



Paying your Rates

Invercargill City Council rates pay for a wide range of services and facilities for Invercargill and Bluff residents including roads, running water, drains and parks and reserves.

The amount of rates required was set this year when the Council adopted its Annual Plan on May 23, 2017, which signalled a rates increase of 3.95% for the 2017-2018 rating year.

The first invoice and instalment for the 2017-2018 rating year has been posted with this newsletter.

If you are having any difficulty paying your rates before the due date, please phone the Council on (03) 211 1777 and staff can help you manage your rates.

If you do not pay on time there will be a 10% penalty added.



Have you bought or sold a property recently? Check your rates invoice.

If a rates invoice arrives in the post, open and check it immediately to ensure any payments you have made since taking ownership have been applied to the account.

Council strives to ensure all invoices are correct but sometimes errors can occur. A common issue is when someone moves house and the automatic payment authority or internet payment continues to be paid to the old property. Please check that the Local Rating Assessment (LRA) number has been updated and your rate payments are being made on the correct property. The rates assessment number links your payments to your property.

If there are any discrepancies, please phone Council's Customer Services team on (03) 211 1777 – they can also check that you have the correct LRA number and that your payments are being attached to your new property.



Rates account guide

- 1 Each property has a unique identification number for rate payments, called a Local Rating Authority number (LRA). This shows the specific LRA number for the property. If this property is then sold, the details must be updated to ensure any future payments do not go to the old property.
- 2 This shows the property owner's name and postal details.
- 3 This shows the rating year the rates bill will pay for.
- 4 This shows how the Council identifies the property, including the valuation number, where it is and its rateable value. Land Value is the value of the land without improvements and the Capital Value is the value of the land plus the improvements.
- 5 This lists the types and amount of rates for the property. It shows each individual service and shows ratepayers how much they pay for each service. Council strikes 26 different rates, such as roading, libraries and pools. The Myross Bush Drainage rate is applied only in the Myross Bush area and the Bluff Community Board Rate is applied only in the Bluff area. The water rate is only applied to the areas serviced.
- 6 This tells you the total amount you will pay for the rating year.
- 7 The total amount is divided into four equal instalments and this shows you how much each of the four instalments are and when they are due to be paid.

IMPORTANT NOTE

If you pay by automatic payment you will need to make sure that you contact your bank and adjust your payments to allow for changes in rates due dates and ensure that the amount due is paid in full by the new due date. If you pay by direct debit through Council, then we will look after the payments for you.



Civic Administration Building
101 Esk Street
Invercargill

Private
Bag 90104
Invercargill

Ph (03) 211-1777
Fax (03) 211-1433
www.icc.govt.nz

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ASSESSMENT NO. LRA 90101/1

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Donald Duck and Daisy Duck
66 Queens Park
INVERCARGILL 9812

DO NOT PAY ON THIS NOTICE
THIS NOTICE IS ISSUED
FOR YOUR INFORMATION ONLY
WITH THE FIRST INSTALMENT
OF EACH RATEABLE YEAR

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RATES ASSESSMENT NOTICE

Rating Period 01-Jul-2017 to 30-Jun-2018

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PROPERTY DETAILS

Valuation Number: 30222.22222
Area: 1012 sqm
Property Location: 66 Queens Park, INVERCARGILL
Legal Description: Lot 15 Blk III DP 1735

RATEABLE VALUE: 245,000
Land Value: 35,000
Capital Value: 245,000

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Description of Rates	Factor	Factor Value	Rate	Charge	Total
General Rates	Capital Value	245,000	0.00101215		247.98
Resource Management	Capital Value	245,000	0.00021095		51.68
Roading	Capital Value	245,000	0.00088018		215.64
Parks and Reserves - UAC & Rate in Dollar	Capital Value + UAC	245,000	0.00106817	57.50	319.20
Cemeteries	Capital Value	245,000	0.00004807		11.78
Libraries	Fixed Charge			186.58	188.04
Pools - UAC & Rate in Dollar	Capital Value + UAC	245,000	0.00035944	28.75	116.81
Regional Heritage	Fixed Charge			39.10	39.10
Footpaths	Capital Value	245,000	0.00038129		93.42
Street Lighting	Capital Value	245,000	0.00010847		26.58
Transport	Capital Value	245,000	0.00013261		32.49
Sewerage - Residential	Fixed Charge			232.46	232.46
Drainage - Residential	Fixed Charge			146.05	146.05
Refuse Collection	Unit Charge	1	191.61000000		191.61
Water - Residential	Fixed Charge			370.19	370.19
Waste Minimisation Service Fee	Fixed Charge			34.9	34.90

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Total Annual Rates Assessment

\$2317.93

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Instalment No.	From	To	Instalment	Due Date
One	1 July	30 September	\$579.00	25-Aug-2017
Two	1 October	31 December	\$579.00	24-Nov-2017
Three	1 January	31 March	\$579.00	23-Feb-2018
Four	1 April	30 June	\$580.93	25-May-2018

How to pay your rates



Invercargill
www.myinvercargill.nz

Online Payments

You can make online payments using either of the following two methods:

- Credit Cards: Visa, MasterCard
- Account to Account: ANZ, ASB, BNZ, Kiwi Bank, TSB, Westpac

A surcharge of 1.7% applies to all credit card transactions (on the payment amount).

Rates can also be paid via the My Invercargill tool available on Council's website, www.icc.govt.nz.

Direct Debit

We recommend you use direct debit to pay your rates. It is easy to set up, hassle-free, convenient, reliable and cost-effective. This method will guarantee you will always pay rates on time and will avoid late payment penalties. You can choose to pay weekly or fortnightly (Wednesdays), monthly on the 15th of each month or quarterly. It is important to note that your rates account/s must be up-to-date before you commence direct debit payments.

You can get a direct debit application form by phoning Council, picking one up at the Council's Service Centres (Esk Street or Bluff), or downloading a form from Council's website.

Automatic Payment, Internet or Phone Banking

You can pay your rates by internet or telephone banking into the Invercargill City Council BNZ bank account. If you pay by automatic payment, you will need to make sure that you contact your bank and adjust your payments to allow for changes each year.

Please note that all properties

have a unique LRA (a 6-digit number beginning with LRAxxxxx/x on your rates invoice). You should include the LRA under the "Reference" field in your payment. Ratepayers who own more than one property should make a separate payment for each property.

Rates and water billing

- BNZ BANK ACCOUNT: 02 0924 0019668 02
- PARTICULARS FIELD: The name that appears on the invoice. (12 spaces only available)
- CODE FIELD: The text LRA plus the assessment number.

For example, the assessment number from the rates or water invoice LRA 99991/2 would be entered into the Code field as LRA99991/2.

Cash, EFTPOS, Cheque

Cash, EFTPOS and cheques are accepted at the Civic Administration Building, 101 Esk Street, or the Bluff Service Centre. Cheques can also be posted to Invercargill City Council, 101 Esk Street, Private Bag 90104, Invercargill 9840.

Rates Rebate

Previously successful applicants for the low income earner rebate will be sent an application form in September. New applicants can pick up a form from the Customer Services' Help Desk from September onwards.

Contact

Contact Council's Customer Services team by phoning (03) 211 1777 or emailing service@icc.govt.nz.

Your rates payment is due...



Payments should be made by **August 25th, 2017** to avoid a penalty of 10%.

