



NOTICE OF MEETING

**Notice is hereby given of the Meeting of the
Community Services Committee
to be held in the Council Chamber,
First Floor, Civic Administration Building,
101 Esk Street, Invercargill on
Monday 7 August 2017 at 4.00 pm**

His Worship the Mayor Mr T R Shadbolt JP
Cr R L Abbott (Chair)
Cr A J Arnold (Deputy Chair)
Cr T M Biddle
Cr I L Esler
Cr G D Lewis
Cr L F Soper
Cr Rowly Currie (Environment Southland) (Total
Mobility and Passenger Transport)

EIRWEN HARRIS MITCHELL
MANAGER, SECRETARIAL SERVICES

A G E N D A

	Page
1. APOLOGIES	
2. PUBLIC FORUM	
3. MONITORING OF SERVICE PERFORMANCE	
3.1 LEVELS OF SERVICE	4
3.1.1 <i>Community Development</i>	5
3.1.2 <i>Libraries and Archives</i>	6
3.1.3 <i>Pools</i>	10
3.1.4 <i>Housing Care Service</i>	13
3.1.5 <i>Bus and Transport</i>	16
4. OTHER BUSINESS	
4.1 REPORT OF THE CHIEF EXECUTIVE	
4.1.1 <i>Community Development Projects</i>	17
4.1.1.1 Appendix 1	19
4.1.1.2 Appendix 2	22
4.1.2 <i>Coordinator's Report</i>	23
4.2 REPORT OF THE DIRECTOR OF WORKS AND SERVICES	
4.2.1 <i>Passenger Transport Update</i>	26
5. URGENT BUSINESS	
6. PUBLIC EXCLUDED SESSION	
Moved, seconded that the public be excluded from the following parts of the proceedings of this meeting; namely	
(a) <i>Report of Cr R Amundsen</i>	

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48(1)(d) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under Section 48(1) for the passing of this resolution
(a) Southland Community Housing Strategy	Enable any local authority holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).	Section 7(2)(i)

TO: COMMUNITY SERVICES COMMITTEE
FROM: THE DIRECTOR OF WORKS AND SERVICES
MEETING DATE: MONDAY 7 AUGUST 2017

MONITORING OF SERVICE PERFORMANCE
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Report Prepared by: Melissa Short - Manager, Strategy and Policy
Commentaries from individual managers

SUMMARY

Reporting on the Community Services levels of service measures for the period comprising 1 July 2016 to 30 June 2017.

RECOMMENDATIONS

It is recommended that the report be received.

IMPLICATIONS

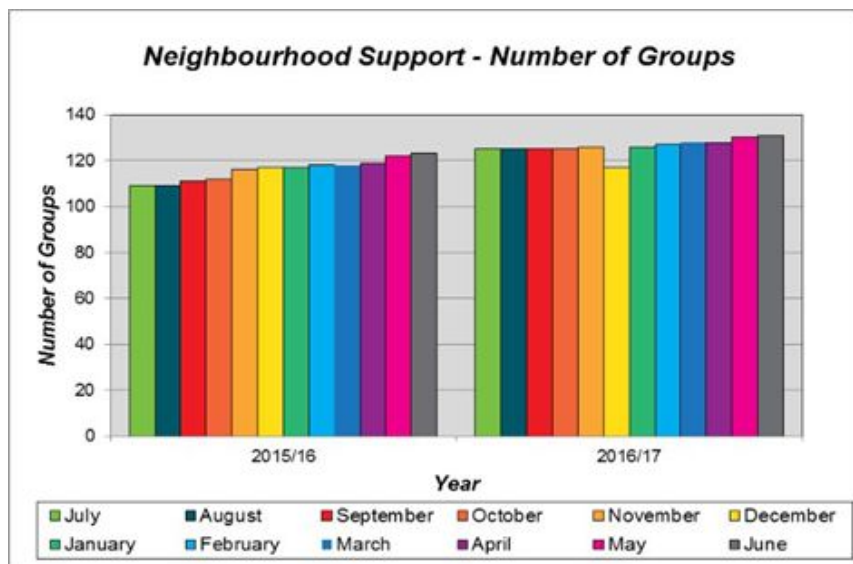
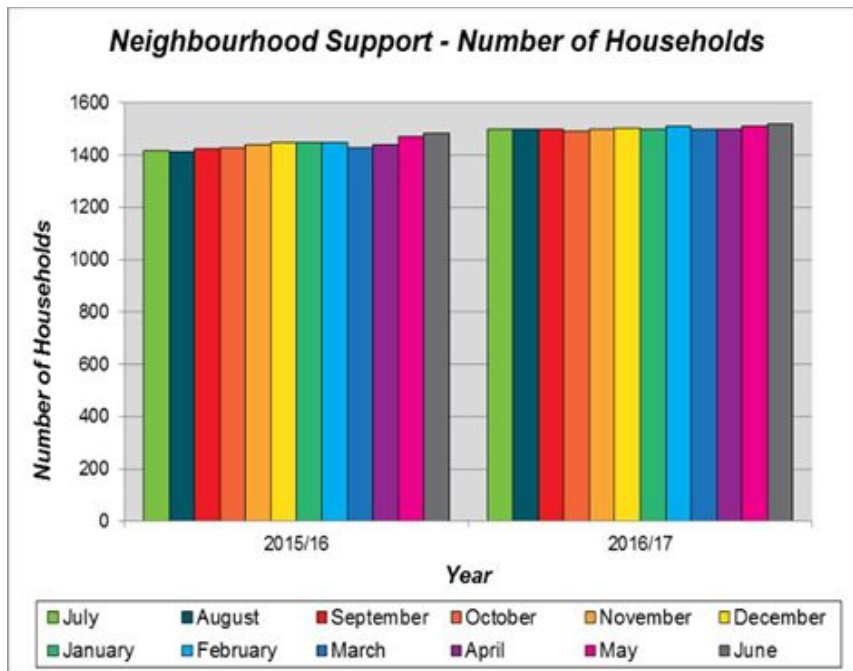
1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> The report monitors performance in relation to levels of service measures identified in the Long Term Plan and the Annual Plan.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> No.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> No.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> Yes.

FINANCIAL IMPLICATIONS

No financial implications arise from this report.

COMMUNITY DEVELOPMENT

	1 July 2016 to 30 June 2017
Neighbourhood Support	
Number of households involved in Neighbourhood Support	1,521
Number of groups involved in Neighbourhood Support	131



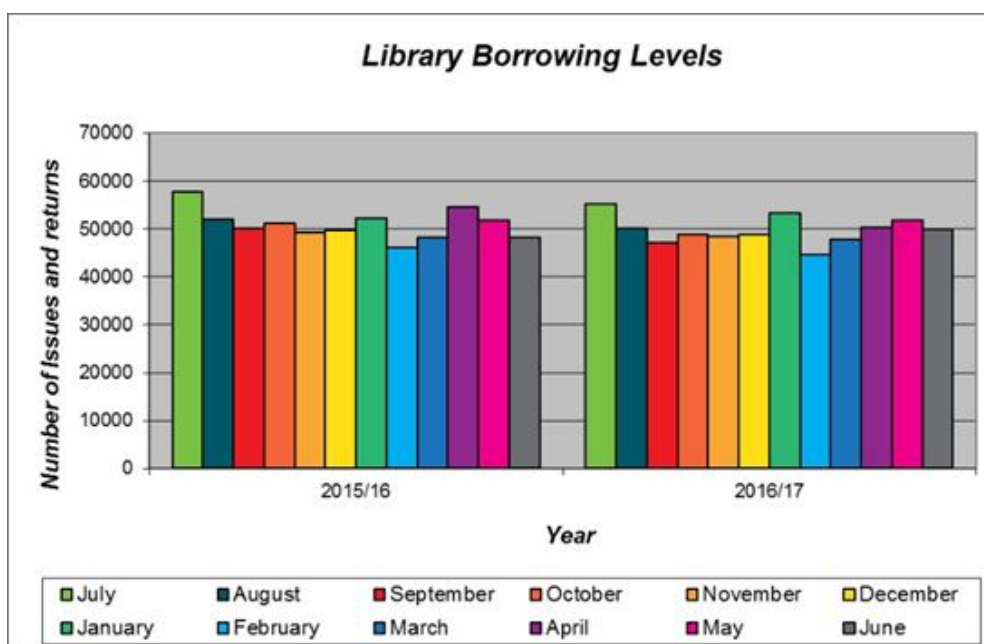
COMMENTARY

The Neighbourhood Support Programme has concluded the year with an overall increase in groups and households involved with the programme.

The mobility of Invercargill residents means we lose households and groups as those enthusiastic about connecting communities move away from the city.

Commentary provided by Mary Napper
Manager – Community Development

LIBRARIES AND ARCHIVES



Graph of Library Services Borrowing Levels

COMMENTARY

Visitor Numbers

	2016	2017
April	45,002	43,105
Total	45,002	43,105
Total Year to Date	430,524	425,070

	2016	2017
May	42,382	44,754
Total	42,382	44,754
Total Year to Date	472,906	469,824

	2016	2017
June	41,649	40,510
Total	41,649	40,510
Total Year to Date	514,555	510,334

Visitor numbers show a 0.8% decrease over the previous year. Visitor numbers remain reasonably static with fluctuations generally reflecting any extra days the library is closed or when school holidays fall.

Membership

From	Added April 2016	Added April 2017
Invercargill	231	148
Bluff	3	0
Other	11	6
Total	245	154

From	Added May 2016	Added May 2017
Invercargill	170	181
Bluff	3	4
Other	3	6
Total	176	191

From	Added June 2016	Added June 2017
Invercargill	165	199
Bluff	1	1
Other	10	12
Total	176	212

Total Membership

From	2015/16	2016/17
Invercargill/Bluff	34,209	34,788
Other	2,247	2,344
Total	36,456	37,132

Membership remains on target. These figures cannot be totally accurate because of the increasing use of online resources. In the past we have used no activity on the Library Management System as criteria to delete some memberships but when someone uses only online resources such as eBooks we now leave these memberships on the system so that they can continue to use these services.

Total Circulation

All Items	2016	2017
April	54,684	50,414
Total	54,684	50,414
Total Year to Date	511,542	494,818

All Items	2016	2017
May	51,799	51,798
Total	51,799	51,798
Total Year to Date	563,341	546,616

All Items	2016	2017
June	48,266	49,891
Total	48,266	49,891
Total Year to Date	611,607	596,507

Circulation shows a 2.4% decrease on the previous year with the busiest months being July and January which reflects school holidays and the programmes which are provided at these times.

E-Book/E-Audio Circulation Statistics

	April 2016	April 2017
e-Books	1,361	1,332
e-Audio	251	254
Total	1,576	1,586
Total Year to Date	15,150	15,654

	May 2016	May 2017
e-Books	1,232	1,324
e-Audio	220	376
Total	1,452	1,700
Total Year to Date	16,602	17,354

	June 2016	June 2017
e-Books	1,179	1,413
e-Audio	234	396
Total	1,413	1,809
Total Year to Date	18,015	19,163

Total for Year

	2015/16	2016/17
e-Books	15,647	15,972
e-Audio	2,368	3,191
Total	18,015	19,163

E-Book and e-Audio circulation shows a 6.3% increase over the previous year. We have increased collection budget expenditure in this area.

Events/Programmes/Projects

School Holiday Programme

The July school holidays were a very busy two weeks for the library. We had a range of exciting programmes on offer, catering to a wide range of ages. These included two craft days, four storytimes, a lego build, robot races, movies, a towerfall tournament and decorating gingerbread men cookies. Our attendance for all of these events was approximately 634 children and 372 adults. This is the first holidays in quite some time that we have offered storytimes and the sessions were well attended. Our robot racing saw a huge attendance with a line that stretched out the door of our activity space. The gingerbread men cookies were by far our most popular event. We had ordered 160 cookies and we had gone through 80 of these in the first 10 minutes. The children loved being able to choose different coloured icing to decorate their cookies with. Lego is always a hit and this time round we also had the lego movie playing in the background for children to watch. Our towerfall tournament was aimed at children 10+ and as it was the first time we have run this, we were pleased with the numbers attending and will be running this event again in the future.



Family Friendly

The Library management team met with the Family Friendly team, Gemma Crawford and Mary Napper, early in July to review the library's commitment and status. The library still has a big tick as part of this brand, there is just some fine tuning required and some things are still dependent on the upcoming layout changes. Part of the library upgrade involves altering the baby change area which is in the girls toilet to a family space. Following this meeting the Family Friendly team presented at a staff meeting at the library so that library staff have a better understanding of the brand and what it means for the library.

Where applicable programmes will now be branded with the “friendly” logo.



Genealogy Lunchtime Talks

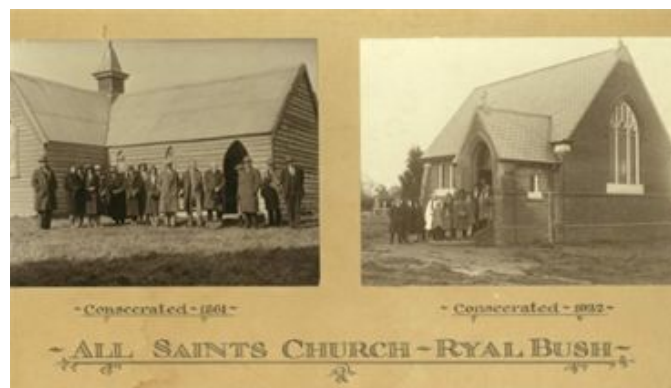
The NZ Society of Genealogists, Southland Branch, in association with the Invercargill Public Library, is presenting a week of Family History lunchtime sessions. Each session runs for 45 minutes, starting at 12.15 pm in the Library Meeting Room. Two library staff, Rebecca Clarke and Jay Coote, will be presenting two of these sessions. Topics covered include:

- Introduction to genealogy and family history and how to record your results.
- The journey of my whakapapa: How I used the resources available to explore my Māori Heritage.
- Family Research in England and Wales.
- Highlights from the Archives Collection. A brief look into what's new and popular in our Archives.
- Gold rushes and Wardens Court Records.



Archives

The Archive has recently finished processing a significant transfer of Southland Provincial Parishes and Church records from the Hocken Library in Dunedin. Comprised of 92 boxes of historic records dating from 1861–2007, researchers are now able to access an array of records, not least of which include Baptism, Marriage and Burial Registers, photographs and Vestry Minute Books. This transfer marks the beginning of an on-going relationship with the Anglican Diocese of Dunedin which has been in the making for quite some time.



Meeting Spaces

	2016	2017
April	24	42
Total	24	42
Total Year to Date	273	531

	2016	2017
May	33	57
Total	33	57
Total Year to Date	306	588

	2016	2017
June	62	61
Total	62	61
Total Year to Date	368	649

The use of meeting spaces has increased by 76% for the year ended in June. A number of community groups use these on a regular basis and we have also increased the number of schools visits.

Displays

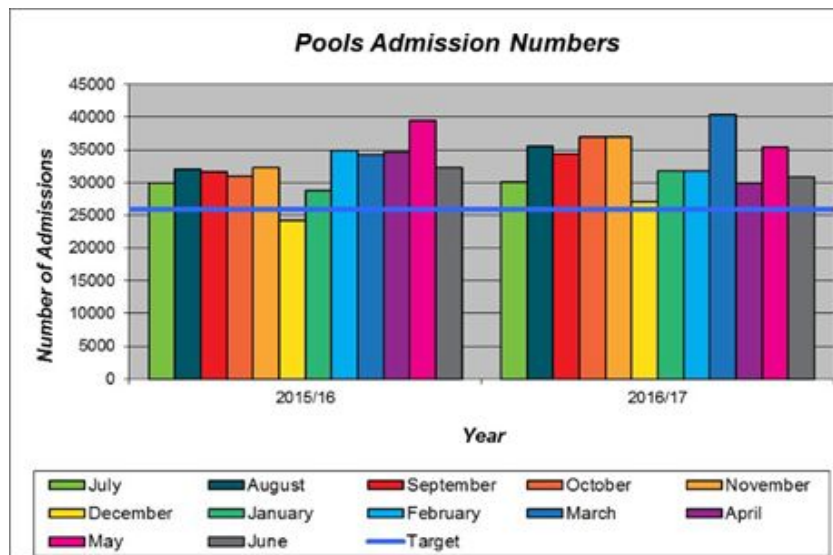
- Girl Guides
- Hospice Southland
- Invercargill Toy Library
- Just 4 Kids – Home based childcare
- Scleroderma Society
- Southland Embroiderers Guild

Commentary provided by Marianne Foster
Manager – Libraries and Archives

POOLS

Use of Services

Annual pool usage maintained at a minimum of six visits per head of population. (LTP measure)



Graph of Pool Admission Numbers

COMMENTARY

Events

May

13 and 14 May Southland Waterpolo Tournament
 21 May Ascot Park Hotel Triathlon

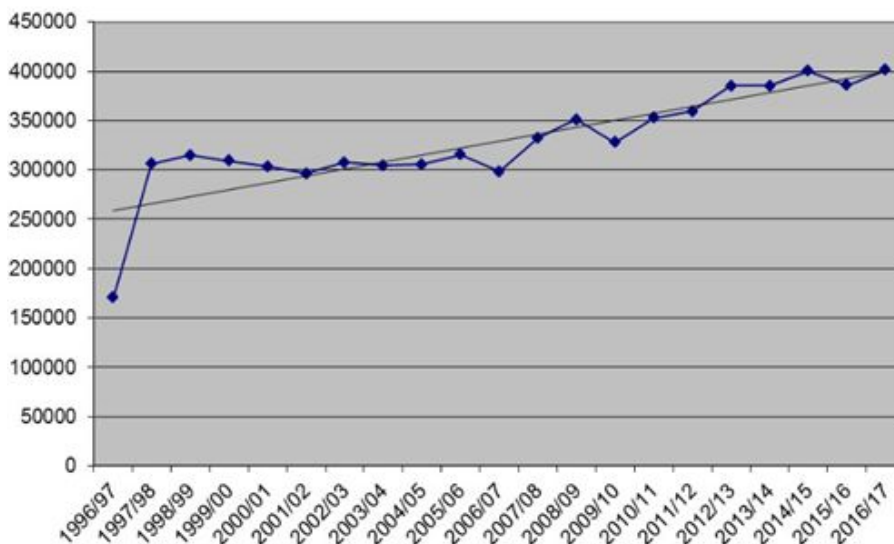
June

No specific events in June.

This month marked the end of the busiest year for Splash Palace on record. With over 400,000 admissions for the year the facility year-on-year on average, now sees approximately 30% more admissions than for the same period 10 years ago.

The average annual increase of 3-4% in admissions reflects both a trend that is expected to continue and illustrates challenges with providing appropriate space and service to our community. These issues are addressed in the coming Aquatic Services Activity Management plan.

Annual Admission Numbers



Facility for Disabled Persons

Both a review of admission statistics and anecdotal evidence shows a significant increase in the number of admissions from persons requiring access to disabled persons changing facilities and ancillary equipment/ease-of-access on Poolside. This increasing trend is expected to continue given the correlation of a wider aging population and Splash Palace users, and the accepted view that Splash Palace offers the only form of exercise and recreation for this demographic.

In past years Splash Palace created more car parks for disabled person vehicles and improved the two existing change facilities for disabled persons; however demand has increased such that the current facilities can no longer provide a reasonable level of service.

Preliminary options have been discussed and an indicative design has been prepared to convert two existing areas to changing facilities; however consultation will be required with the appropriate disabled group's representatives to ensure a suitable outcome is achieved.

Subsequent to this an estimate will be made and if feasible, approval sought to include this in the existing change room project, if not the project will be presented as a project on its own.

Lean Management

The Lean Project is well underway at Splash Palace and a number of improvements in our operation have already been identified and implemented. The current cluster is programmed to conclude at the end of September when a more substantial review of the benefits of the scheme will be realised and subsequently reported on.

Health and Safety

No significant Health and Safety events during May:

First Aid: 1
Pool Rescue: 3

No significant Health and Safety events during June:

First Aid: 3
Pool Rescue: 2

Admissions

During May, door counters recorded the following:

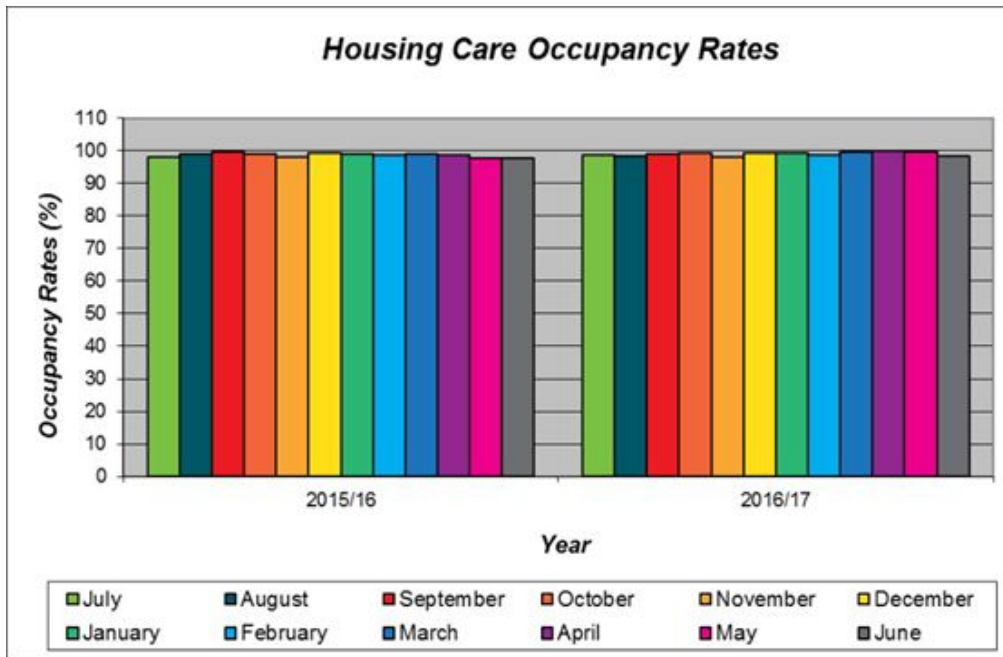
Entries: 37,148
Change Room Use: 53,987

During June, door counters recorded the following:

Entries: 32,866
Change Room use: 46,901

Commentary provided by Peter Thompson
Manager – Aquatic Services

HOUSING CARE SERVICE



Graph of Housing Care Occupancy Rates

Waiting List Activity

	June 2017	May 2017	April 2017
Invercargill	7	10	20
Bluff	1	1	1
Invercargill Supplementary	19	19	14
Invercargill Registrations of Interest	9	9	8
Bluff Supplementary	-	-	-
Bluff Registrations of Interest	-	-	-
Totals	36	39	43

	June 2017	May 2017	April 2017
Applications received	1	4	2
Tenancy Exits	3	6	-
Vacant Units	1	3	-

COMMENTARY

Our occupancy level for May was 99.55% and for June 98.4% which reflects the continuing demand for accommodation within the City with nine new tenancies being signed.

Our average occupancy for the 2016/17 year was 98.96% and this in turn signifies the short turn around between tenancies. Our priority waiting list has dropped off quite markedly over the last two months.

Complex Visits/Maintenance

There were seven annual inspections during the month and visits to a number of complexes.

A new roof was put on at Etrick Street and roofs at Adamson Crescent continue to be a work in progress.

Several unit refurbishments have taken place with new vinyl/carpet being installed at Unit 2, Princess Street. We still have a few tenants who smoke in their units and this results in significant refurbishment costs (upwards of \$1,250) on their departure.

Unit 3 at Elston Lea had a bath replaced with a new shower and some modifications in the kitchen area. There are now only five baths to be replaced at Elston Lea and one of those will be removed in August. The complex at Maltby Street has been moss proofed and bricks sealed.

Social Housing Commentary

Please see below some housing commentary from the Southland Times on 20 July 2017.

Commentary provided by Stephen Ridden
Corporate Services Manager

Labour planning housing overhaul

The Southland Times · 20 Jul 2017 · 2 · AMBER-LEIGH WOOLF

Labour plans to reveal a policy to work with councils and not-for-profit organisations to improve social housing, Labour's housing spokesman says.



In Invercargill yesterday, housing spokesman Phil Twyford said local councils had, in the past, worked alongside central government to secure their social housing.

"Now, a lot of councils are trying to sell their housing and get out of the game", Twyford said.

"We would sit down with the local councils and make sure they've got funding."

If Labour were the government after September's election, Twyford said it would work with councils on localised housing strategies. "We will work with the Southland District Council, tenants groups, not-for-profits and [the] city council," he said.

Last year, the Government put the sale of Housing New Zealand homes in Invercargill on hold after the only group to submit a proposal pulled out.

Twyford said state housing should not be flogged off to the private sector.

Former city councillor Peter Kett had previously suggested the council could invest in more housing for the elderly, he said.

Previously, Invercargill mayor Tim Shadbolt had suggested the council could step in to save the city's state housing.

Last year the Invercargill City Council committed to a "community housing strategy". At the time, it was said that while social housing was a central government issue, it was also a community issue, and the council was concerned.

Twyford said the National-led Government used Housing New Zealand as a "cash cow". "National had taken \$1.8 billion out of Housing New Zealand in taxes, dividends and interest payments ... they've milked housing New Zealand for profits," he said. "That would have been enough to make 5000 state houses."

Labour's Invercargill candidate, Liz Craig, said 22 families from Invercargill were on the state house waiting list.

Meanwhile, the council's social housing of 215 units was at 100 per cent capacity.

She said the council could be proud of its 215 properties in the housing provision for older tenants. Flats were insulated and the gardens well maintained, and tenants were grateful, she said.

At the meeting, Invercargill Salvation Army community ministries accommodation services coordinator David Hope said many people were coming in to their social housing because of other issues, such as mental health and addiction.

He said he saw demand for more housing in Invercargill. As a result, the newly reopened and refurbished Salvation Army hostel had eight rooms for males and four rooms for females, he said.

However, Hope said the hostel situation would not accommodate families. "What we've been doing lately is looking at private rentals in the city and securing them, and putting families in them so that they can stay together."

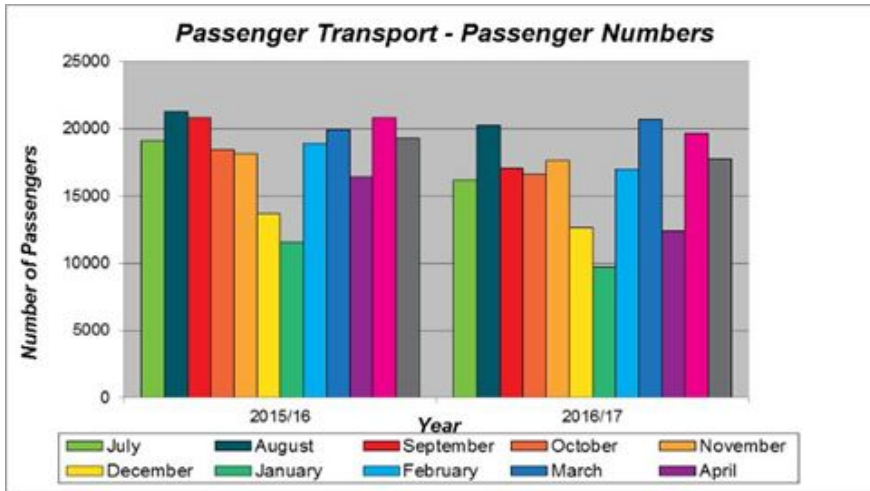
Twyford said he also wanted to talk about rental housing as it was an issue for Invercargill.

To improve rental housing could be the single biggest social reform New Zealand could achieve, he said.

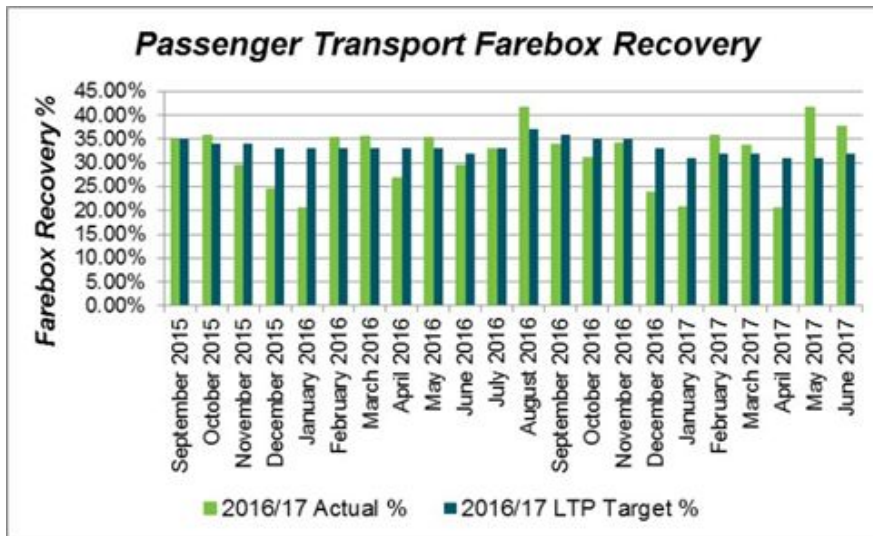
Labour would make it illegal for landlords to rent properties in conditions that would be a risk to the occupant, he said.

"It's the beginning of a warrant of fitness," he said.

BUS AND TRANSPORT



Graph of Passenger Transport Farebox Recovery



COMMENTARY

Passenger numbers for the 2016-2017 are down on previous years as reported in the last reports. This is a trend which is seen in most regional areas. A review of the network routes has been undertaken to identify issues. Decreases are seen in all passenger classes except Supergold. Nationally some of the issue has been the lower petrol cost but there are also other factors in Invercargill likely to be additionally contributing to the decline and this is what the review is looking to address.

Consequently with lower passenger numbers are lower Farebox revenue and the result being below the target of 36% and the cumulative result for the full year of 32%. Again the review will provide considerations to what options are available to improve these. The Farebox ratio is very dependent on the money collected as the operating costs of the service are fixed. To improve the ratio there will need to be more paying customers, a different charging regime or higher fares.

Commentary provided by Russell Pearson
Manager – Roading

TO: COMMUNITY SERVICES COMMITTEE
FROM: CHIEF EXECUTIVE
MEETING DATE: MONDAY 7 AUGUST 2017

COMMUNITY DEVELOPMENT PROJECTS

Report Prepared by: Mary Napper, Community Development Manager

SUMMARY

The Child, Youth and Family Friendly Sub-committee minutes are attached. Safe in the South has rolled out the Champions programme across Invercargill.
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RECOMMENDATIONS

That the report be received.

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> N/A
2.	<i>Is a budget amendment required?</i> N/A
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> N/A
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> N/A
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> N/A
6.	<i>Has the Child, Youth and Family Friendly Policy be considered?</i> Yes

FINANCIAL IMPLICATIONS

N/A.

CHILD, YOUTH AND FAMILY FRIENDLY SUB-COMMITTEE

The minutes of the July meeting of the Child, Youth and Family Friendly Sub-committee are attached (**refer to Appendix 1**).

SAFE IN THE SOUTH

In the Southland area domestic violence and the severity of domestic violence is trending upwards.

The Champions programme is a campaign aimed to raise awareness about and reduce the incidence of domestic violence (family harm). Local Champions volunteers undertake a four hour training programme, complete police vetting, have their photo taken and develop a slogan for their poster. Each Champion has copies of their poster which they can display in their workplace, community or anywhere where they wish to be identified as a Champion against family violence.

Invercargill Champions include Darren Ludlow, Amber Geerlings-Parker, Gretta Stephens, Peggy Peek, Andrew Moreton and Sheree Carey.

People who are in a violent relationship can approach a Champion on a day-to-day basis to help them understand what violence is, how and where to get help and what to do if somebody experiences family violence. Champions can do as much or as little as they feel comfortable with.

An example of one poster is attached (*refer to Appendix 2*).

**MINUTES OF A MEETING OF THE CHILD, YOUTH AND FAMILY FRIENDLY
SUBCOMMITTEE HELD IN THE COUNCIL CHAMBER, FIRST FLOOR, CIVIC
ADMINISTRATION BUILDING, 101 ESK STREET, INVERCARGILL ON MONDAY 17
JULY 2017 AT 4.00 PM**

PRESENT: Cr D J Ludlow
Cr A H Crackett
Cr R Amundsen
P Ereckson
A McSoriley
A Knowles
R Thwaites

IN ATTENDANCE: M Napper – Manager Community Development
G Crawford – Community Development Officer
P Molloy – Meeting Recorder

1. APOLOGIES

H Muhl, B McDermott, G Pope and G Crombie (resigned)

Moved Cr Ludlow, seconded Cr Crackett and **RESOLVED** that the apologies be accepted.

2. WELCOME

Cr Ludlow welcomed everyone to the meeting. Darren explained that Gordon Crombie has resigned from the Sub-Committee. We will accept his apology and acknowledge his resignation. A letter of thanks to be written to Gordon.

3. MINUTES OF THE MEETING HELD ON 6 JUNE 2017.

The recording of Regan's apology for the last meeting was clarified.

Moved Cr Ludlow seconded Cr Crackett and **RESOLVED** that the minutes be accepted as a true and correct record.

4. MATTERS ARISING

Nil

5. GENERAL BUSINESS

The report had been circulated and the Committee went through it together.

5.1 Brand Update

M Napper explained that she has reported on outcomes for the financial year ended 30 June 2017, three new businesses and six events were branded. M Napper said there may be some more events that we are not aware of as Sports Southland for

example can brand activities that they feel meet the brand and they do not need to inform us unless they would like resources. Cr Ludlow said it would be useful to check if Sports Southland could inform us of the events where they use the branding. M Napper said this would also apply to the Library and Splash Palace. Cr Ludlow said we are happy for them to brand any of their events, it would just be good for us to be able to note the events branded.

M Napper said Ms Crawford has been busy branding the Matariki Festival and Polyfest which are later on in the year. Cr Ludlow asked when Polyfest is on to which Ms Crawford replied August. M Napper mentioned there was a senior's checklist in the Southland Express last week as a wee reminder for people about the friendly brand but also the safety checklist. Cr Ludlow said this is great because it reminds people that the friendly brand isn't just for children

M Napper said local businesses have been using the friendly brand when advertising their business which is great. Ms Crawford showed the group some branded UFO spinners and drink bottles which have been added to our branded resources. They were handed out at the Matariki Festival. General discussion was held on the numbers purchased and how they are allocated. Cr Ludlow said it was interesting to see that since healthy families have been pushing their ideas the food availability at Kidzone has improved, there were more healthy options. Cr Ludlow said it is good we continue to support Kidzone. The Facebook page competition to get free Kidzone tickets was discussed.

Cr Ludlow mentioned it is positive to have a review process for businesses that have been branded for at least a year. A workshop is being held with Library staff on Wednesday to assist with awareness raising. It was confirmed that part of the review is asking for feedback on how the brand works for the business and what changes would they suggest.

5.2 **Invercargill City Guide**

Ms Crawford showed the group the 2016-2017 Invercargill City Guide. This included some Friendly branded pages. Two pages will be sponsored by the brand for the 2017/2018 Guide. These contain ideas from the 101 Activities list and promotes the use of the list. The "look" of the two pages can be reviewed in future years. Ms Crawford said this could be something that is looked at for the future. R Thwaites suggested we could come up with a type of bingo where you would make a grid with activities and people who have completed this can bring it into council for a reward. This would give us an idea about awareness of the brand.

5.3 **Workshop**

Cr Ludlow mentioned there was a workshop held after the last meeting. It is a shame that Andrei has left as he had an interest in the brand. Cr Ludlow asked for members contributions on the workshop notes. Cr Crackett said she pleased with the brand awareness work that is underway. General discussion was held on a suggestion of using the five fingers and five key words as a separate part of the brand. It was agreed that this could cause confusion with the brand. Possible businesses for approaching to be branded were suggested. Transport World has been approached and feel they want to get their brand up and running first. They are not in a position to adopt something else even though they valued it. They will contact us when they are ready.

A McSoriley asked if the brand could be used in conjunction with the CBD smoke free signage. It was agreed to look into this

An advertising company that do stencilling with water jets have been in contact. They have created a stencil including the friendly brand and a Tuatara image. It was agreed that the tuatara imaging implied a local business which uses this imagine was branded and it was unlikely they would meet the criteria at present. The engineering department would not allow stencilling that appears to be promoting a business to be applied to the footpath.

The carry forward of unspent funds was discussed.

6. **URGENT BUSINESS**

Cr Ludlow mentioned we have received notification of G Crombie's resignation Cr Ludlow said we are open to any suggestions for membership of this committee. M Napper said we still have a disability liaison committee and ICC administer this. Cr Ludlow asked if M Napper would like to see if there is any one from that committee that is interested.

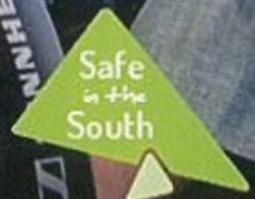
7. **NEXT MEETING**

The next meeting is scheduled to be held on 28 August 2017 at 4.00 pm.

There being no further business the meeting closed at 4.36pm.

It's time to talk about family violence

DARREN LUDLOW



IT IS



TO ASK
FOR
HELP

0800 456 450

areyouok.org.nz

TO: COMMUNITY SERVICES COMMITTEE
FROM: CHIEF EXECUTIVE
MEETING DATE: MONDAY 7 AUGUST 2017

COORDINATOR'S REPORT

Report Prepared by: Saniya Thompson – Safe in the South Coordinator

SUMMARY

Southland Champions Project is underway; projects around alcohol and young people are planned for the future.

RECOMMENDATIONS

That the report be received.

GORE DISTRICT COUNCIL (GDC)

The Community Development Manager, Mary Napper, contacted Mayor Tracy Hicks following the Governance Group meeting on 1 May 2017. The Safe Communities Designation process and the presentations held at the Mayoral Forum and GDC during 2014 and 2015 were discussed. Mayor Hicks confirmed that GDC would continue to have an interest in the concept and would request a presentation at some date in the future.

FIELD DAYS 2018

The "Safe in the South Village" concept has been further developed; we encouraged partners to book sites in the same area to create a "safety village". Organisations that had previously participated in the Field Days had an advantage of being able to re-book the site quite close to the day. We had to wait until bookings became open for a wider audience and as a result faced some challenges, but the Field Days office is very helpful. To date the following organisations have a booked site: ACC and WorkSafe; EMS and Rural Support Trust; Fire Service; Road Safety and Plunket; and Future Directions Network. There are penciled sites for RESPECT Network and Police.

Maureen from Road Safety Southland said she is trying to bring a Foldable Safe House to the Field Days. The collapsible house is an interactive house that teaches all aspects of safety at home. Potentially, the house can be a big drawcard. It is quite expensive to bring the house to Southland due to transportation costs and the fact a person will have to travel down to help set it up. This house will fit in the Road Safety marquee.

Other drawcards which encourage people to attend all of the sites needs to be considered. Last year Safe in the South conducted a survey that directed people to all the sites where they learned something. This can be recreated or Safe in the South can explore the idea of a selfie station similar to what Southland District Council (SDC) did last year, i.e. to go into the prize draw people are asked to take a selfie and put it on their social media using a hashtag created specifically for this promotion. This is believed to be an effective way of engaging with the people.

NATIONAL FORUM

The coordinator, Workplace co-leader Bronwyn Campbell, Community Stream co-leader Delia Riley and deputy chair Nicola Millers attended the SCFNZ National Forum in Wellington on 25 and 26 July 2017. Presentations at the forum included: Philanthropic Funding in Aotearoa, International Perspective on Violence and Injury Prevention, Effective Communication, updates from Safe Communities Network NZ and Pan Pacific, ACC portfolios, and five-year Alcohol Plan from HPA. In addition, there were community sharing sessions, and opportunities for networking and discussion throughout the forum.

The coordinator presented on Strategy Development in the Communities during the sharing section, and Nic Miller presented on Community and Alcohol Needs Analysis.

CHAMPIONS PROJECT

The Champions project is ongoing, and an evaluation of the project is underway.

Champions posters are currently being displayed in the windows of Chamber of Commerce; and will then be moved to the library. The gallery in South City is booked in October and November to display the posters. We try to use every opportunity available to get the information about the campaign out and for this purpose we consider areas with high foot traffic such as hospitals, GP's waiting areas, supermarkets and community events. The Life magazine has enquired about profiling the campaign and we are cooperating with newspapers to get more coverage for the campaign.

Champions are being recruited in the Southland District and training sessions are planned for August in Riverton and Te Anau. The coordinator had a meeting with community development teams from Venture Southland and SDC to ensure the staff is informed about the project and the project is adjusted to the specific needs of the area if needed.

MEETING WITH STEERING GROUP LEADERS

Steering Group leaders met in June. It was decided that future meetings will be scheduled. Steering Group leaders now have 'admin rights' to post on Safe in the South's Facebook page.

GOOD2GREAT

Youthline is planning a project Good2Great in early October for young people between the ages of 15 and 25. The Good2Great comes in a weekend format at Stadium Southland. Registrations are open for 30 young people from Invercargill and 30 young people from Southland District. This is a leadership and personal development weekend, and is about personal reflection, connecting with new friends, tools for social change, and taking action in your local community. The coordinator is collaborating with Youthline to see if there is an opportunity for Safe in the South to be involved in the project and use it as a platform to deliver alcohol messages to young people.

NEWSLETTER

The first Safe in the South newsletter came out in June 2017 and covered the following: Southland Champions project, Asbestos Liaison Protocol signing, Police recruiting day, community meeting run by Delia and Andrae, information about Road Safety Week, information about an evening for parents on supporting young vulnerable people, and links for downloading the strategy and Facebook page. It is hoped to produce this newsletter on a regular basis. Please let Saniya know if you have a relevant story you would like to share in future newsletters.

ASBESTOS LIAISON PROTOCOL SIGNING

Safe in the South assisted in organising the Asbestos Liaison Protocol signing ceremony that was held in ICC's Council Chambers on 14 June, with representatives from ICC, SDC, Environment Southland, the Southern District Health Board, Safe in the South, and WorkSafe NZ officially agreeing to the guidelines for dealing with asbestos.

The guidelines map offers procedures for dealing with asbestos, including a flowchart to help people decide on the correct action and which organisations have responsibility in various scenarios.

TO: COMMUNITY SERVICES COMMITTEE
FROM: THE DIRECTOR OF WORKS AND SERVICES
MEETING DATE: MONDAY 7 AUGUST 2017

PASSENGER TRANSPORT UPDATE

Report Prepared by: Russell Pearson – Roading Manager

SUMMARY

<p>Passenger Transport has again seen a decline in passenger numbers. This is a trend which has been seen nationally.</p> <p>A number of important changes will start to occur during the next year which are hoped to provide better services and to strengthen the use of the service.</p>
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RECOMMENDATIONS

That the report is received.

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> Yes.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> No.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> No.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> Yes but Policy has no direct impact.

FINANCIAL IMPLICATIONS

No direct cost increase.

BACKGROUND

The Passenger Transport activity has had a relatively challenging year but there are a number of opportunities which will be considered and those appropriate will be developed and implemented. Passenger numbers are approximately 10% down on the previous year and the key to increasing usage is to have a look at better understanding what is offered to customers and what improvements can be made. Setting strategic direction is essential to ensuring that the passenger transport service is what the community seeks and can afford. The current routes have been used for nearly five years and reviewing these is important.

As previously reported the Regional Integrated Ticketing System (RITS) has been let to an international supplier, INIT, and is continuing to be developed for the nine Council consortiums. The current system we utilise will cease to be operational by June 2018.

The implementation and changes to the new system is still planned to be late March 2018.

This implementation will require extensive preparation and communication with the bus users to ensure they are aware of the changes which will include a new "card" to replace the BusSmart card. This card will have new national branding and can be used in the other eight regions across New Zealand meaning excellent access to passenger transport with one card.

The bus travel will require users to "tag on and tag off" and this change will need good communication as well as an incentive payment approach to ensure people complete the on/off process. This will also provide key data where customers are getting on and off buses.

A network review has been undertaken by technical specialist Mr Doug Weir from Traffic Design Group. He has carefully reviewed the passenger information from the last five years, and has visited and travelled the routes to understand the current approach. A survey has also been undertaken to provide further information. He has developed a number of scenarios which he plans to discuss at the workshop following this committee meeting. The purpose is to seek general feedback and understanding such that the report can be completed.

The report will provide options (and potentially direction) on possible route changes and different fare structures.

In the last month, works have commenced on the development of the Regional Public Transport Plan (RPTP 2018-2021). This is a document which is prepared every three years and sets out where the activity is heading and any changes to services such routes or fares would need to be included. The RPTP is similar to the LTP for the other activities in Council. This is the key consultation document for the wider community to have input in and is expected to be available in late December through to February, with submissions being heard shortly thereafter. The RPTP is also the key document for supporting the NZTA request for funding. The RPTP will also be used as the Activity Management Plan for Passenger Transport and Total Mobility.

This year's funding was available for bus shelter renewal and development. This area has not been utilised as should a change in route be supported by the community, then the supporting infrastructure which includes signage, timetables and shelters may need to be relocated and installed. These are the costs which changes can bring and delaying works was seen as a prudent approach given that changes could occur.

The issues previously discussed with contract extension and the bus fleet are ongoing and have not yet been concluded.

CONCLUSION

Passenger Transport has again seen a decline in passenger numbers. This is a trend which has been seen nationally.

A number of important changes will start to occur during the next year, which are hoped to provide better services and strengthen the use of the service.
