
Repairs & Maintenance Expenditure	36,426	27,379	9,047	10,510	46,936
Operational Expenditure	194,943	219,730	(24,787)	181,737	376,680
Depreciation Expenditure	16,662	13,013	3,650	5,645	22,307
Total Expenditure	2,404,352	2,359,678	44,674	1,665,130	4,069,482
Operating Surplus / (Deficit)	(1,281,481)	(1,315,568)	34,087	(840,427)	(2,121,908)
Capital Expenditure	2,800	11,953	(9,153)	17,690	20,490
Capital Funding	(59,250)	(26,367)	(32,883)	14,050	(45,200)
Rates Required	1,225,031	1,301,154	(76,123)	872,168	2,097,198

Commentary:

Pools are \$76,123 under budget for the first seven months to January. The pools operational account to the end of January is 7.5% and 1.9% ahead of budget for revenue and expenditure respectively. Increased staff expenditure continues to be a contributing factor, however this is currently being somewhat offset by increased revenue and operational savings elsewhere.

Business Unit **270000 - Community Services - Housing Care**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Fees & Charges Revenue	628,520	603,737	24,784	393,071	1,021,591
Financial Revenue	186	0	186	(186)	0
Total Revenue	628,706	603,737	24,970	392,885	1,021,591
Internal Expenditure	554,310	554,310	(1)	395,936	950,246
Staff Expenditure	21,739	17,802	3,937	9,106	30,845
Administration Expenditure	4,550	1,866	2,684	(1,351)	3,199
Repairs & Maintenance Expenditure	4	0	4	(4)	0
Operational Expenditure	1,900	3,735	(1,835)	4,503	6,403
Total Expenditure	582,503	577,713	4,789	408,191	990,694
Operating Surplus / (Deficit)	46,204	26,023	20,180	(15,306)	30,897
Capital Funding	0	0	0	30,897	30,897
Rates Required	(46,204)	(26,023)	(20,180)	46,203	(0)

Commentary:

Housing Care are \$20,180 under budget for the first seven months to January. Rental income at the end of January has caught up the shortfall from last month and continues to exceed budget owing to higher than budgeted occupancy levels. Our waiting lists have started to grow again and we are seeing increased market pressure for accommodation which is likely to continue until years end.

Business Unit **563400 - Community Services - Bus and Transport**

Seven months to 31 January 2017

	Jan YTD			2016 / 17	
	Actual	Budget	Variance	Remaining Budget	Budget
Fees & Charges Revenue	163,991	195,973	(31,983)	191,710	355,700
Grants & Subsidies Revenue	554,163	752,837	(198,674)	639,688	1,193,851
Total Revenue	718,153	948,810	(230,657)	831,398	1,549,551
Internal Expenditure	90,337	90,337	0	64,526	154,863
Staff Expenditure	12,003	0	12,003	(12,003)	0
Administration Expenditure	7,166	86,042	(78,876)	140,334	147,500
Repairs & Maintenance Expenditure	19,681	0	19,681	(19,681)	0
Operational Expenditure	903,837	1,157,718	(253,881)	1,080,823	1,984,660
Depreciation Expenditure	13,838	19,719	(5,881)	19,966	33,804
Total Expenditure	1,046,862	1,353,816	(306,953)	1,273,965	2,320,827
Operating Surplus / (Deficit)	(328,709)	(405,006)	76,296	(442,567)	(771,276)
Capital Expenditure	(1,036)	137,083	(138,119)	266,036	265,000
Capital Funding	0	0	0	(241,500)	(241,500)
Cash Back Depreciation	13,838	19,719	(5,881)	19,966	33,804
Rates Required	313,835	522,370	(208,535)	447,137	760,972

Commentary:

Passenger Transport and Total Mobility are \$208,535 under budget for the first seven months to January. The Regional Ticket Project, which is yet to have any funds paid out, contributes to this underspend (i.e. \$100,000). A number of capital elements including some bus shelters and hoist equipment have also yet to be committed and this results in a credit of \$138,000. Income from Bus Smart revenue is approximately \$34,000 behind budget due to the lower than expected passengers using the services. Operationally the level of expenditure is below budget with savings having been made in the way we deliver the administration.

TO: COMMUNITY SERVICES COMMITTEE
FROM: DIRECTOR OF FINANCE & CORPORATE SERVICES
MEETING DATE: MONDAY, 27 MARCH 2017

REVIEW: EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY

Report Prepared by: Anna Goble, Graduate Policy Analyst

SUMMARY

Council's Equity and Access for People with Disabilities Policy was reviewed in late 2016 with public consultation being undertaken from September through to December, in the same year.

Submissions made have been summarised (*refer to Appendix 1*) with comments from staff attached. Following the hearing of these submissions, Council will make recommendations before the final policy is adopted.

RECOMMENDATIONS

That this report be received

AND

That submissions are heard before the Community Services Committee

AND

That recommendations are provided to staff to alter the Draft Policy if required (*refer to Appendix 2*).

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> Yes.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> N/A.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> Equity and Access for People with Disabilities Policy – review has occurred, next review will be scheduled for 2020 following adoption.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> No further consultation required, has been undertaken.

6.	<p><i>Has the Child, Youth and Family Friendly Policy been considered?</i></p> <p>Yes by virtue of consultation; no actual bearing on the policy itself as all persons are considered.</p>
----	--

FINANCIAL IMPLICATIONS

N/A.

EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY

Council policies are to be reviewed on a three/four-yearly basis unless stated otherwise; the Equity and Access for People with Disabilities Policy was up for review late 2016. The consultation period spanned from September 2016 – December 2016.

Prior to engaging in the formal consultation process, Council staff had met with the Combined Disability Group to go over any issues that had occurred as a result of the existing policy.

Further, staff engaged on a broader level with the Office of Disabilities by attending workshops in Invercargill on the creation of the updated New Zealand Disability Strategy for 2016-2026.

It should also be noted that staff met with members of the disability community who wanted to display what physical barriers existed in society, staff went on a tour around Southland DisAbility Enterprises and met with a number of the staff there to hear their stories.

The pre-existing consultation, as well as the overarching nationwide strategy goals, were taken into account during this review.

A total of eight submissions were received by Council on the policy. The following are the submitters who wish to be heard:

Submitter	Hearing Time
Victor West	4.05 pm
Carolyn West	4.15 pm
Carolyn West on behalf of Southland Branch of Blind Citizens NZ	4.25 pm
Hamish McMurdo on behalf of Southland DisAbility Enterprises	Unavailable to be heard; please find attached further information (<i>refer to Appendix 3</i>).

The following recommendations have arisen from submissions and staff would recommend these be adopted in the final version of the Policy:

- Alter page 6 of the policy to retain initial point as it was duplicated, to read: “Ensure that Council staff and elected members undertake disability awareness training and that staff whose work impinges directly on the wellbeing of people experience disabilities undertake more specific training” and redact the point stating “encourage disability training for staff and elected members at all levels of Council”.
- Any reference to DPA should be amended to read DPO.
- The next review will occur in four years.

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
001	Invercargill Youth Council	<p>Pleased that the review occurred as equal rights are important.</p> <p>Would like Council to provide a card that allows discounts to those with a disability at Council-owned services and others.</p> <p>Would like gold cards to be swiped at pedestrian crossings to allow for a longer crossing time.</p>	<p>Submission noted.</p> <p>Current technology for traffic lights does not support ability for swipe cards nor is it standard practice. However it is a good concept, and if the opportunity presents itself to consistently apply a mechanism to allow those users who require a longer period of time to cross, then Council would trial this – similar to at Queens Drive, at present. There is a difficulty with a number of popular crossings being across a state highway, of which Council has no jurisdiction over.</p>	No

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
002	Southland DisAbility Enterprises Ltd. – Hamish McMurdo	<p><u>Communication</u> Council staff ought to be aware that they need to be able to provide information in different formats. Define what “sufficient notice” is for events so disabled people are able to make plans to attend. Real measurements are required to ensure that Council does have clear signage. Council needs to ensure that their “disability networks” are up to date and encompass the entire community.</p> <p><u>Consultation</u> Council need to specify how they intend to consult with this community, and how they will recognise their needs. Council further must specify how they intend to include the wider whanau in the consultation process. Edit “staff liaison” to read “staff will liaise”.</p> <p><u>Accessibility</u> There needs to be a measurable outcome that Council will meet the needs for people in the community that are disabled. Council must acknowledge how they will inform the community of the available housing care and explain how they know about the safety of such a facility. Must have a measurable goal for disabled needs being met for events. Would like to know how specifications are included in Council contracts for events to ensure that the needs of this community are</p>	<p>Submission noted.</p> <p>Council already offer various documents when requested in different formats, and put many on the TIS service. Sufficient notice is that when Council organises an event there is generally a period of between a fortnight to a month prior to the event, this provides sufficient notice for people to ensure they can attend and make alternative arrangements if required. Council has a list of disability contacts who are regularly contacted regarding things such as the review of this Policy (38 current contacts) – if community groups wish to be added to this, this is easy to do by contacting Council.</p> <p>Council’s usual consultation process will involve submissions, meeting with various community groups and hearing from them in a public forum before Council, if required.</p> <p>Council may work on a case-by-case basis in terms of accessibility and will meet requirements as</p>	Yes

		<p>considered. How will consultation be undertaken with this community prior to redevelopment and building developments? Southland Disability Enterprises ought to be included to work alongside Council to resolve barriers that arise, such as transport or living environments.</p> <p><u>Advocacy</u></p> <p>Council's policy should reflect the measurable targets that are in the NZ Disability Strategy. How does Council intend to create opportunities for disabled people to advocate on their own behalf? Further, how will Council advocate for equal opportunity on their behalf? SdE further would like to know how Council intend to monitor and make recommendations about the updating and implementation of legislation and practices to improve accessibility. Recommends the change of "<i>encourage</i> the portrayal of persons with disabilities by the media in a positive way" to read "<i>insist</i> the portrayal..."</p> <p><u>Partnerships</u></p> <p>There is nothing measurable or target based to ensure Council is working alongside its policy.</p> <p><u>Prevention</u></p> <p>There is nothing measurable or target based to ensure Council is working alongside its policy.</p> <p><u>Equal Employment Opportunities</u></p> <p>There is nothing measurable or target based to ensure Council is working alongside its policy.</p>	<p>determined by legislation. Council may consult during the design phase if appropriate.</p> <p>In areas of mutual agreeance Council will seek to advocate on behalf of the Disability sector.</p> <p>Staff agree that the next step in implementing the policy should be to develop key performance indicators.</p> <p>We acknowledge the time and depth of comments and analysis from this submission. We will look to include Southland DisAbility Enterprises Ltd from the outset, in the future.</p>	
--	--	---	--	--

		<u>General comments</u> Disappointing policy – there is no direction, accountability or monitoring of what is recommended. SdE would like to be considered as a partner, of some kind, with Council to advocate on behalf of their employees and potentially expand into residential care or support.		
--	--	--	--	--

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
003	Des Collins	<p>The Council needs to consider needs of disabled peoples when making changes to parking fees in disabled carparks.</p> <p>That all doors in Council buildings meet the DPA standard rational.</p> <p>Library carpark recently increased disability parking by 180% but roof access through door is only half the required width.</p>	<p>Submission noted.</p> <p>Council is currently working on a Parking Strategy and will advise of this in due course.</p> <p>Library carpark – there are free disability parks located on a different level; there are also disability parks located on all levels but there may be a parking cost associated.</p> <p>The roof access is accessible and meets requirements provided under legislation.</p>	No

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
004	Southland District Health Board – Andrae Gold	<p>Agree with purpose of policy and key points in 'communication, consultation, accessibility, advocacy, partnerships, prevention and equal employment opportunities' sections.</p> <p>Noted that on page 6 there were two duplicated bullet points.</p>	<p>Submission noted.</p> <p>Page 6 will be altered to retain the initial bullet point stating "Ensure that Council staff and elected members undertake disability awareness training and that staff whose work impinges directly on the wellbeing of people experience disabilities undertake more specific training" and redact the point stating "encourage disability training for staff and elected members at all levels of Council".</p>	No

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
005	Terry Bartlett Mosgiel	<p>Has re-written policy. Major changes to his draft policy are as follows:</p> <p><u>Definitions</u> Change “people with disabilities” to “people with differing abilities”. Remove “social and physical aspects” in the scope. Community building definition should include “all should be audited and prioritised keeping accessibility for all people with differing abilities in mind”.</p> <p><u>Communication</u> Include publicising numbers such as 0800 verbally, providing print information or radio notices. Ensure that networks are kept updated.</p> <p><u>Consultation</u> Create a group within Council that holds current representation of people with differing abilities and have them communicate with their membership. Group must have a framework to work within and necessary arrangements for transportation and equitable information be provided. Within the group leadership must be fostered and challenged for the growth of the people involved, and the growth of the City.</p>	<p>Submission noted.</p> <p>A number of submissions commented on changing “people with disabilities” but there was no consistent definition offered to change this. And each definition varies only slightly on what is used in the Policy.</p> <p>Consultation for this Policy involved discussions with a number of people with differing abilities, we worked alongside this group to initially develop the policy and sought their feedback upon review prior to it going out for consultation.</p> <p>Should there be key stakeholder groups in the community that are concerned about accessibility they are invited to contact Council and invite parks/roading to aid in prioritising the real issues and work together to solve this.</p> <p>In areas of mutual agreeance Council will seek to advocate on behalf of the Disability Sector.</p>	No

		<p><u>Accessibility</u> Recommended to investigate the CCS Disability Accessible Buildings Project to gauge information regarding accommodation access in buildings and venues. Further, conduct an audit under the guidance of disabled person's assembly – similar to Palmerston North.</p> <p><u>Advocacy</u> Create opportunities, for instance, Toastmasters Gabble Club (submitter attached further information about this) as a facilitation tool. Approach SIT and other training institutes to utilise skills of students in the area about making recommendations about design – it can bring an understanding of and for people with differing abilities as well as provide insight into future projects with versatility.</p>		
--	--	---	--	--

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
006	Victor West	<p>Advocacy shall not be the role of Council, as disabled people are able to advocate on their own behalf as they are the expert. However, Council should be prepared to listen to any issues that arise.</p> <p>Communication is particularly important and Council should ensure that disabled people are able to hear what is being said, particularly in the case of deafblind people, or people who are hard of hearing. The submitter would encourage the use of microphone (with hearing loop) to be used at all times when available.</p> <p>Council should ensure that staff disability awareness education is undertaken regularly and subcontractors (such as bus drivers) should adhere to Council protocols.</p> <p>The Policy contains too much information to absorb and was too long for the TIS service to prove beneficial. The actions in this Policy are too ambitious and Council will not fulfil these goals within the next four years.</p>	<p>Submission noted.</p> <p>Staff acknowledge that Council's role is to listen to the expert community rather than advocate on their behalf, unless it is a collective advocacy effort.</p> <p>Council has in place microphones for all public meetings. Council is willing to assist where practicable anyone with further requirements.</p> <p>Total Mobility have a DVD and offer training to staff; if there are further informative resources then Council would be happy to pass these on to our subcontractors. GoBus would also utilise such a resource.</p> <p>Council acknowledges the Policy is quite long and in-depth, in the future will provide an overview on the TIS service so it is more beneficial.</p>	Yes

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
007	Carolyn Weston	<p>The Policy is too long and confusing with a lack of division between policy and action statements. The Policy must be re-worded so those with less literacy skills can still comprehend the Policy.</p> <p>Submitter does not believe the silent disabled group has the opportunity to comprehend this.</p> <p>Is not sure that ICC should work as an advocate on behalf of disabled people, as many are capable of doing so for themselves. Further there may be conflicts in terms of Council business and what they may wish to advocate on – in this case Council should refer the disabled person to an advocacy provider.</p> <p>Council should provide information for all disabled people in their preferred format. Why has this Policy not been prepared in a “plain English language” format?</p> <p>ICC must communicate with the wider community rather than just the disability service providers. For instance, the Invercargill Combined Disability Group – it is a shame that Council isn’t hearing from the disability community directly.</p> <p>Not happy with the writing style of the policy, although agree with the philosophical statements. Examples should be used to explain something, rather than a long list.</p>	<p>Submission noted.</p> <p>The construction of the Policy is very similar to the previous version of this same Policy. Council may choose to consider creating an easy-to-read policy summary or creating the Policy in a plain English language format in the future.</p> <p>Staff acknowledge that Council’s role is to listen to the expert community rather than advocate on their behalf, unless it is a collective advocacy effort.</p> <p>Staff have communicated with a variety of people and groups over the process of developing this Policy – not all were disabled, not all were part of the Invercargill Combined Disability Group.</p> <p>The style of the policy is in keeping with other Council policies. It would be rare to see a policy that has examples provided within it, a strategy would have something of that effect which staff note is in the NZ Disability Strategy.</p>	Yes

SUMMARY OF SUBMISSIONS ON THE EQUITY AND ACCESS FOR DISABILITIES POLICY REVIEW

No.	Name	Submission	Staff Comment	Speak to Council
008	Southland Branch of Blind Citizens NZ – Carolyn Weston	<p>Disappointed in the writing style of the draft – language appears muddled and phrases require modification. Have made suggestions for re-phrasing of areas within the Policy.</p> <p>Believe that the definitions section should be included as an Appendix and that not all definitions are correctly allotted, for instance “Council’s role” – this should be incorporated into the Policy rather than an all encompassing definition.</p> <p>Human Rights definition only encompasses the relevant legislation rather than a definition of what they are.</p> <p>It does not incorporate the United Nations Convention on the Rights of Persons with Disabilities nor the updated New Zealand Disability Strategy.</p> <p>Believe information can be sought “upon request” in a desired format and this should be included in the definitions.</p> <p>Suggest that the Policy requires more wordsmithing and has made suggestions for this under the “Communications” section.</p> <p>Believe that the Policy subtly suggests that the disabled community will only be consulted when issues affect them and that is stigmatising them.</p> <p>Statement regarding DPA is old fashioned, as now</p>	<p>Submission noted.</p> <p>Staff acknowledge that the style of the Policy is written to be in-keeping with other Council policies. A definitions section will always be listed at the start of a policy so that readers can determine what each word will mean before reading the policy.</p> <p>The Policy was crafted in light of the UN Convention on the Rights of Persons with Disabilities as well as in consultation with the new NZ Disability Strategy, staff attended the workshop held in Invercargill to gain further insight into this prior to the review of this Policy.</p> <p>In the Communications section of the Policy it states that information can be sought upon request in desired formats.</p> <p>The disabled community will have the ability, alongside any other resident, to be consulted and submit on any issue that affects the City, this is not limited by any means to this policy or issues that affect them.</p>	Yes

		<p>referred to as DPO (Disabled Person Organisation).</p> <p>Council should develop a disability advisory committee in line with other Councils. Whilst the Combined Disability Group Meetings have their place, it focuses on the service providers rather than the wider community.</p> <p>Accessibility section is a list of “actions” rather than policy intentions – it is not what a Policy is, Council should develop an Action Plan if that is what they intend to include.</p> <p>Do not believe Council should be an advocate; rather encourage advocacy – largely because Council will have conflicts due to their role.</p> <p>Partnership section is again, an action plan, rather than policy. And does not include DPO’s.</p> <p>Prevention section is optimistic and fails to acknowledge the Health and Safety Act 2016.</p> <p>Council should not included an Equal Employment Opportunity aspect in the Policy as it is positive discrimination, if Council has a separate EEO Policy this should be referenced here, instead.</p> <p>Pleased it will be reviewed within 4 years, rather than leaving it as long as it has been.</p> <p>Insulted that “people with disabilities” was used rather than “disabled people” – this is a contentious ongoing debate.</p>	<p>There is no reference to that in this Policy.</p> <p>Statement regarding DPA/DPO is noted and will be amended.</p> <p>The actions that are listed under partnership and accessibility are in line with the purpose of the policy and in order to carry out this purpose, these actions will be a baseline for achieving that.</p> <p>Council has a separate EEO Policy and will include reference to that in the finalised policy.</p> <p>Will continue to review this policy on a four-yearly basis.</p> <p>The term “people with disabilities” was what Council was told on initial consultation with the disability community. The term “disabled people” can be used instead, however other submissions have stated they have a preference for “people with differing abilities” this seems to be a difficult and contentious area to please everyone, Council will determine their preference with what term is used.</p>	
--	--	--	---	--

17 OCT 2016



SCANNED
17 OCT 2016

Submission Number:

**INVERCARGILL CITY COUNCIL SUBMISSION FORM:
EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY – 2016/17 REVIEW**

CONTACT DETAILS (Please print clearly)

Name: Invercargill Youth Council

Contact Person: (if the name above is an organisation)

Mary Napper

Postal Address:

Priv Bag 90-104 Invercargill 9840

Daytime Telephone: 2111669 Email: youth.council@icc.govt.nz

Signature: [Handwritten Signature]

I wish to speak to the Mayor and Councillors about my submission: Yes No

MY SUBMISSION ON THE EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY IS:

We are pleased to see the policy has been reviewed. It is really good to see as equal rights are so important.

We have 2 ideas for projects:
a card which offers discounts to people with a disability and Council owned services & other places.
A process where those with a gold card can swipe (Please turn over)

Post this form to Invercargill City Council, Submission – Equity and Access for People with Disabilities Policy Review, Private Bag 90104, Invercargill

Submissions close at 5.00 pm on 5 December 2016

Please note that submissions, including your name and address, will be included in papers that are available to the public



it at a controlled pedestrian crossing to get extra time to cross.

(insert extra pages here)

Post this form to Invercargill City Council, Submission – Equity and Access for People with Disabilities Policy Review,
Private Bag 90104, Invercargill

Submissions close at 5.00 pm on 5 December 2016

Please note that submissions, including your name and address, will be included in papers that are available to the public



Blind Citizens NZ
Southland

Nothing About Us without Us

Carolyn Weston, Branch Secretary
Association of Blind Citizens NZ Southland Branch
20 Ingram St, Invercargill 9812
03-2164616

cgweston@clear.net.nz

We wish to make an oral submission to Council.

We are delighted that Council are updating their Equity and Access for People with Disabilities Policy, it is high time this occurred.

Whilst we agree with many of the concepts outlined within the draft policy, we are disappointed in the writing style of the draft. In some places language appears muddled and some phrases require modification. For example, pp1 "This policy is drafted to reflect the real needs of the disabled sector within our community",

We feel that it would be better if this stated: "This policy is written to reflect the needs of the disabled community within Invercargill and outlines realistic expectations of Council".

We believe more disabled people would better understand this statement.

We agree with the Purposes stated in the draft. We agree that there needs to be a glossary/list of definitions however would this be better at the back as Appendix 1 so readers can find it easier. There are some gaps in the list of definitions and there appears to be a couple of areas outlining the role of the Council which we query whether these should not be in their own list, The Role of Council? For example, pp2 paragraph 1 "Council's Role". This is important and needs to be part of the policy, not in the definitions. This is because it explains what Council does.

Again under Human Rights, this is not describing what Human rights or the Human Rights Act is but what Council intends to do to comply under this legislation. This could be placed under the paragraph on the role of Council. Two over-arching documents are missing, the United Nations Convention on the Rights of Persons with Disabilities and the updated New Zealand Disability Strategy which was launched recently. The UNCRPD has been signed by Government and the Government report each five years on New Zealand's progress. Disabled People also provide a Shadow Report which outlines the views and experiences, monitoring New Zealand's progress. This Shadow Report is submitted around the same time as Government's report. As city Councils are local bodies within the government structure, there will come a time when you may have to report on progress within Invercargill against some of UNCRPD's articles. After the new NZ Disability Strategy was adopted, certain Government Ministries will develop Action Plans to work towards fulfilling the goals of the Strategy.

Charity No. CC41040 Association of Blind Citizens of New Zealand Inc.

Secretary: Mrs Carolyn Weston | 20 Ingram Street | Kingswell | Invercargill 9812
Phone: 03-216-4616 | **Email:** cgweston@clear.net.nz



Under information there are three formats on how information can be obtained. We are sure you provide information to the community in many ways and these three ways are examples. Replace the last sentence with "This could be found on Council's website, social media, by phone or in other medias on request". This then is more inclusive, still enabling us to ring and request information in an accessible format which isn't specific in the sentence you have in your draft.

Communications: We believe there is a possibility to shorten bullet points one and two, combining them into a more concise statement which is easily understood. This section does require more word-smithing and we are willing to assist you with this if you wish. These statements mean to be more concise and yet include everything required.

Consultation: Disabled citizens like any other, should be encouraged to participate in all levels of consultation, especially when it effects the lives of disabled people, their families/whanu. The draft statement implies in a subtle way that we should only be consulted in issues related to the disabled community. This is stigmatising us and we believe it isn't intentional but does not support your claim on practising Human Rights.

In the last bullet point about staff liaisoning there is mentioned of combined disability groups and DPA. This statement is old fashioned and shows how out of touch your staff are with the disability community of New Zealand. We now say DPOs (which means Disabled Persons Organisations including DPANZ (this can be defined in the Definition section) and Disability Service providers) and disabled people and their family/whanau. Government liaises with DPOs; this means leaders of these groups. DPA isn't active in Southland at this stage, although there are moves afoot to resurrect DPA Southland but this hasn't happened yet. We enjoy a good working relationship with Council and we appreciate this and hope it continues. Blind Citizens NZ is a DPO (a consumer organisation of disabled people).

We believe that Council should follow the lead of other City Councils further north for example Hamilton City Council. At the top of this submission we have placed the slogan, nothing about us without us. Council should develop its own disability advisory committee. In Hamilton this comprises six disabled people with various disabilities. These people need to be able to look at issues in a holistic manner and they meet different Council staff about once every three months. We are aware that Council currently hosts (providing administration) the Invercargill Combined Disability Groups meetings. This group is made up of field staff working for disability service providers. DPA used to send a rep to these meetings and we often have one person attending as well. No other disabled person attends these meetings so in reality Council doesn't liaise with disabled people but with disability service providers. We agree that the Invercargill Combined Disability Group Meetings have their purpose. It is a great opportunity for staff to network and share ideas and support each other but we query whether it should be the Council's role to continue to host these meetings? Whilst Council staff present do briefly discuss some Council issues, the majority of meeting time is spent by representatives sharing what their organisation has done over the past two months. Council should be encouraging this group of service providers to become less dependent on Council staff to carry out the group's administration.

The first sentence under Accessibility is good. Then there is a list of what Council intends to do. These are actions and when discussing this with Mary napper who told us, she wrote this draft policy, she explained that actions were examples. Whilst this maybe Mary's and Anna's intention, when reading the draft policy, it appears the list are actions. Actions are not part of policies. A Policy is an overarching document which governs the values, principals, behaviours and attitudes of an organisation. We don't object to Council developing actions you wish to obtain however this is best done as Government has, in an Action Plan which can be developed after the policy has been approved. This enables Council to review and adapt actions more frequently than reviewing the policy. We suggest that each year Council selects several departments who should develop and work towards their Action Plan. This

does sound more like a strategic plan however as there are so many actions within this draft we can only assume that Council wishes to pursue this course.

Again the list of actions under Accessibility needs word smithing if Council decides to adopt them as they are. They should be more concise.

We disagree with the clause on advocacy. As a DPO we believe that disabled people should advocate for ourselves. Of course we acknowledge that not everyone can, that's why DPOs have been established to assist those people who require support in advocacy. Council should not be and advocate for disabled people but should encourage where possible, disabled people and/or their family/whanau to advocate for themselves, providing welcoming environments, positive attitudes, resources and if necessary practical support. We understand that some individuals ask the Mayor to advocate on their behalf to agencies such as Work and Income. We assume these people who do this are not all disabled so we don't see any reason why this should change but we query if this is a disability issue or more of a social welfare issue?

Regarding systemic advocacy, we encourage any entity to support us in our quests for change. However we may have to advocate to Council for something they need to change. When debating this section of the draft policy think about which party you represent in advocacy. There will be times when disabled people will come to you and advocate for change, for example advocating that ICC adopt Total Mobility Cards so we can stop using those TM sticky tickets which are not accepted in any other part of New Zealand. Whilst we have our view on this issue and advocate for change, Council has a different view so you cannot support a group of disabled people with advocacy because you have the power to make a decision regarding this issue. Remember you can be on different sides of the advocacy table and this policy should acknowledge this.

The first sentence within the section on Partnerships is almost right. We wish that you include DPOs in your list of typical organisations. This acknowledges Council's acceptance of DPOs. Again there is a long list of actions which should be in an Action Plan.

The Prevention section is extremely octomistic and the sentence you require is that Council will adhere to the Health and Safety Act 2016, providing safe and healthy environments in all Council's facilities, offices, public events on council land or organised by Council and in any other Council property (including housing) for all citizens and visitors to the city. It is better to couch language in policies in a positive manner instead of the draft negative language. No doubt Council has a health and safety register nowadays and you will be aware that you should be reporting and trying to prevent all accidents, not just those which may result in disabling injuries.

Equal Employment Opportunity: We query why this is in this policy. You should already have a Policy on EEO. That policy should already mention people with disabilities. It is dangerous to include EEO in this policy as some people may argue that you should have a positive discrimination policy employing disabled people. The best thing here is to cross reverence your current EEO Policy with this one so if disabled people wish to know your stance on this, they can easily fine it.

We are pleased to see that this policy will be reviewed in four years. This is an improvement in leaving the policy static for around fifteen year.

We note within your draft policy that you use the term people with disabilities. Many disabled people including DPOs and DPANZ use the term disabled people or disabled persons. Peple who use this term do so because we are proud to be disabled. People who use the term people with disabilities do so because they maybe embarrassed and feel that they will insult disabled people if they put the person last. In the 1990s there was a move to put the person first acknowledging the importance of the person. This is an on-going debate and we understand that Council staff consulted Government Ministries on this. This is insulting as your staff

should have consulted disabled people like DPOs and asked other Council's disability advisors.

This is a long response to your draft policy but we see so much wrong with it and as you know we have a great working relationship with ICC. We hope our comments will strengthen and enhance your policy.

Carolyn Weston

20 Ingram St

Invercargill 9812

2164616

Cgweston@clear.net.nz

I wish to present and oral submission

Submission on Equity and Access for People with Disabilities Policy

I wish to make a short submission on the above draft policy. I support the submission presented by the Southland Branch of Blind Citizens NZ.

I've worked in governance since 1991 both at national and local levels. Over the past three years, I have served as Chair of the Policy Committee for one of New Zealand's largest voluntary organisations (one role as a Board Director of the Royal New Zealand Foundation of the Blind), I find this draft policy too long and confusing. There is a lack of division between policy statements and action statements. This must be rectified so disabled people with less literacy skills may read or have read to them the policy.

I believe that there are a number of disabled people who are in a silent group, unable to speak for themselves because they don't have the ability or education to do so. Whilst they may have some people who will advocate on their behalf, it is important that this silent group have the opportunity to at least understand all or part of the policy. I don't believe this draft policy allows our silent disabled group to even have the opportunity to comprehend it. If I hear of other submissions telling me differently, I will be delighted but as far as I am aware we don't have a People First group here anymore. Note: People first are a disability consumer group of people with an intellectual disability. They are a DPO (See for definition of DPOs in Blind Citizens Nz Southland Branche's submission).

We disabled people must advocate for ourselves where possible. Many of us have the capacity to advocate at all levels. Understanding that some people cannot advocate for themselves, is important but I question if it is the role of ICC to advocate on behalf of disabled people. Council does have power in many areas and disabled people may have an issue relating to their rates

payment or rent payment for an ICC house. Council cannot be an advocate when they are sitting on the opposite side of the table. ICC could refer these people to a DPO or other advocacy provider who can walk along side these people and assist with advocating on the issue.

It's important Council provides a welcoming, and friendly environment so disabled people can come and advocate on their own behalf, advocate on behalf of another disabled person or for all DPOs who can advocate for individuals as well as provide systemic advocacy.

Communications are the tools which often prevent issues being understood and require advocacy. Council needs to provide information for all disabled people in their preferred formats. It's important to provide accessible printed documents to blind, vision impaired, and deafblind people, and people with an intellectual disability. I don't know if Council provided any Plain English Language copies of this draft policy for people requiring this format. If this hasn't been done, why not?

For ICC to fulfil the values and principals within this draft policy, you will need to communicate more with disabled people and not just with disability service providers. The Invercargill Combined Disability Group is certainly a value to the city and those field staff who attend and network at these meetings however it does not provide disabled individuals with the opportunity to come and discuss issues relating to our city and Council. This group has developed and now has a steady basis to become independent of Council staff's administration skills. Council should loosen the apron strings and enable these capable service providers to grow further independently. I am usually the only disabled person at these meetings as far as I know and it is a shame that Council isn't hearing from our disability community directly.

I am not happy with the writing style of the policy although I agree with much of the philosophical values statements. If one is to include examples, this should be easily identified and just include one or two examples, not a long list.

Thank you for giving me this opportunity to write this submission.

Victor West
Yarrow St
Phone: 2176031
I wish to make an oral submission

Submission on Equity and Access for People with Disabilities Policy

My comments

1 Advocacy , this should not be the role of council disabled people can advocate for ourselves as we are the experts on our disability. Council should be prepared to listen to any issues which may arise .

2. Communication during consultation with disabled people it is important for everyone to hear what is been said especially in the case of deafblind people and people who are hard of hearing. This includes all microphone (with hearing loop) are used at all times in rooms where these are available.

3. Staff disability awareness education, they should undergo this regularly and council should develop a set of protocols for subcontracters (such as bus drivers working for the bus company) that they must adhere to when dealing with disabled people .

4. I found that the document contained too much information for me to absorb and another blind man came and whilst he appreciated the draft policy being read on TIS he found it too long and too difficult for him to understand. i feel that the Actions in this draft policy are too ambitious and Council will not be able to fulfil these goals within four year.



EQUITY AND ACCESS FOR PEOPLE WITH DIFFERING ABILITIES POLICY

Effective from [date]

Purpose

The purpose of this policy is to:

- Remove all barriers to participation in the community for people with differing abilities and their families or whanau.
- Create an inclusive city, celebrating diversity, protecting human rights and recognising interdependence. Recognise the need for integrated services amongst the community.

This policy is crafted to reflect the real needs of the sector within our community, and outlines realistic expectations of Council.

Scope

To remove barriers that exist within the Invercargill City community so that persons with differing abilities are able to participate and contribute in all aspects of community life.

Definitions

Access Ensuring that people with differing abilities have equitable access to Council events and services or be it in the physical sense such as designated viewing areas and parking; or accessibility through the Council website, social media or telephone to aid in information retrieval.

Community Building buildings with the sole purpose to be accessed by local community and is Council funded. For example, the Invercargill Public Library, Splash Palace, Civic Theatre etc all should be audited and prioritized keeping accessibility for all people with differing abilities in mind.

Council Invercargill City Council

**Council's Role
interests**

Council will be an advocate for all citizens; a partner of likeminded institutes advocating on disability issues; will plan in the best of the public affected; continue to provide facilities and services; educate others and lead by example; continue to be an equal employment opportunities (EEO) organisation and regulate to ensure quality standards and safety is maintained.

1

Disability	A person experiencing differing abilities, is a person with a physical, intellectual, sensory, neurological, psychiatric or other impairments who face barriers in the social and physical environment that prevent them from fully participating and contributing to community life.
EEO	Equal Employment Opportunities
Events	Any organised public occasion that occurs either regularly (i.e. Council Meeting, Citizenship Ceremony, etc.) or is a one-off (i.e. Surf to City).
Facilities	A Council place, amenity or piece of equipment that provides a certain purpose, for public use.
Human Rights	The Council will acknowledge and abide by the terms of the Human Rights Act 1993. The Act prohibits "unreasonable" discrimination on the grounds of disability (amongst other factors).
Information	Council data that will aid in the understanding of a certain event, news update or document. This will likely be found by searching the Council website, social media or phoning the Council.
Programme	Planned series of events organised by Council.
Services	A system supplying a public need such as transport, refuse and recycling or providing a utility such as water or sewerage treatment and disposal.
Social Media	Council Facebook page, Instagram and Twitter account.

Communication

Council will endeavour to do the following to ensure that all people with differing abilities have equitable access to Council information, events, services and facilities:

- D Ensure staff are aware of the need to provide public information, where practicable or on request, in a multitude of formats to meet different needs.**
- 0 Ensure information, where practicable or on request, is available in alternative formats that are helpful or easier to comprehend and access. This may include such things as the Council website, message services, large print, Word versions, simple language and diagrams, radio and e-mail.**

- **Provide information about Council services or events across a variety of media. This should include publicising telephone numbers such as 0800 verbally, providing print information or radio notices.**
 - **Provide sufficient notice of events.**
 - **Publicise information about Council services and events through disability networks known to Council.**
- Ensure that these networks are kept updated.**
Staff change!

- **Ensure Council facilities have clear signs and include internationally recognised symbols and indicators, where appropriate.**

Consultation

Council will ensure that people with differing abilities have the opportunity to participate in Council decision making. Council is committed to do the following:

- **Ensure that consultation will enable the wider disability community to participate, when decisions greatly affect them.**
 - **Recognise the needs of those people with differing abilities and their wider agencies.**
 - **Ensure, that when affected, the differing abilities community including their family, whanau and carers, will be able to participate in the whole consultation process.**
 - **Encourage staff liaison with combined disability groups and Disabled Person's Assembly (DPA) to ensure that appropriate expertise is available when required.**
- Create a group within the council that holds current representation of people with differing abilities and have them communicate with there membership.**
- The group must have a framework to work within and necessary arrangements for transportation and equitable informiaotn be provided.**
- Within the group leadership must be fostered and challenged for the growth of the people involved and the growth of the city!**

Accessibility

Council recognises the need for services and events to be accessible for people with differing abilities. Council will endeavour to do the following:

- **Provide services that meet the needs of people with visual or hearing impairments, and physical differing abilities.**
- **Ensure housing care services are available (in terms of criteria), accessible (in terms of their physical characteristics and location) and safe (in terms of their design and equipment).**
- **Continue to ensure mechanisms are in place that improve the accessibility of rubbish and recycling collection services.**
- **Provide events that are accessible to people with differing abilities by ensuring physical access needs are met. For example, designated viewing areas and**

specific parking areas at events.

- **Include specifications for access for people with differing abilities in Council contracts and sponsorship agreements with providers of public events and programmes. For example, adequate car parking.**
- **Design, construct and maintain footpaths, crossings, paved areas and street in line with design guidelines to ensure their practicable use.**
- **Design, provide and monitor the use of mobility parking in the CBD and wider community areas that are physically accessible and appropriately located.**

- **Enforce regulations relating to footpaths and streets to allow people with differing abilities to move about unobstructed (this includes, for example, cars parked across entrance ways and sandwich boards on footpaths).**
- **Ensure all Council services, facilities, amenities and places of recreation maximise the opportunities for people with differing abilities to attend and participate. For example, parks and beaches, galleries, libraries and cultural venues such as the Civic Theatre.**
- **Ensure that any re-development or new building undertaken has appropriate fittings and fixtures for people with differing abilities and that they are compliant with the Building Act, Building Code and Design for Access and Mobility ii Buildings and Associated Facilities Code NZS 4121:2001.**

Investigate the ccs disability accessible buildings project that I am unsure of status but gauge information from that as well for accommodation access in buildings and venues and streets pavements etc.

Palmersotn North conducted an audit under the guidance of disabled persons assembly which may be worth investigating!

- **Consult people with differing abilities in the early planning and design stages of new community building developments and redevelopment.**

Engage sdac disability support advisory committee!

- **Consider pedestrian traffic signals that maximise the ability of people with visual and hearing impairments to move about safely.**
- **Provide appropriate designated changing facilities or restrooms at Council swimming pools and other facilities.**
- **Work alongside the affected communities to resolve any issues that affect accessibility, such as any transport barriers that arise.**
- **Facilitate an appropriate range of levels of access to parks and outdoor facilities.**

Advocacy

The Council is an advocate on behalf of the City for a myriad of areas. Should issues arise impacting on access or infringe on one's right to equity then Council will act. The rights and responsibilities of people with differing abilities are upheld and promoted through this method, and recognise that self-advocacy is the most effective form. The Council will endeavour to:

- **Participate in the implementation of the New Zealand Disability Strategy, providing feedback where necessary. Council will amend their Differing abilities Policy in line with this Strategy every four years.**
- **Create opportunities for people with differing abilities to advocate on their own behalf.**

Use toast masters gabble club etc as a facilitation tool!

- **Advocate for policies, programmes, practices, and procedures that guarantee equal opportunity and equal access for all people with differing abilities.**
- **Monitor and make recommendations about the updating and implementation of legislation and practices to achieve the optimum approachability, accessibility**

and usability in architectural and environmental design.

Approach sit etc training institutions and utilize skills of students in this area!

Sit has already an awesome system and it can assist in students getting there grades

Bringing an understanding of and for people with differing abilities

Give insite in to future projects with versatility

- ▯ **Support and advocate for the participation of commerce, industry, statutory and non-statutory agencies, individuals, territorial authorities, and central/local government in the provision of an accessible environment for everyone.**
- ▯ **Encourage the portrayal of persons with differing abilities by the media in a positive way, particularly the Council's own publications and publicity material.**

Partnerships

The Council works in partnership with the wider disability community, private, public and voluntary sector organisations to remove barriers for people with differing abilities. The Council will endeavour to:

- Encourage and support the formation and strengthening of organisations of persons with differing abilities, family members and/or advocates.
- Establish ongoing communication with organisations in the disability community.
- Establish ongoing relationships with organisations in order to develop and deepen the exchange of views and information between them and the Council.
- Develop partnerships with appropriate government and non-government organisations to ensure the delivery and co-ordination of necessary services (for example, housing provision).
- Work with interagency networks to ensure that government agencies, disability agencies, organisations of children, youth and families, and carers work in a collaborative and empowering way to support children and youth who experience differing abilities culturally, physically, mentally, emotionally etc, and their families.
- Build and support disability groups to take responsibility for governing, managing, advising and delivering services.

Prevention



Council will work to reduce the prevalence and incidence of disability related injuries, particularly in preventable situations. Council will endeavour to:

- Advocate for policies and strategies that address the determinants of health, such as access to education, employment opportunities, adequate income and safe housing in order to improve people's standard of living and vulnerability to injury and disease.
- Monitor and enforce regulations and safety standards that aim to reduce injury.
- Promote road safety through monitoring traffic, parking and accident patterns and related research and education programmes.
- Maintain a civil defence capability to plan for and respond to emergencies.
- Promote recreation and leisure programmes that promote healthy lifestyles.
- Provide recreation and sports facilities that facilitate the provision of recreation programmes aimed at improving health.

Equal Employment Opportunities

The Council has an Equal Employment Opportunities environment that encourages a diverse workforce and will endeavour to:

- Encourage and facilitate the employment and development of staff with differing abilities.

- **Ensure that communication services, resources, and flexible workplace options are available.**
- **Ensure that job modification, skills training and on the job training is available.**
- **Ensure workplace modification services are available free of charge.**
- **Eliminate discriminatory or insensitive behaviour.**
- **Implement the requirements of the Health and Safety at Work Act.**
- **Consult with key service providers and advocacy agencies regarding the removal of barriers to the recruitment and development of people with differing abilities.**
- **Ensure staff members involved with providing facilities, programmes and services are educated about removing barriers/the issues of people with differing abilities.**
- **Ensure that all Council staff and elected members undertake disability awareness training and that staff whose work impinges directly on the well-being of people experiencing differing abilities undertake more specific training.**
- **Encourage information campaigns concerning persons with differing abilities and disability policies, conveying the message that people with differing abilities are citizens/people with the same rights and obligations as others, thus justifying measures to remove all obstacles to full participation.**
- **Host seminars for Council officers to improve staff understanding and ability to be responsive to needs of people with differing abilities.**
- **Encourage disability training for staff and elected members at all levels of Council.**

Revision History:	NIL
Reference Number:	
Effective Date:	(month) 2017
Review Period:	This Policy will be reviewed every four (4) years, unless earlier review is required due to legislative changes, or is warranted by another reason requested by Council.
Supersedes:	
New Review Date:	(month) 2021
Associated Documents/References:	New Zealand Disability Strategy
Policy Owner:	Invercargill City Council

J

Terry Bartlett
Born in southland but not living there!

The Gavel Club program is open to any group of individuals who cannot otherwise qualify to become a Toastmasters club due to age, inability to pay full Toastmasters dues, or circumstances, which would prohibit full participation in Toastmaster activities.

Gavel Club

PURPOSE OF THE PROGRAM

The purpose of a Gavel Club:

- to help its members improve their abilities to communicate effectively
- to encourage its members to read and to listen analytically
- to provide for its members' instructions, educational materials and the opportunities which will give them skill and experience in the preparation and delivery of speeches
- to provide its members' a fair and constructive evaluation of their efforts toward self-improvement
- to afford leadership training for its members; and
- to provide opportunities and encouragement for its members to appear before audiences and to express their thoughts creditably

THE PARTICIPANTS

This Club may classify its members as Active, Associate, Honorary and Inactive members, if it deems such classification advisable.

THE SPONSORS

The admission of this Club to affiliation with Toastmasters International, and the continued affiliation and operation of this Club as a Gavel Club, is subject at all times to the approval of the institution sponsoring this Club. Such institution shall designate an individual to serve as Counselor to this Club; that person shall exercise the rights and powers of a Counselor set forth in this Constitution and shall act as the agent and representative of the sponsoring institution in all matters regarding this Club and Toastmasters International.

HOW IT WORKS

To apply for certification, you must send in a Request for Certification, an Officers' List , and one copy of adopted Constitution and Bylaws accompanied by the certification fee and pro-rated annual fee indicated. Upon issuance of a Certificate of Affiliation to this Club, and so long as this Club remains in good standing with Toastmasters International, this Club is entitled to all the rights and powers, and is subject to all the duties and requirements, of Gavel Clubs as may be stated from time to time in the Articles of Incorporation and Bylaws of Toastmasters International, in this Constitution, and in policies, procedures, manuals, and other materials issued by Toastmasters International.

Regular meetings of this Club shall be held as provided by the Bylaws of this Club. Participants, working from a handbook, select officers who preside over the meetings. The remaining class members are assigned other duties on a rotating basis, so everyone is actively involved.

Generally, meetings follow a format similar to that of a Toastmasters club meeting. There is an announced agenda and participants learn and practice parliamentary procedure during each meeting. Lecturing is minimal, but discussion is held during each session. Participants also deliver short impromptu and prepared speeches. In every meeting, participants learn to apply the principles of listening, thinking and speaking.



Public Health South

Dunedin: Private Bag 1921, Dunedin 9054
Ph: 03 476 9800 Fax: 03 476 9858

Invercargill: PO Box 1601, Invercargill 9840
Ph: 03 211 8500 Fax: 03 214 9070

Queenstown: PO Box 2180, Wakatipu, Queenstown 9349
Ph: 03 450 9156 Fax: 03 450 9169

Informal Advice: **Equity and access for people with disabilities policy.**

To: **Anna Goble
Policy Analyst - Invercargill City Council**

From: **Andrae Gold, Mental Health Promoter**

Address for Service: **Public Health South**

Our Reference: **16Sept06**

Date: **7/11/2016**

General Comments

We agree with the purpose of this policy.

Key points within *Communication, Consultation, Accessibility, Advocacy, Partnerships, Prevention and Equal Employment opportunities* are all agreed with and appear both practicable and achievable.

The one observation we would like to make is that on Page 6 bullet points appear to duplicate intent.

- *Ensure that Council staff and elected members undertake disability awareness training and that staff whose work impinges directly on the wellbeing of people experience disabilities undertake more specific training.* (recommend retaining)

and the last bullet point

- *Encourage disability training for staff and elected members at all levels of Council.* (recommend deleting)

We prefer that investment in ensuring training occurs with staff and elected members to increase and improve awareness of the real needs of the disability sector within our community.

Yours sincerely,

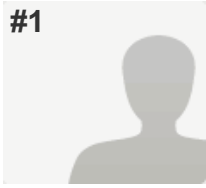
A handwritten signature in blue ink that reads "A. Gold".

Andrae Gold.

Equity and Access for People with Disabilities Policy

SurveyMonkey

#1



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, November 03, 2016 12:37:30 PM
Last Modified: Thursday, November 03, 2016 12:50:28 PM
Time Spent: 00:12:58
IP Address: 103.242.39.31

PAGE 2

Q1: Name:	Southalnd disAbility Enterprises Limited
Q2: Contact person (if name above is an organisation)	Hamish McMurdo
Q3: Postal address:	PO Box 891 Invercargill 9840
Q4: Daytime telephone:	03 928 5295
Q5: Email:	hamish@sde.org.nz
Q6: I wish to speak to the Mayor and Councillors about my submission:	<i>Respondent skipped this question</i>

Equity and Access for People with Disabilities Policy

SurveyMonkey

Q7: My submission on the Equity and Access for People with Disabilities Policy is:

My points touch on each of the 3 purposes of the policy.

Communication

Point 1. Council staff have to be aware of this point and ensure that they are doing this.

Point 4. What is sufficient notice?

Point 5. How do council acquire the knowledge of disability organisations?

Point 6. An actual measurement is required here.

Consultation

Point 1. How will Council consult these people?

Point 2. How will Council recognise this groups needs?

Point 3. This should state how council will make this happen.

Point 4. Encourage staff liaison....should read, Staff will liaise...

Accessibility

Point 1. There needs to be a measure so Council is assured of this.

Point 2. How will this be done, for how many and how do they know if they are safe?

Point 4. There needs to be a measure so Council knows it has achieved this.

Point 5. Who decides the specialisations? Often these remain inadequate.

Point 11. How will this consultation be done?

Point 14. This should include working with interested parties such as SdE to provide supported living environments.

Advocacy

Point 1. If the Council is amending their Strategy inline with the National document, it should reflect the measurable targets that are being included in the National document.

Point 2. How will they do this?

Point 3. How will this be done?

Point 4. Again, how will this be done?

Point 5. Should encourage not be insist?

Partnerships

None of the mentioned points are measurable and/or target based.

Prevention

None of the mentioned points are measurable and/or target based.

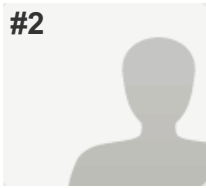
Equal Employment Opportunities

None of the mentioned points are measurable and/or target based.

The whole policy is a little disappointing. There is little or no direction, accountability or genuine monitoring to ensure this is any more than lip service.

SdE is committed to advocating for our employees and may be interested in exploring expanding into residential care/support. We would appreciate the opportunity to consider a partnership of a kind with council. I would happy to meet to discuss our idea.

Q8: I am aware that the above information I have entered is now public information, and will be published in documents presented to Council. Yes



#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 11, 2016 9:25:07 AM
Last Modified: Friday, November 11, 2016 9:31:55 AM
Time Spent: 00:06:47
IP Address: 125.239.31.129

PAGE 2

Q1: Name:	Des Collins
Q2: Contact person (if name above is an organisation)	<i>Respondent skipped this question</i>
Q3: Postal address:	101 Oki St Invercargill
Q4: Daytime telephone:	2130840
Q5: Email:	ford.collins@xtra.co.nz
Q6: I wish to speak to the Mayor and Councillors about my submission:	No
Q7: My submission on the Equity and Access for People with Disabilities Policy is:	
That the council consider the needs of the disabled when making changes to parking fees in disabled car parks.	
That all doors in council used by the disabled meet the dpa standard	
rational; The council recently increased disabled parking in the library car park by 180%.	
he suggested alternative, on the roof has a door half the required width.	
Q8: I am aware that the above information I have entered is now public information, and will be published in documents presented to Council.	Yes



EQUITY AND ACCESS FOR PEOPLE WITH DISABILITIES POLICY

Effective from [date]

Purpose

The purpose of this policy is to:

- Remove barriers to participation in the community for people with disabilities and their families or whanau.
- Create an inclusive city, celebrating diversity, protecting human rights and recognising interdependence.
- Recognise the need for integrated services amongst the community.

This policy is crafted to reflect the real needs of the disability sector within our community, and outlines realistic expectations of Council.

Scope

To remove barriers that exist within the Invercargill City community so that persons with disabilities are able to participate and contribute in both social and physical aspects of community life.

Definitions

Access	Ensuring that people with disabilities have equitable access to Council events and services – be it in the physical sense such as designated viewing areas and parking; or accessibility through the Council website, social media or telephone to aid in information retrieval.
Community Building	A building with the sole purpose to be accessed by the local community and is Council funded. For example, the Invercargill Public Library, Splash Palace, Civic Theatre etc.
Council	Invercargill City Council

Council's Role	Council will be an advocate for all citizens; a partner of likeminded institutes advocating on disability issues; will plan in the best interests of the public affected; continue to provide facilities and services; educate others and lead by example; continue to be an equal employment opportunities (EEO) organisation and regulate to ensure quality standards and safety is maintained.
Disability	A person experiencing disability is a person with a physical, intellectual, sensory, neurological, psychiatric or other impairments who faces barriers in the social and physical environment that prevent them from fully participating and contributing to community life.
EEO	Equal Employment Opportunities
Events	Any organised public occasion that occurs either regularly (i.e. Council Meeting, Citizenship Ceremony, etc.) or is a one-off (i.e. Surf to City).
Facilities	A Council place, amenity or piece of equipment that provides a certain purpose, for public use.
Human Rights	The Council will acknowledge and abide by the terms of the Human Rights Act 1993. The Act prohibits "unreasonable" discrimination on the grounds of disability (amongst other factors).
Information	Council data that will aid in the understanding of a certain event, news update or document. This will likely be found by searching the Council website, social media or phoning the Council.
Programme	Planned series of events organised by Council.
Services	A system supplying a public need such as transport, refuse and recycling or providing a utility such as water or sewerage treatment and disposal.
Social Media	Council Facebook page, Instagram and Twitter account.

Communication

Council will endeavour to do the following to ensure that all people with disabilities have equitable access to Council information, events, services and facilities:

- Ensure staff are aware of the need to provide public information, where practicable or on request, in a multitude of ways to meet different needs.
- Ensure information, where practicable or on request, is available in alternative formats that are helpful or easier to comprehend and access. This may include such things as the Council website, message services, large print, Word versions, simple language and diagrams, radio and e-mail.

- Provide information about Council services or events across a variety of media. This may include publicising telephone numbers, providing print information or radio notices.
- Provide sufficient notice of events.
- Publicise information about Council services and events through disability networks known to Council.
- Ensure Council facilities have clear signs and include internationally recognised symbols and indicators, where appropriate.

Consultation

Council will ensure that people with disabilities have the opportunity to participate in Council decision making. Council is committed to do the following:

- Ensure that consultation will enable the wider disability community to participate, when decisions greatly affect them.
- Recognise the needs of those people with disabilities and their wider agencies.
- Ensure, that when affected, the disabilities community including their family, whanau and carers, will be able to participate in the whole consultation process.
- Encourage staff liaison with combined disability groups and Disabled Person's Assembly (DPA) to ensure that appropriate expertise is available when required.

Accessibility

Council recognises the need for services and events to be accessible for people with disabilities. Council will endeavour to do the following:

- Provide services that meet the needs of people with visual or hearing impairments, and physical disabilities.
- Ensure housing care services are available (in terms of criteria), accessible (in terms of their physical characteristics and location) and safe (in terms of their design and equipment).
- Continue to ensure mechanisms are in place that improve the accessibility of rubbish and recycling collection services.
- Provide events that are accessible to people with disabilities by ensuring physical access needs are met. For example, designated viewing areas and specific parking areas at events.
- Include specifications for access for people with disabilities in Council contracts and sponsorship agreements with providers of public events and programmes. For example, adequate car parking.
- Design, construct and maintain footpaths, crossings, paved areas and street in line with design guidelines to ensure their practicable use.
- Design, provide and monitor the use of mobility parking in the CBD and wider community areas that are physically accessible and appropriately located.

- Enforce regulations relating to footpaths and streets to allow people with disabilities to move about unobstructed (this includes, for example, cars parked across entrance ways and sandwich boards on footpaths).
- Ensure all Council services, facilities, amenities and places of recreation maximise the opportunities for people with disabilities to attend and participate. For example, parks and beaches, galleries, libraries and cultural venues such as the Civic Theatre.
- Ensure that any re-development or new building undertaken has appropriate fittings and fixtures for people with disabilities and that they are compliant with the Building Act, Building Code and Design for Access and Mobility – Buildings and Associated Facilities Code NZS 4121:2001.
- Consult people with disabilities in the early planning and design stages of new community building developments and redevelopment.
- Consider pedestrian traffic signals that maximise the ability of people with visual and hearing impairments to move about safely.
- Provide appropriate designated changing facilities or restrooms at Council swimming pools and other facilities.
- Work alongside the affected communities to resolve any issues that affect accessibility, such as any transport barriers that arise.
- Facilitate an appropriate range of levels of access to parks and outdoor facilities.

Advocacy

The Council is an advocate on behalf of the City for a myriad of areas. Should issues arise impacting on access or infringe on one's right to equity then Council will act. The rights and responsibilities of people with disabilities are upheld and promoted through this method, and recognise that self-advocacy is the most effective form. The Council will endeavour to:

- Participate in the implementation of the New Zealand Disability Strategy, providing feedback where necessary. Council will amend their Disabilities Policy in line with this Strategy every four years.
- Create opportunities for people with disabilities to advocate on their own behalf.
- Advocate for policies, programmes, practices, and procedures that guarantee equal opportunity for all people with disabilities.
- Monitor and make recommendations about the updating and implementation of legislation and practices to achieve the optimum approachability, accessibility and usability in architectural and environmental design.
- Support and advocate for the participation of commerce, industry, statutory and non-statutory agencies, individuals, territorial authorities, and central government in the provision of an accessible environment for everyone.
- Encourage the portrayal of persons with disabilities by the media in a positive way, particularly the Council's own publications and publicity material.

Partnerships

The Council works in partnership with the wider disability community, private, public and voluntary sector organisations to remove barriers for people with disabilities. The Council will endeavour to:

- Encourage and support the formation and strengthening of organisations of persons with disabilities, family members and/or advocates.
- Establish ongoing communication with organisations in the disability community.
- Establish ongoing relationships with organisations in order to develop and deepen the exchange of views and information between them and the Council.
- Develop partnerships with appropriate government and non-government organisations to ensure the delivery and co-ordination of necessary services (for example, housing provision).
- Work through interagency networks to ensure that government agencies, disability sector agencies, organisations of children, youth and families, and carers work in a collaborative and empowering way to support children and youth who experience disability and their families.
- Build the capacity of disability groups to take responsibility for governing, managing, advising and delivering services.

Prevention

Council will work to reduce the prevalence and incidence of disability related injuries, particularly in preventable situations. Council will endeavour to:

- Advocate for policies and strategies that address the determinants of health, such as access to education, employment opportunities, adequate income and safe housing in order to improve people's standard of living and vulnerability to injury and disease.
- Monitor and enforce regulations and safety standards that aim to reduce injury.
- Promote road safety through monitoring traffic, parking and accident patterns and related research and education programmes.
- Maintain a civil defence capability to plan for and respond to emergencies.
- Promote recreation and leisure programmes that promote healthy lifestyles.
- Provide recreation and sports facilities that facilitate the provision of recreation programmes aimed at improving health.

Equal Employment Opportunities

The Council has an Equal Employment Opportunities environment that encourages a diverse workforce and will endeavour to:

- Encourage and facilitate the employment and development of staff with disabilities.

- Ensure that communication services, resources, and flexible workplace options are available.
- Ensure that job modification, skills training and on the job training is available.
- Ensure workplace modification services are available free of charge.
- Eliminate discriminatory or insensitive behaviour.
- Implement the requirements of the Health and Safety at Work Act.
- Consult with key service providers and advocacy agencies regarding the removal of barriers to the recruitment and development of people with disabilities.
- Ensure staff members involved with providing facilities, programmes and services are educated about removing barriers/the issues of people with disabilities.
- Ensure that Council staff and elected members undertake disability awareness training and that staff whose work impinges directly on the well-being of people experiencing disabilities undertake more specific training.
- Encourage information campaigns concerning persons with disabilities and disability policies, conveying the message that people with disabilities are citizens with the same rights and obligations as others, thus justifying measures to remove all obstacles to full participation.
- Host seminars for Council officers to improve staff understanding and ability to be responsive to needs of people with disabilities.
- Encourage disability training for staff and elected members at all levels of Council.

Revision History:	NIL
Reference Number:	
Effective Date:	(month) 2017
Review Period:	This Policy will be reviewed every four (4) years, unless earlier review is required due to legislative changes, or is warranted by another reason requested by Council.
Supersedes:	
New Review Date:	(month) 2021
Associated Documents/References:	New Zealand Disability Strategy
Policy Owner:	Invercargill City Council

Dear Anna

Please find below my commentary to be read in my absence on my submission regarding the equity and access for disabilities policy review.

Communication

Council should be aware that they need to provide information in differing formats to ensure coverage to this group of people. Many people with disabilities don't have access to regular types of public information such as newspaper notifications etc. These should encompass avenues used by people who cannot afford these types of items.

Consultation

I believe the council needs to state how they are going to consult this target group and how will they then recognise their needs. I say that much of the consultation information comes from tertiary qualified experts on disability rather than people with actual disabilities. I believe council should state how they intend to consult with the wider whanau. Could the please edit 'staff liaison' to 'staff will liaise' to ensure that it actually occurs.

Accessibility

The council needs measurable goals and outcomes when describing that council will meet the needs of people with disabilities. The current draft doesn't do this. An aspect of describing the goals and outcomes is committing to notifying the disabled community and how this will be done. I also have concerns that specifications for building contracts are provided by bureaucratic engineers rather than being critiqued by people with disabilities and their caregivers. One of the most common criticisms of facilities for disabled is that they do not fit all involved and do not have practical/comfortable beds to lie on for changing. In other instances, the width of doors and ramps are challenging to negotiate.

I would like to know how specifications are included in council contracts around events when they have to meet the needs of the community. How will these consultations be undertaken prior to redevelopment and building developments. I would expect that our organisation alongside others would be included in any council work when resolving barriers that arise with transport or living environments.

Advocacy

Council should be reflecting the measurable targets as set out in the new NZ Disability Strategy. How does council intend to create opportunities for the disabled to advocate on their own behalf? Furthermore, will council advocate for equal opportunities on behalf of disability.

How will council monitor and make recommendations about updating and the implantation of legislation and practices to improve accessibility. We also recommend that you change 'encourage the portrayal.....' to insist the portrayal...'

Partnerships

There is nothing written here that is measureable or target based to ensure council is working with the policy.

Prevention

There is nothing written here that is measureable or target based to ensure council is working with the policy.

Equal Employment Opportunities

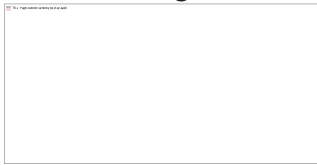
There is nothing written here that is measureable or target based to ensure council is working with the policy.

General Comment

This policy is disappointing because there is no direction, accountability or monitoring of what is recommended. SdE would like to be considered as a partner, of some kind, with council to advocate in the behalf of their employees and potentially expand in partnership with council to the residential care of people with disabilities.

Regards

Hamish McMurdo
General Manager



Ph: +643 214 6188 Ext 212 **Fax:** +643 214 6189

Mobile: +64 27 2002696 **DDI:** 03 928 5295

28 Ettrick Street, PO Box 891, Invercargill 9840

www.sde.org.nz Or www.facebook.com/pages/Southland-disAbility-Enterprises-Ltd/

TO: COMMUNITY SERVICES COMMITTEE
FROM: CHIEF EXECUTIVE OFFICER
MEETING DATE: MONDAY 27 MARCH 2017

COMMUNITY DEVELOPMENT PROJECTS

Report Prepared by: Mary Napper, Community Development Manager

SUMMARY

The Minutes of the Child Youth and Family Friendly Sub-Committee are included (<i>refer to Appendix 1</i>). Superu has recently published a paper on the wellbeing of Southland Families (<i>refer to Appendix 2</i>).
--

RECOMMENDATIONS

That the report be received.

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> N/A
2.	<i>Is a budget amendment required?</i> N/A
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> N/A
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> N/A
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> N/A
6.	<i>Has the Child, Youth and Family Friendly Policy be considered?</i> Yes

FINANCIAL IMPLICATIONS

N/A.

CHILD, YOUTH AND FAMILY FRIENDLY SUB-COMMITTEE

Minutes of the sub-committee are attached (*refer to Appendix 1*).

COULD SOUTHLAND BE ONE OF THE BEST PLACES IN THE COUNTRY TO RAISE A FAMILY?

Attached is a paper released recently by Superu (*refer to Appendix 2*) which indicates that the wellbeing of Southland families tops most of the regional tables. Southland families are more likely to have affordable housing than any other region (86% versus 67.3% nationally), and family members were more likely to be employed (83.5% versus 80.4% nationally).

GAP FILLERS

The Gap Filler workshops are being held on 28 and 29 March 2017. There are still spaces available for all workshops. A copy of the advertising flyer is included for your information (*refer to Appendix 3*).

NEIGHBOURHOOD SUPPORT PROGRAMME

The latest Neighbourhood Support Newsletter will be distributed shortly. A copy is included for your information (*refer to Appendix 4*).

**MINUTES OF A MEETING OF THE CHILD, YOUTH AND FAMILY FRIENDLY
SUBCOMMITTEE HELD IN THE COUNCIL CHAMBER, FIRST FLOOR, CIVIC
ADMINISTRATION BUILDING, 101 ESK STREET, INVERCARGILL ON MONDAY
13 MARCH 2017 AT 4.00 PM**

PRESENT: Cr D J Ludlow (from 4.05 pm)
Cr A H Crackett
B McDermott
P Ereckson
A McSoriley
A Knowles
R Thwaites
G Pope (from 4.08 pm)

IN ATTENDANCE: Ms L Kuresa – Governance Officer

1. **WELCOME**

Cr Ludlow put in an apology for lateness and Brendan McDermott Chaired the meeting. He welcomed all Members to the meeting.

2. **APOLOGIES**

R Amundsen, G Crombie, G Pope and Cr Ludlow for lateness.

Moved B McDermott, seconded G Pope and **RESOLVED** that the apologies be accepted.

3. **MINUTES OF THE MEETING HELD ON 30 JANUARY 2017**

Moved A McSoriley seconded Cr Crackett and **RESOLVED** that the minutes be accepted as a true and correct record.

4. **MATTERS ARISING**

4.1 **Membership**

Cr Crackett informed the meeting that a Youth Council Member was appointed to this Committee at a previous Youth Council Meeting and they were looking at appointing a second Youth Council Member to this Committee.

B McDermott suggested that South Alive be approached for membership on this Committee.

5. **GENERAL BUSINESS**

The report had been circulated and the Committee went through it together.

5.1 **Healthy Families**

This Item was taken as read.

6.2 **101 Activities**

The Committee discussed this item and agreed that the idea of tear-off pads was a great idea.

Note: Cr Ludlow joined the meeting at 4.05 pm.

B McDermott said in terms of the “Friendly” brand, there was push with it at the Surf to City event on Sunday, where there were a lot of “Friendly” flags displayed, plus a 2 metre by 1 metre hoarding situated near the finish line.

Cr Ludlow asked if there was an APP for 101 Activities and Cr Crackett said the APP was a downloadable PDF website that could be downloaded onto all gadgets or mobiles. The Committee could be proactive about asking M Napper or G Crawford to distribute the APP wider onto social media.

Cr Ludlow said he would look for the 101 Activities link and email it to all Committee Members to put onto agencies websites and be shared on social media.

5.3 **Brand Update**

Cr Ludlow said there could be an opportunity to workshop some ideas around the brand. One of the suggestions that had come from Andrei Robertson was to look at the aspect of everybody having a hand with five fingers and to look at what five things the “Friendly” brand stood for. It was a very simple way of selling it.

B McDermott said that was a great idea because that was one thing the Committee had looked at was the branding and what it meant.

Note: G Pope joined the meeting at 4.08 pm.

Cr Ludlow said to clarify from the previous meeting with regard to using the ICC Communications Department, they had been very helpful to the Committee in the past and it would be good to look for more opportunities to use them.

Cr Ludlow said he was unable to attend Children’s Day last week and asked if any Committee Members had attended. Cr Crackett said it was a fantastic event. She had attended the event for the last three years and the number of people going seemed to increase each year.

6. **GENERAL BUSINESS**

6.1 **Surf to City**

Cr Ludlow informed the meeting on feedback from the Surf to City event. He said he was asked by one the helpers (which tied in with the Healthy Families and Family Friendly), who said that a number of people had asked why they could not purchase chips and hotdogs at the event and if there was some sort of healthy food policy. He told the helper that there was a healthy food policy, due to the fact that people had just taken part in a 12 kilometre healthy event so why was there a need for chips and hotdogs. There was also a comment made that some of the food option were not cheap and he had pointed out that there was free water available, free fruit and free sausage and bread from a healthy BBQ. He said he did not spend anything on food because there was no need to.

6.2 **Disc Golf**

P Ereckson informed the meeting that he had some Frisbees at work that he could donate to families who wanted to take part in disc golf, once it was established.

B McDermott said the funding still needed to be approved for Disc Golf and once that was done it would get underway, so it should be completed in the next couple of months.

7. **NEXT MEETING**

The Committee discussed the fact that the next 24 April Meeting was scheduled was a day before Anzac day and after discussions, it was agreed that the April meeting would be cancelled and a Workshop would be held instead of the May meeting, with regard to what the "Friendly" brand meant.

There being no further business the meeting closed at 4.20 pm.

**MEDIA RELEASE**

Embargoed until 9am, Monday 13 February

Could Southland be one of the best places in the country to raise a family?

The wellbeing of Southland families tops most of the regional tables, according to data published by Superu today.

The data showed that Southland families were more likely to have affordable housing than any other region (86% vs. 67.3% nationally), and family members were more likely to be employed (83.5% vs. 80.4% nationally) and to be satisfied with their working hours and pay (65.4% vs. 59% nationally). Couples with children under 18, in particular, scored above average on several economic and housing indicators compared to similar families nationwide.

"While the differences between regions were relatively small for most of the wellbeing indicators, the data clearly show that Southland is a great place to live and raise a family. From affordable housing, to standard of living, mental health, employment and pay, Southlanders have a lot to celebrate. The region's stellar results across a broad range of indicators were comparable only with Wellington," said Superu's Knowledge Director, Vasantha Krishnan.

"Despite a high performance across the key wellbeing indicators, Southland families were the least likely to have at least one family member with post-secondary education than any other region (53.4% vs. 62.9% nationally). However, the results around employment and pay demonstrate that this wasn't a barrier to wellbeing."

In Southland, there were 25,605* families at last count.

See our factsheet on the [wellbeing of Southland families](#), or our [factsheets for other regions](#).

The factsheets look at the predominance of family types in each region, their ethnicity, and their wellbeing. To assess wellbeing, Superu looked at indicators like health, safety and environment, relationships and connections, identity, economic security and housing, and skills and employment, and compared them with other families across New Zealand.

This regional information is based on the data published in Superu's 2016 Families and Whānau Status Report, which looked at the make-up and wellbeing of New Zealand families and whānau. The report drew on multiple datasets such as the Census, the General Social Survey, the Household Economic Survey, the Disability Survey and the Youth Survey.

* Source: 2013 Census

Links:

- [2016 Families & Whānau Status Report](#)
- [Chapter 3: Family Wellbeing in the Regions, Technical Companion Report](#)
- [Data spreadsheets](#)

Media contact: Senior Communications Advisor, Kassy Hayden
Email kassy.hayden@superu.govt.nz; phone (04) 917 7078 or (022) 0162 100.

At a Glance

Social Policy Evaluation and Research Unit

superu ⁺

Family wellbeing in Southland

FEBRUARY 2017

The focus

This *At A Glance* looks at families in Southland and how they're faring. The information used in this publication has been drawn from our *Families and Whānau Status Report 2016*, which aims to measure, monitor and understand family wellbeing in New Zealand. We are sharing this information to help policymakers and community leaders make more informed decisions about the work they do with families and whānau in Southland.

We see families as the key **building blocks** of our society. They give each of us a sense of identity and belonging. The core functions of a family are to:



CARE, NURTURE AND SUPPORT



MANAGE RESOURCES



PROVIDE SOCIALISATION AND GUIDANCE



PROVIDE IDENTITY AND A SENSE OF BELONGING.



About *At a Glance*

Superu's *At a Glance* series uses infographics to illustrate research findings or key information about a priority topic.



Did you know...

that there are **well over a million** families in New Zealand?

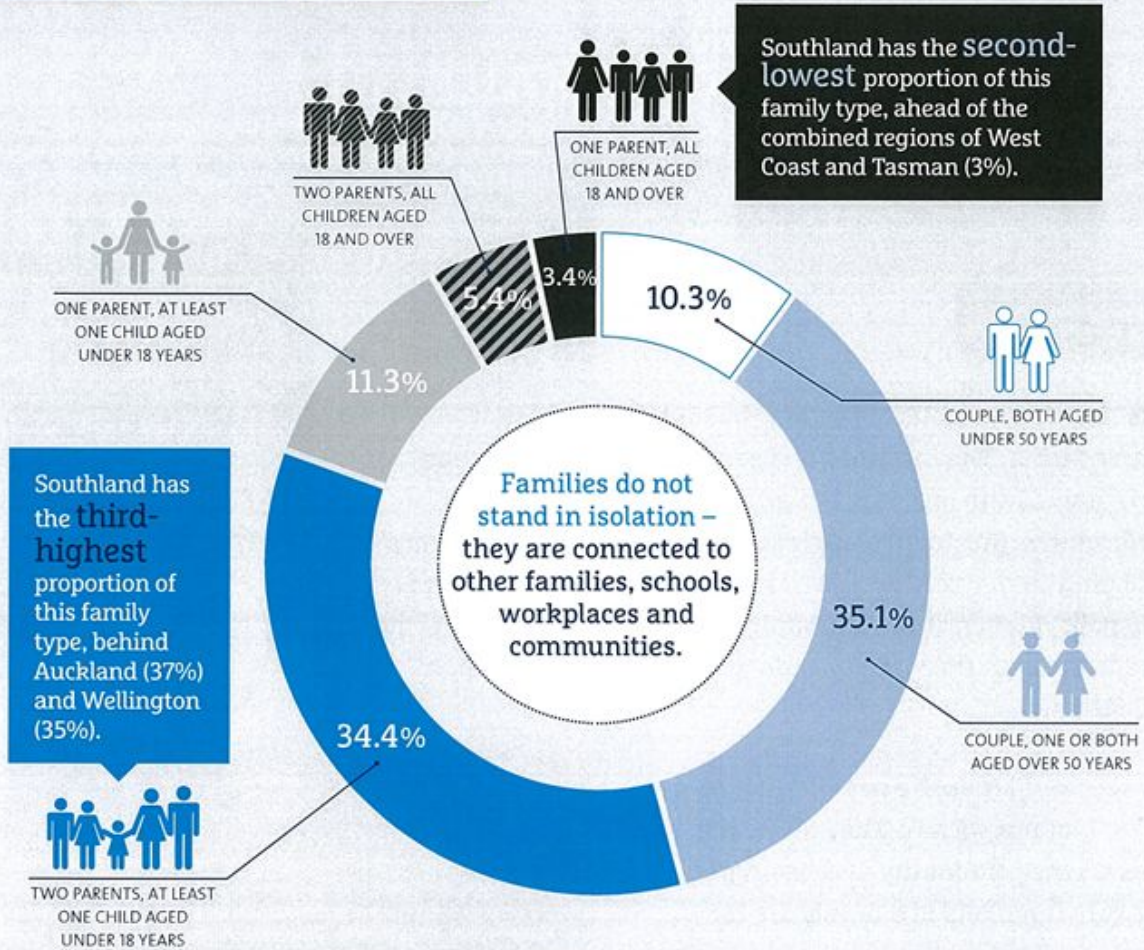
And in Southland, there were **25,605** families at last count.

Southland families: A snapshot

Southland families have a lot to celebrate. They are more likely to have affordable housing than any other region, they are the second-most likely to do voluntary work, and family members are more likely to be satisfied with their working hours and pay. Couples with children under 18, in particular, scored above average on several economic and housing indicators compared to similar families nationwide. In general, however, Southland families were the least likely to have at least one family member with post-secondary education than any other region.

Download the full report: superu.govt.nz

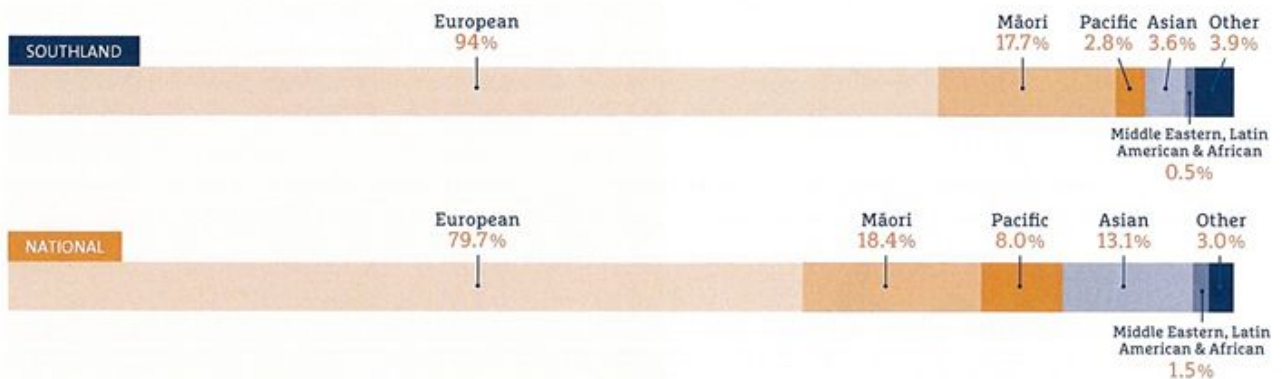
Family types in Southland



Source: Census of Population and Dwellings 2013.

Family ethnicity

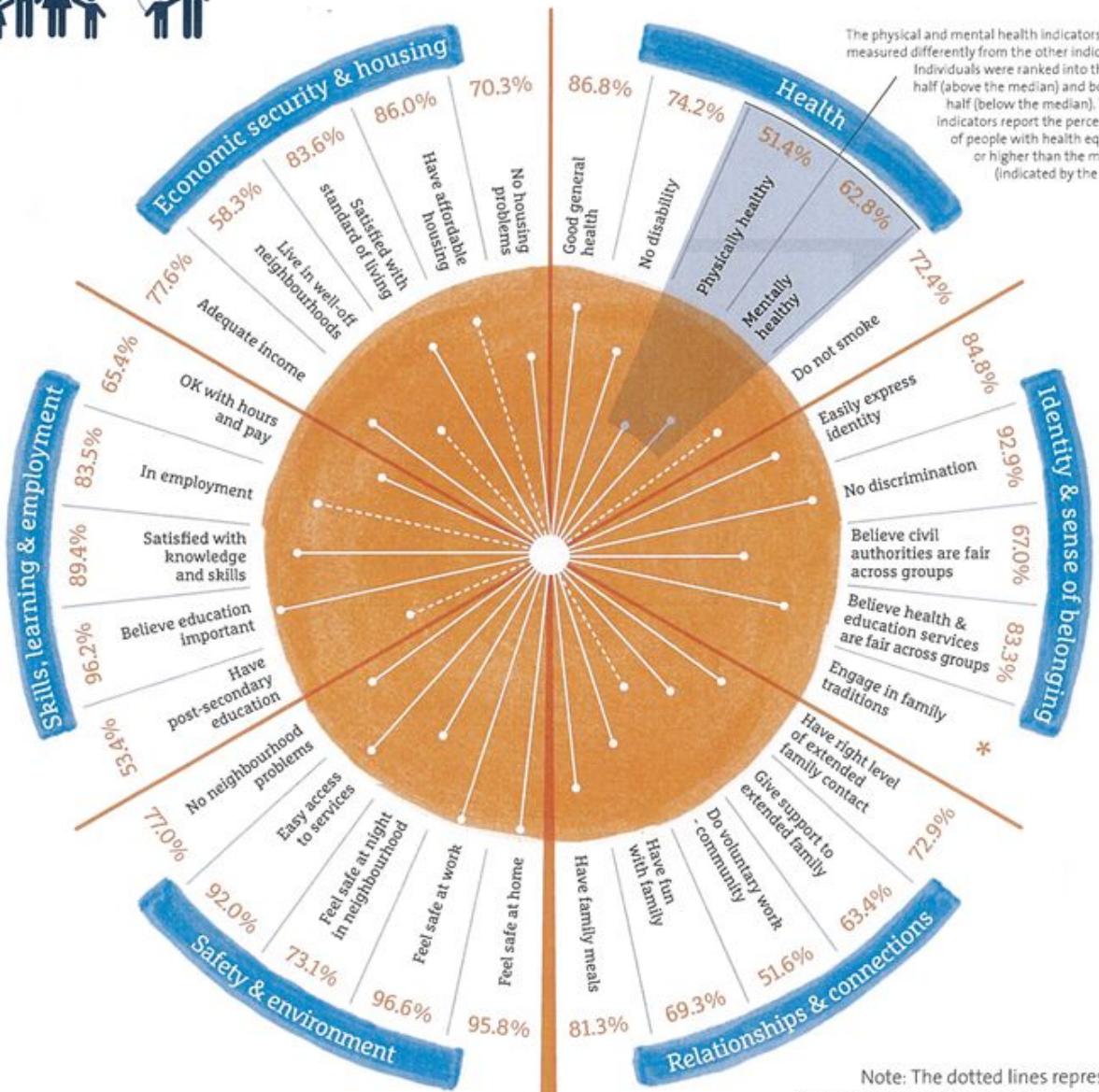
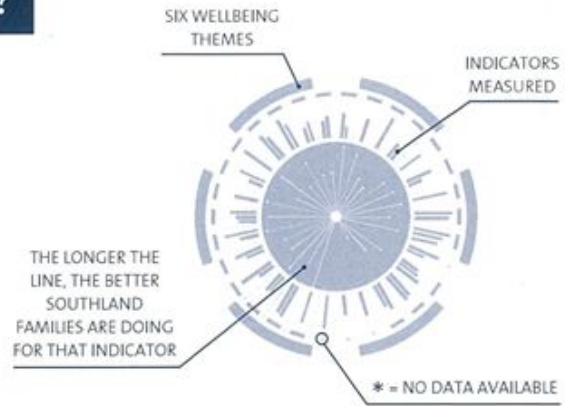
Ethnicity is based on **at least one family member identifying with that group.** This means that a family can be represented in more than one ethnic grouping.



Download the full report: superu.govt.nz

How are Southland families faring?

We assess wellbeing against **six broad themes** that influence and contribute to a family's ability to function. We also take into account different 'indicators' under each theme. This diagram provides a snapshot of Southland families according to these specific indicators.



The physical and mental health indicators were measured differently from the other indicators. Individuals were ranked into the top half (above the median) and bottom half (below the median). These indicators report the percentage of people with health equal to or higher than the median (indicated by the arch).

Note: The dotted lines represent individuals and the solid lines represent families. These differ because data was drawn from different sources












Source: General Social Survey data from 2008, 2010 and 2012.

Summary table

How do Southland families **compare to national averages*** on indicators such as housing, health, safety and skills?

Key

Below national average	
Above national average	
Combination (above and below national average)	
Same as national average	

	 Economic security and housing	 Health	 Identity and sense of belonging	 Relations and connections	 Safety	 Skills
 COUPLE, BOTH AGED UNDER 50 YEARS	Less likely to have housing problems	More likely to have high mental health scores BUT more likely to have a smoker in the family			Less likely to have problems with neighbours	Less likely to have post-secondary education
 COUPLE, ONE OR BOTH AGED OVER 50 YEARS	More likely to have affordable housing	More likely to have high mental health scores				Less likely to have post-secondary education BUT more likely to be employed
 TWO PARENTS, AT LEAST ONE CHILD AGED UNDER 18 YEARS	More likely to have affordable housing AND live in well-off areas AND not have housing problems	More likely to have high mental health scores BUT more likely to have a smoker in the family	Less likely to feel discriminated	More likely to do voluntary work	More likely to feel safe at night in their neighbourhoods	Less likely to have post-secondary education
 ONE PARENT, AT LEAST ONE CHILD AGED UNDER 18 YEARS		More likely to have a smoker in the family				Less likely to have post-secondary education
 TWO PARENTS, ALL CHILDREN AGED 18 AND OVER		More likely to have a smoker in the family				Less likely to have post-secondary education

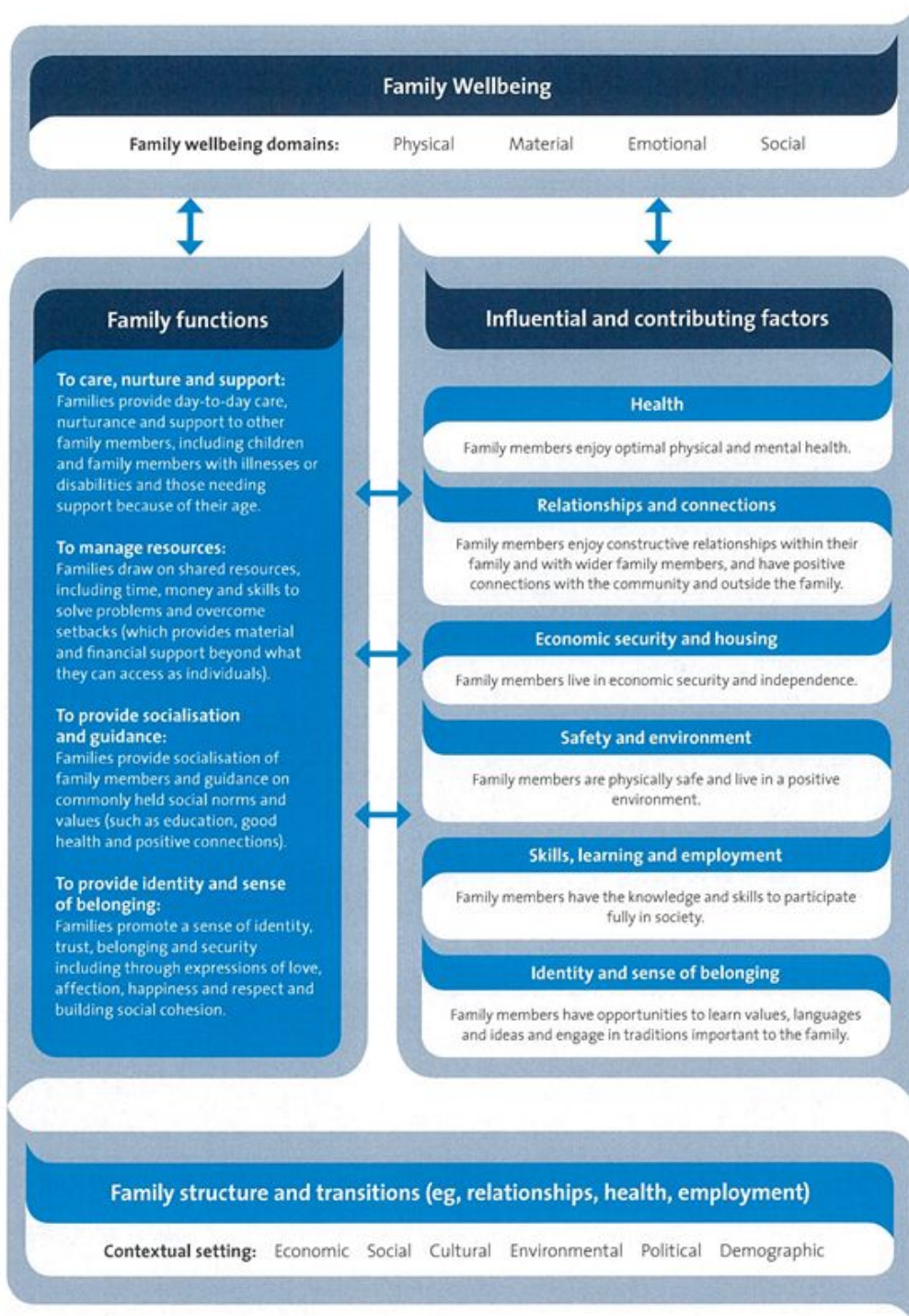
* Each regional family type is compared with the national averages for the same family type. For example, younger couples (both partners under 50 years of age) in Southland are less likely to have housing problems than other younger couples across New Zealand.

For more detailed figures and information about how Southland and other regional families fared against the national average, please see www.superu.govt.nz/families_whanau_supplementary_data_2016

 Download the full report: superu.govt.nz

Family wellbeing framework

The Family Wellbeing Framework identifies **four core family functions** and shows how they contribute to wellbeing. The Framework shows just how complex families are, and that there are many factors that influence their ability to fulfil their core functions.





Our purpose

To increase the use of evidence by people across the social sector so that they can make better decisions – about funding, policies or services – to improve the lives of New Zealanders, New Zealand’s communities, families and whānau.

What we do

We work across the wider social sector to:

- **promote** informed debate on key social issues for New Zealand, its families and whānau, and increase awareness about what works
- **grow** the quality, relevance and quantity of the evidence base in priority areas
- **facilitate** the use of evidence by sharing it and supporting its use in decision-making.

About the Families and Whānau Status Reports

Each year since 2013, we have produced an annual families status report that measures and monitors the wellbeing of New Zealand families and whānau. This requirement was introduced by the Families Commission Amendment Act 2014, and we are proud to undertake this work.

The general aim of the Families and Whānau Wellbeing Research Programme is to increase the evidence about family and whānau wellbeing. Our research aims to better understand how families and whānau are faring, and the key role they play in society. This is so that decision-makers in the social sector make informed decisions about social policies and programmes and better understand what works, when and for whom.



Related publications:



Families and Whānau Status Report 2016 (June 2016)



Families and Whānau Status Report 2016. Technical companion report (June 2016)



Families and Whānau Status Report 2016. Executive Summary (June 2016)

About this At A Glance

This is one of several factsheets examining family wellbeing in New Zealand’s regions. All the regional reports and the full report can be found on our website: superu.govt.nz. If you’d like more information about anything mentioned here, contact us on 04 917 7040 or email enquiries@superu.govt.nz



Download the full report: superu.govt.nz

ISBN 978-0-947489-61-8 (online)

Gap Filler Workshops

* Introduction Workshop:

- **Tuesday March 28**
Salvation Army Hall, Winton, 6.00pm – 9.00pm (Free)
- **Wednesday March 29**
Invercargill Workingmen's Club,
9.00am – 12.00pm (Free)

* Developing Your Project Workshop

- **Wednesday March 29**
Invercargill Workingmen's Club,
12.30pm – 4.30pm (\$12)
- Bring your team to move your
idea forward.

* Please register on:

- **Email:** community.dev@icc.govt.nz
- **Phone:** 03 211 1669 or 021 391 674



Invercargill Neighbourhood Support NEWSLETTER



5 Ways to Wellbeing

Introduce these five simple strategies into your life and you will feel the benefits.

Give

Your time,
your words,
your presence

BE ACTIVE

DO WHAT YOU CAN,
ENJOY WHAT YOU DO,
MOVE YOUR MOOD

KEEP LEARNING

EMBRACE NEW EXPERIENCES,
SEE OPPORTUNITIES,
SURPRISE YOURSELF



CONNECT

TALK & LISTEN,
BE THERE,
FEEL CONNECTED

TAKE NOTICE

REMEMBER THE SIMPLE THINGS
THAT GIVE YOU JOY



Welcome to the February 2017 Issue of The Neighbourhood Support Newsletter!

I hope you managed to catch a couple of sunny days this summer! Neighbourhood Support has been busy with a large number of updates in groups.

Big thanks to all the groups who put their time and effort in updating their phonetrees and warm welcome to new contact people stepping into this role.

Keep up the good work!

Help me spread the word about neighbourhood support! Let your colleagues, relatives and friends know about it. Let's turn the streets of Invercargill into neighbourhoods!

Sarinya Thompson



Neighbours Day Aotearoa 25-26 March 2017 is approaching! Let's put Invercargill on the map!

Hosting a get-together is a great fun and simple way to meet your neighbours! If you have anyone in your Neighbourhood that might be keen to help you invite them to join you in organizing the get-together. Ask your neighbours to bring a plate to share

Neighbourhood Support Invercargill can provide you with resources and assistance to make sure it is easy for you to connect with your neighbours. We can print invitations, create and print a poster for your street, provide a food voucher to buy fruit or bbq meats. Whether is it a street party, morning or afternoon tea, bbq or simply gathering in a local park – Neighbours Day Aotearoa is a great opportunity to get to know your neighbours!

10 Plaza SuperValue Vouchers for \$20 are available for you group gathering on Neighbours Day. First in first served. Call or email me to get yours!



Signs replacement

Some of the neighborhood support signs became faded.

Do you have a sign on your street that needs to be replaced with new bright signs? Let me know about it, Let's work together to give your Group a fresh new look!

Sharing homegrown produce

Many of us grow vegetables and fruits in our backyard

We get excited about picking the first tomatoes and the first salad we make from our homegrown vegetables. And then, when summer is at full production mode we can't keep up eating all the wonderful produce.

You might freeze a bunch of your vegetables or make preserves. But have you thought of sharing your bounty with your neighbours? Food is a well known connector of people. Sharing your homegrown produce can be a good way of introducing yourself to your new neighbourbours and asking them to join a Neighbourhood Support Group.



Helmsdale St

Neighbourhood
Support
Group:



Helmsdale
group gathering.

*Welcome to: Wallace Street, William Street,
Tramway Road/Princes Street & thanks for updating
the groups; Queens Drive, Carron Street, Crinan Street,
Dalrymple Street, Catherine Street, Dyson Street,
Tweed street, Stobo Street, Lest Street,
MacMaster Street & High Street.*

During Waitangi Weekend the Neighbourhood Support group in Helmsdale Street gathered for an afternoon tea.

The attendance was great, 13 adults and 3 kids came along. We did a round of introductions, it was fascinating to learn about the people - who they are and where they come from. We were treated to traditional national dishes brought by our neighbours from Thailand and China. The meeting was well worthwhile and we think it can be replicated in a couple months time.

Ewen Muir



Meeting in Anderson Park

Neighbourhood Support had the pleasure of holding its first 2017 meeting for contact and deputy contact people in late February. This time we decided to do something different and held a meeting in a park on Saturday instead of on an evening during the week. Anderson Park was chosen and despite the unpredictable Southland weather which treated us with rain throughout the whole event, we still had a good turnout. Fortunately, we were able to hide from the rain in the covered pavilion where lunch was served.

We had planned to see the police dogs in action, but unfortunately a last minute cancellation prevented this. The Police have promised, to book the dogs for the next time we hold a meeting.

We put our recycling skills to the test in a recycling game provided by Wastenet. Some great learning and fun was had by all as we competed for a high score.

Darren Ludlow, the deputy mayor, presented certificates to our two winners of the Inaugural National Neighbourhood Support Awards. He spoke about the importance of having an active neighbourhood support group in place, being in touch with your neighbours and looking out for each other. He also thanked Neighbourhood Support people for their time and contribution to making Invercargill a safe and better place to live.

It was great catching up, I look forward to seeing you at future meetings. Get in touch with me if you have comments, feedback or ideas for our next meeting. I would love to hear from you.



+ Darren Ludlow and Saniya Thompson with Neighbourhood Support award recipient Gill Poplur.

+ Recycle, compost or landfill? Throwing items into the correct bins to collect points.



+ Jen Lowther explaining the rules of the Recycling Game.

ANDERSON PARK



+ Ian Rolfe receiving a Neighbourhood Support Award from Darren Ludlow. Photos by David Russell.



Invercargill
Neighbourhood Support

Invercargill City Council, 101 Esk Street, Invercargill 9810
neighbourhood.inv@icc.govt.nz • Direct Dial 211 1697

