



NOTICE OF MEETING

**Notice is hereby given of the Meeting of the
Community Services Committee
to be held in the Council Chamber,
First Floor, Civic Administration Building,
101 Esk Street, Invercargill on
Monday 26 November 2018 at 4.00 pm**

His Worship the Mayor Mr T R Shadbolt JP
Cr R L Abbott (Chair)
Cr A J Arnold (Deputy Chair)
Cr T M Biddle
Cr I L Esler
Cr G D Lewis
Cr L F Soper
Cr Rowly Currie (Environment Southland) (Total
Mobility and Passenger Transport)

EIRWEN HARRIS MITCHELL
MANAGER, SECRETARIAL SERVICES

Council's Values:

- Responsibility Take ownership of decisions and outcomes, both collectively and individually.
- We willingly share our knowledge.
 - We acknowledge our mistakes, work to resolve them and learn from them.
 - We give and receive feedback in a constructive manner to resolve issues.
 - We do our job with total commitment.
- Respect Everyone is important, as are their views.
- We support and care for each other.
 - We stop to listen, learn and understand.
 - We communicate in an honest, up-front and considerate manner.
 - We maintain confidences and avoid hurtful gossip.
- Positivity Always look on the bright side of life.
- We are approachable, interested and friendly.
 - We are open and receptive to change.
 - We acknowledge and praise the efforts of others.
 - We work together as a team to get the job done.
- Above and Beyond Take opportunities to go the extra mile.
- We take the initiative to improve our work practices to get the best results.
 - We challenge ourselves and each other to make it better.
 - We take pride in providing the best possible outcomes.
 - We are ambassadors for our Council at all times.

Council's Vision for the City:

Enhance our City and preserve its character, while embracing innovation and change.

Council's Vision:

We are an energised, fun and innovative team that makes it better for each other and our community.

Council's Mission:

Making it better by making it happen.

A G E N D A

	Page
1. APOLOGIES	
2. PUBLIC FORUM	
3. INTEREST REGISTER	4
4. COMMUNITY INITIATIVES REPORT	
4.1 <i>Speaker from Age Concern</i>	
5. MINUTES OF THE MEETING HELD ON 23 OCTOBER 2018	9
6. MONITORING OF SERVICE PERFORMANCE	
6.1 LEVELS OF SERVICE	14
6.1.1 <i>Community Development</i>	15
6.1.2 <i>Libraries and Archives</i>	17
6.1.3 <i>Pools</i>	21
6.1.4 <i>Housing Care Service</i>	24
6.1.5 <i>Bus and Transport</i>	26
7. APPLICATION FOR GRANT FUNDING TOWARDS 2019 ILT LEARN TO SWIM PROGRAMME AT SPLASH PALACE	28
8. URGENT BUSINESS	

**INVERCARGILL CITY COUNCIL ELECTED MEMBERS
INTEREST REGISTER**

ELECTED MEMBERS			
NAME	ENTITY	INTERESTS	PROPERTY
RONALD LINDSAY ABBOTT	Invercargill City Council Kiwi-Pie Radio 88FM Invercargill Invercargill Art Gallery Invercargill Venues and Events Management	Councillor Director / Broadcaster Council Representative / Board Member Director	
REBECCA RAE AMUNDSEN	Invercargill City Council Arch Draught Ltd BP Orr Ltd Task Ltd Arts Murihiku Dan Davin Literary Foundation Heritage South Glengarry Community Action Group SMAG Board Venture Southland Southland Regional Heritage Committee	Councillor Director Director Director Trustee Trustee/Chair Contractor Events Co-ordinator (Volunteer) Council Representative Council Representative Council Representative	

**INVERCARGILL CITY COUNCIL ELECTED MEMBERS
INTEREST REGISTER**

ALLAN JAMES ARNOLD	Invercargill City Council Ziff's Café Bar Ltd Buster Crabb Ltd Ziff's Tour Ltd Ziff's HR Ltd Ziff's Trust NZMCA Southland Aero Club Invercargill Club Invercargill East Rotary	Councillor Executive Director Executive Director Executive Director Executive Director Trustee Administrator Member Member Member Member	
KAREN FRANCES ARNOLD	Invercargill City Council Electricity Invercargill Ltd Powernet Ltd Pylon Ltd Invercargill Creative Communities Funding Scheme Southland Warm Homes Trust	Councillor Director Director Director Trustee/Chair Trustee	
TONI MARIE BIDDLE	Invercargill City Council Invercargill Venue and Events Management Limited Southland Museum and Art Gallery Trust Board	Councillor Director Trustee	

**INVERCARGILL CITY COUNCIL ELECTED MEMBERS
INTEREST REGISTER**

	McIntyre and Dick	Partner – Executive Team	
ALEX HOLLY CRACKETT	Invercargill City Council Ride Southland Southland Youth Futures Advisory Board Venture Southland and Sub Committee	Councillor Chair Chair Council Representative	High Street Invercargill
IRWIN LLOYD ESLER	Invercargill City Council Bluff Community Board Bluff Maritime Museum Otatara Landcare Group	Councillor Council Representative Council Representative Member	
GRAHAM DAVID LEWIS	Invercargill City Council Invercargill City Holdings Limited	Councillor Director	
DARREN JAMES LUDLOW	Invercargill City Council Radio Southland Invercargill City Holdings Limited Invercargill Venue and Events Management Southland Museum and Art Gallery Trust Board Healthy Families Invercargill	Councillor Manager Director Director / Chairman Trustee Board Member	770 Queens Drive Invercargill

INVERCARGILL CITY COUNCIL ELECTED MEMBERS INTEREST REGISTER
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	Murihiku Maori Wardens Southland Community Law Centre	Board Member Board Member	
IAN REAY POTTINGER	Invercargill City Council Southland Electronics Limited Santa Parade Organiser	Councillor Director Alice Pottinger (Wife)	171 Terrace Street Invercargill 9810
TIMOTHY RICHARD SHADBOLT	Invercargill City Council Invercargill Airport Limited Kiwi Speakers Limited SIT Ambassador	Mayor Director Director Contractor	
LESLEY FRANCES SOPER	Invercargill City Council Breathing Space Southland Trust (Emergency Housing) Omaui Tracks Trust National Council of Women (NCW) Active Communities Invercargill Public Art Gallery Citizens Advice Bureau Southland ACC Advocacy Trust	Councillor Chair Secretary/Treasurer Member Chair/Trustee Board Member Board Member Employee	137 Morton Street Strathern Invercargill 24 Margaret Street Richmond Invercargill
LINDSAY STEWART THOMAS	Invercargill City Council Invercargill City Holdings Limited Invercargill City Property Limited HWCP Management Limited	Councillor Director Director Director	

**INVERCARGILL CITY COUNCIL ELECTED MEMBERS
INTEREST REGISTER**

EXECUTIVE STAFF			
NAME	ENTITY	INTERESTS	PROPERTY
PAMELA GARE	Invercargill City Council	Director of Environmental and Planning Services	
CLARE HADLEY	Invercargill City Council	Chief Executive	
CAMERON MCINTOSH	Invercargill City Council	Director of Works and Services	
DAVID FOSTER	Invercargill City Council	Acting Director of Finance and Corporate Services Executive Director Foster and Associates Ltd	

MINUTES OF A MEETING OF THE COMMUNITY SERVICES COMMITTEE HELD IN THE COUNCIL CHAMBER, FIRST FLOOR, CIVIC ADMINISTRATION BUILDING, 101 ESK STREET, INVERCARGILL ON TUESDAY 23 OCTOBER 2018 AT 4.00 PM

PRESENT: Cr R L Abbott (Chair)
Cr T M Biddle
Cr G D Lewis
Cr L F Soper

IN ATTENDANCE: Cr D J Ludlow
Mrs G Henderson – Bluff Community Board Member
Mr C McIntosh – Director of Works and Services
Mr R Pearson – Manager Roading
Mr P Thompson – Aquatic Services Manager
Mr S Ridden – Manager Corporate Services
Ms M Napper – Community Development Manager
Mrs M Foster – Manager Library and Archives
Ms L McCoy – Assets Administrator
Ms L Kuresa – Committee Secretary

1. **APOLOGIES**

His Worship the Mayor, Cr R Currie, Cr A J Arnold and Cr I L Esler.

Moved Cr Lewis, seconded Cr Biddle and **RESOLVED** that the apologies be accepted.

2. **PUBLIC FORUM**

Nil.

3. **INTEREST REGISTER**

No changes to be made to the Interest Register.

4. **COMMUNITY INITIATIVES REPORT**

The report had been circulated.

4.1 **Southland Youth One Stop Shop – Number 10**

Candace Bangura, Director at Number 10 was in attendance to speak to this item.

The Annual Report was circulated prior to the meeting and Ms Bangura took the meeting through it. She informed the meeting that there were three youth focus organisations operating out of the Number 10 building. They included the Southland Youth One Stop Shop, the Invercargill Student Support Network, and Canteen. There were other organisations that go into the building such as Well South and Inter Development.

The One Stop Shop provided wrap-around services to young people, which did not only include direct services but they also shared the same space with other organisations working to benefit of young people in the community. They looked at a holistic view of young people in Southland.

Cr Abbott congratulated Ms Bangura for producing an Annual Report that was easy to read.

In response to questions, the following answers were given:

1. The age group of 13-15 years is probably the highest age range that we deal with. For medical services, the older young people accessed those services.
2. The common issues we deal with around that age group are things like anxiety, relationship issues either at home or at school and a lot of issues with confidence, and not being able to express themselves and feeling hampered by that. Many times their needs are layered on top of each other.
3. We are linked in with WINZ and their emergency accommodation system. Housing is a significant issue with young people between 16-19 year olds. It's not an issue that is our core programming, so a lot of experiences are on the periphery because we are trying to work with the Salvation Army or other organisations that are better equipped to deal with housing issues.

Cr Abbott thanked Ms Bangura for taking the time to present to the Committee.

4.2 **Community Colleges New Zealand – Youth Services**

Trevor Noble, Manager Youth Services and Southland Community College and Christine Eckhold, Youth Service Advisor/Staff Mentor and Team Leader were in attendance to speak to this item.

A pamphlet had been circulated prior to the meeting and Mr Noble and Ms Eckhold took the meeting through the role of Community Colleges New Zealand. Ms Eckhold informed the meeting that the services offered were for young people who had already left school and were not doing anything. They also worked alongside schools identifying students that were struggling to stay in school. Plus they provided WINZ services for young people aged 16-18 year old and youth payments for young people who could not live at home because of family breakdown or other reasons. These young people needed to get an education and learn do budgeting. They also worked with young parents under the age of 20 years and supported them in continuing with their education; as well as learning about parenting and budgeting. They were also having issues with housing for young people.

In response to questions, the following answers were given:

1. Youth services is New Zealand-wide and Community College deals with the South Island, excluding Christchurch and the West Coast.
2. When young people leave school, if our system has their name, we will contact them and start working with them.
3. Nearly all schools are cooperative but it has taken some time for a couple of schools to come around.
4. We deal with around 400 young people and that's young people from Invercargill, Wanaka, Queenstown and that area. That number fluctuates as young people leave our services; others join or leave the area.

Cr Abbott thanked Mr Noble and Ms Eckhold for taking the time to present to the Committee.

Moved Cr Soper, seconded Cr Biddle and **RESOLVED** that the report be received.

4.3 **Child, Youth and Family Friendly**

The minutes had been circulated.

Moved Cr Lewis, seconded Cr Soper and **RESOLVED** that the minutes be received.

5, **VERBAL COMMENTARY FROM COUNCIL SERVICES**

Cr Abbott noted that there was no Levels of Service Report in the Agenda and he felt that there should be, particularly the commentary from different Council services. He invited Managers of each Council service to take the meeting through a verbal commentary.

5.1 **Pools**

Mr Thompson reported that the pool was busy. On year to date the pool was showing higher numbers than usual. The renovations were proceeding well and the expectation was that Phase 1 would be completed on time, which was late November or early December.

In response to a question by Cr Biddle if funding applications had been made for the hydroslide, Mr Thompson explained that applications had been sent to Lotteries, ILT and ILT Foundation and Community Trust of Southland. The Community Trust of Southland had declined the application and ILT and ILT Foundation had deferred its decision but there had been no response from Lotteries, as yet.

5.2 **Housing Services**

Mr Ridden reported that the occupancy level for August was 100% and there had been no change to that. Sixteen applications had been received with a further eleven enquiries, so there were still a lot of people looking for accommodation. The units were still being maintained and maintenance was ongoing as the weather improved.

5.3 **Community Development**

Ms Napper reported that Neighbourhood Support continued to be reviewed, so numbers were continuing to decrease because people had moved or had left the city. A new model was being looked at. Safer Communities continued to roll out the Champions Programme. They were happy with the fact that Gore District Council had now joined the Safer Communities collaborative model. The Champions Programme would be starting in the Gore area. Work was still progressing in relation to gangs, with a forum being planned around methylamine and other drugs, which would be held in the Gore District area and the city area. Grants had been allocated for Active Communities and Creative Communities in the last four weeks.

They were slowly working on the action plan for the city with regard to Welcoming Communities, including the Council itself. The Youth Council had finished its formal meetings for the year and Council would be receiving the Youth Council Annual Plan at the next Council Meeting. The 20 Year Celebrations were finished with the burial of a time capsule a couple of weeks ago and the Youth Council had an end of year activity happening at the end of October.

5.4 **Library and Archives**

Mrs Foster reported that the Library was showing some fallen levels of service due to the refurbishment underway. Circulation was down by 5% and visitor numbers were down by 11%. The downloading of materials had increased by 14%. They were still running lots of programmes while the refurbishment was going on. The refurbishment was on schedule and a major move around would be carried out next week.

5.5 **Passenger Transport Services**

Mr Pearson reported that there was a planned fare charged to \$2.00 if passengers had Bus Smart card and \$3.00 if paying by cash. The services continued to offer the Super Gold discounts between 9.00 am to 3.00 pm and on Saturdays. Bus Smart cards were free for customers to pick up and load with funds ready to use. During November/December, a number of students would be on the buses doing the annual surveys, which would be a good indication of the impacts the change was having. There were brochures given out to all bus users and online media, so that the change was well communicated. The change to Ridewise (the new Total Mobility software and card system) has been successful and running smoothly for the last three months. The only area of concern was that Gore did not have a contracted operator but Council was continuing to work with the Gore District Council on how rectify that.

Cr Abbott asked if the Committee agreed that there should be a Levels of Services report included in the report, Mr McIntosh explained that the Levels of Service Report would be coming to the Committees as a quarterly report. The financial report would be going to the Finance Committee on a quarterly basis. The idea was that the reports would be more timely, so that it was closer to the end of the three monthly periods.

Cr Ludlow asked if that was monitoring performance within a calendar year or to the Long-term Plan and Mr McIntosh confirmed it was to the Long-term Plan.

The Committee agreed that they would be happy with a verbal commentary at meetings when the Levels of Service report was not in the Agenda.

6. **MINUTES OF MEETING HELD ON 17 SEPTEMBER 2018**

Moved Cr Biddle, seconded Cr Lewis and **RESOLVED** that the minutes be approved.

7. **ACTION SHEET**

Nil.

8. **YOUTH FOCUSED PROGRAMMES REVIEW**

The report had been circulated.

Moved Cr Biddle, seconded Cr Soper and **RESOLVED** that the report be received;

AND THAT

It be **RECOMMENDED** to Council that membership to the Mayors Taskforce for Jobs be maintained for one year.

9. **THE MAYORS TASKFORCE FOR JOBS**

The report had been circulated and Cr Ludlow took the meeting through it.

Moved Cr Biddle, seconded Cr Soper that the report be received.

Cr Soper said she was happy that there was a new Memorandum of Understanding and she was keen to see some things come out of that like the driver education. She was keen to see that driver education happening in the city.

Cr Ludlow explained that the buy-in from government ministries was significant. The other initiative that was underway at the moment was working with the Ministry of Education around identifying skills shortages in each area and ensuring that tertiary education that was available was addressing those skill shortages. He would pass on Cr Soper's feedback to the Core Group.

10. **URGENT BUSINESS**

Nil.

There being no further business the meeting closed at 4.47 pm.

TO: COMMUNITY SERVICES COMMITTEE
FROM: MELISSA BROOK, MANAGER STRATEGY AND POLICY
MEETING DATE: MONDAY 26 NOVEMBER 2018

MONITORING OF SERVICE PERFORMANCE
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SUMMARY

Reporting on the Community Services levels of service measures for the period comprising 1 July 2018 to 30 September 2018.
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RECOMMENDATIONS

It is recommended that the report be received.

IMPLICATIONS

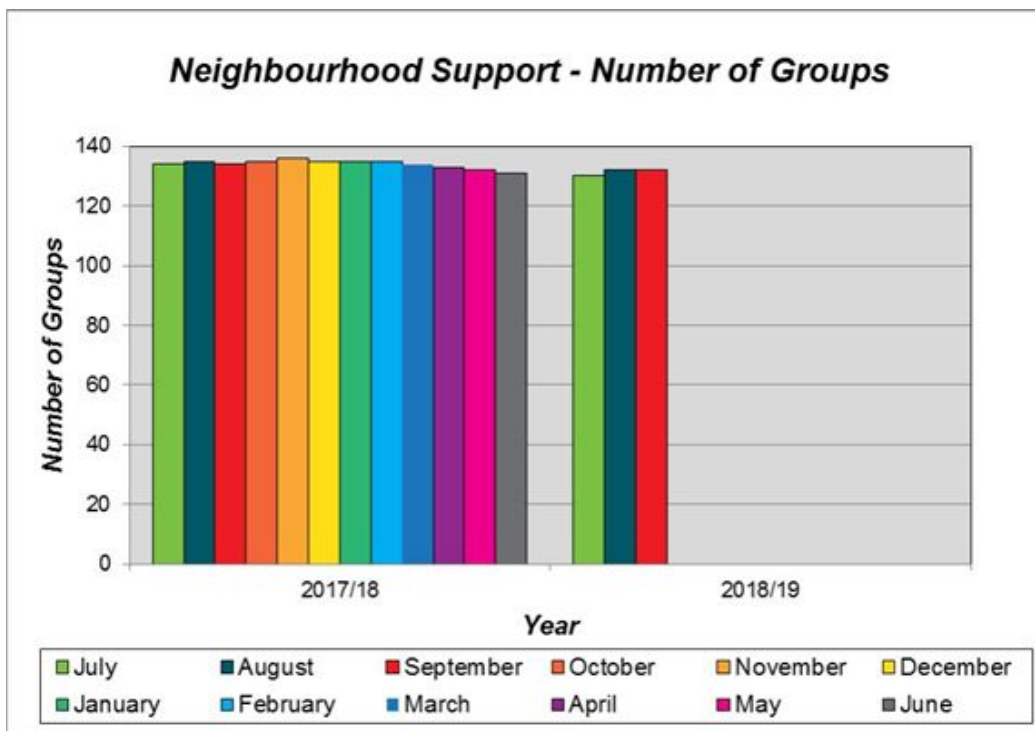
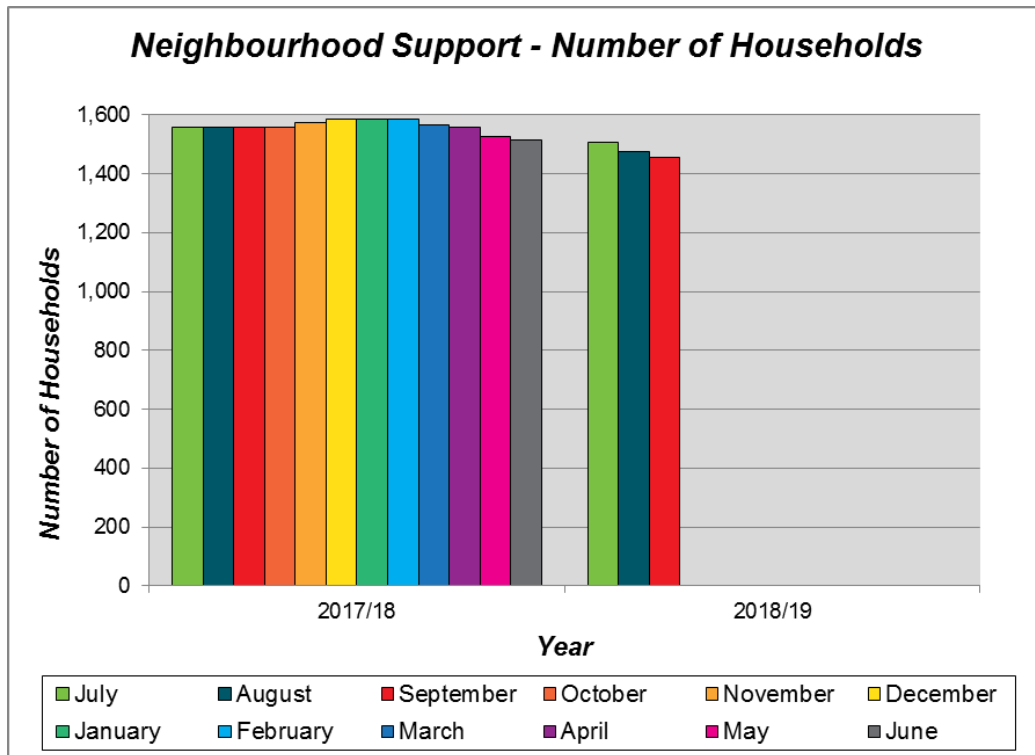
1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> The report monitors performance in relation to levels of service measures identified in the Long Term Plan and the Annual Plan.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council's Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> No.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> No.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> Yes.

FINANCIAL IMPLICATIONS

No financial implications arise from this report.

COMMUNITY DEVELOPMENT

	1 July 2018 to 30 September 2018
Neighbourhood Support	
Number of households involved in Neighbourhood Support	1,458
Number of groups involved in Neighbourhood Support	132



COMMENTARY

Neighbourhood Support

The review is continuing with each member household being phoned to check they are still living at the address we have and that they still wish to be involved in the Neighbourhood Support programme.

The number of households continues to reduce while the number of groups is stable. Some groups do not have a contact person and this will be considered when a new model is developed.

Grants Allocated

The Invercargill Active Communities and Creative Communities Invercargill funding programmes have approved the allocation of grants as listed:

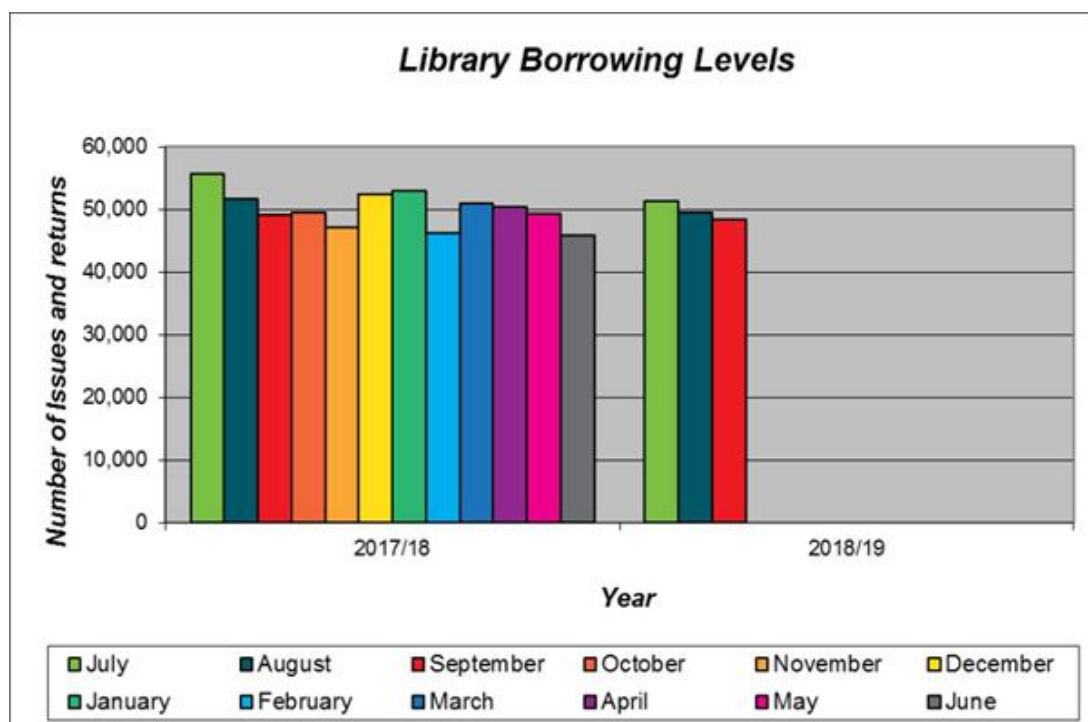
Myross Bush Rugby Club - equipment	\$500
Makarewa Squash Club - training of volunteers	\$1400
Southland Softball Association - coach development	\$999
Athletics Southland - coach and athletes training	\$400
Touch Southland - purchasing balls	\$700
Touch Southland - Level 1 Referee Course	\$600
Invercargill Bowling Club - purchase green markers	\$500
Talent Development Southland Charitable Trust	\$820
Swimming Southland - timing equipment system	\$6,000
Shakespeare in the Park Charitable Trust - 2019 show	\$1,105
Baroque Music Community and Education Trust - 2019 concert	\$1,500
Indian Community Southland Inc - Diwali Festival	\$3,500

Safe in the South

The Gore District Council have joined the Safe in the South collaboration. A programme aimed at educating the public about methamphetamine is underway. The first event is targeting employers, business owners, property managers and landlords. There will be further events for other audiences.

Commentary provided by Mary Napper
Manager – Community Development

LIBRARIES AND ARCHIVES



Graph of Library Services Borrowing Levels

COMMENTARY

Total Circulation

All Items	2017	2018
July	55,268	51,266
Total	55,268	51,266
Total Year to Date	55,268	51,266

All Items	2017	2018
August	51,747	49,563
Total	51,747	49,563
Total Year to Date	107,015	100,829

All Items	2017	2018
September	49,136	48,527
Total	49,136	48,527
Total Year to Date	156,151	149,356

Circulation has shown a 4.4% decrease for the same period last year. There has been a slight improvement in September, but the Library refurbishment project continues to affect numbers and the expectation is for this to continue until the project is completed in December.

Visitor Numbers

	2017	2018
July	46,368	39,454
Total	46,368	39,454
Total Year to Date	46,368	39,454

	2017	2018
August	42,345	38,901
Total	42,345	38,901
Total Year to Date	88,713	78,355

	2017	2018
September	41,574	40,312
Total	41,574	40,312
Total Year to Date	130,287	118,667

Visitor numbers show an 8.9% decrease for the same period last year. Programmes have reduced as space to hold these is restricted while work continues in the Children's area.

New Membership

From	July 2017	July 2018
Invercargill	250	215
Bluff	5	3
Other	12	15
Total	267	233

From	August 2017	August 2018
Invercargill	229	175
Bluff	2	2
Other	7	6
Total	238	183

From	September 2017	September 2018
Invercargill	175	155
Bluff	3	2
Other	10	3
Total	188	160

Total Membership

From	2017/18	2018/19
Invercargill/Bluff	664	552
Other	29	24
Total	693	576

New membership added is 16% down on the previous year. This also reflects the reduced visitor numbers resulting from the Library refurbishment project.

E-Book/E-Audio Circulation Statistics

	July 2017	July 2018
e-Books	1,315	1,501
e-Audio	351	411
Total	1,666	1,912
Total Year to Date	1,666	1,912

	August 2017	August 2018
e-Books	1,427	1,602
e-Audio	426	501
Total	1,853	2,103
Total Year to Date	3,519	4,015

	September 2017	September 2018
e-Books	1,495	1,545
e-Audio	482	482
Total	1,838	2,027
Total Year to Date	5,357	6,042

Total for Year

	2017/18	2018/19
e-Books	2,742	4,648
e-Audio	777	1,394
Total	3,519	6,042

Events/Programmes/Projects

Library Refurbishment Update

Stage 4 (and final stage) is scheduled to start on 2 November 2018.

Hoardings have been removed and access is now available into the Children’s area. The new Help Desk is now right in the middle of the ground floor when you come into the library, whether from the Dee Street or carpark entrance. This is the first point of call for all enquiries.

The Children’s collections are permanently moving back to where they used to be. The entire library multimedia collections which include DVDs, CDs, puzzles and games will now be on the same side of the library near the Activity spaces. There is a new parent’s room for changing children and a public toilet, all accessible on the ground floor.

The newspapers and biographies will be moving to the ground floor, followed by the internet computers at a later date.

The Returns area will stay where it is until our new returns shelves are ready for use. Watch this space for the bright orange shelves that will allow you to return multiple items at once.

The next stage of the refurbishment is the staff area. This means some of our staff will be working in the learning space downstairs behind the Multimedia area (DVDs, CDs, etc) and some will be in the meeting room, which is why it cannot be used by the public at present.

In the new year when the whole refurbishment has been completed we look forward to offering tours of the new spaces.



School Holiday Programme

The theme for the October School Holiday programme was Dr Seuss to fit in with a ‘Cat in the Hat Show’ at the Civic Theatre. There were storytimes in the mornings and a variety of different activities in the afternoons. Craft activities like cardmaking were popular as were drop in activities like Minecraft and Lego.

There were two competitions; colouring and ‘Make a Dr Seuss character’. The colouring competition was very popular with over 100 entries in two categories.

Mr Yipadee, the entertainer/author, drew a large crowd of over 100 parents and children on the first Saturday of the school holidays. Overall there were more children involved in the holiday programme this holidays compared to in July.



Halloween programme

‘Not so Spooky Stories’ was held in the library from 5:00 pm - 6:00 pm on Wednesday 31 October and was aimed at 0-5 year olds. Stories were read, followed by a simple craft. The Teen area of the library was decorated and the children were encouraged to dress up and bring a torch and blanket. The lights were turned off just in that area to make it a little bit spooky. There were over 30 children who attended and everyone was dressed up, even some of the parents. The craft involved cutting out haunted houses and decorating them with stickers or whatever the children liked. It was a successful event with a very convivial atmosphere within the group, with everyone commenting on the costumes of participants and the library staff. As the children left they received a trick or treat bag to take home.

The Halloween Hijinks event ran on Wednesday evening from 5.30 pm - 8.00 pm and 30 kids aged 5-11 attended. This event started with scary stories held in the dark in one of the archives areas, had pizza and fresh fruit and then played some games. The kids turned each other into mummies, did a costume relay race, crawled through a spider web maze, created bubbling potions and did a scavenger hunt through the Library in the dark with their torches. Photos from the event and photo booth are on our Facebook page.

Meeting Spaces

	2017	2018
July	52	53
Total	52	53
Total Year to Date	52	53

	2017	2018
August	50	48
Total	50	48
Total Year to Date	102	101

	2017	2018
September	59	51
Total	59	51
Total Year to Date	161	152

Access to meeting spaces remains restricted with a decrease of 5.6% in their use.

Displays

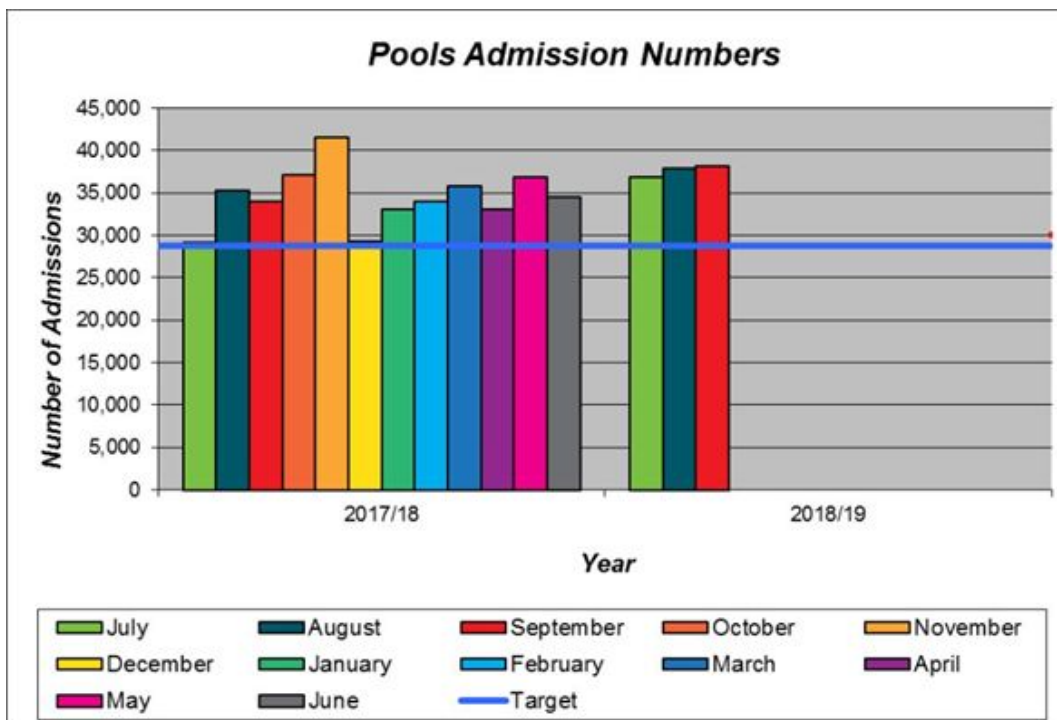
Awarua Communications Museum
 Nga Kete Problem Gambling
 125 years of Suffrage

Commentary provided by Marianne Foster
Manager – Libraries and Archives

POOLS

Use of Services

Annual pool usage maintained at a minimum of six visits per head of population.
 (LTP measure)



Graph of Pool Admission Numbers

EVENTS

July

- 7 - 17 NZ Synchro Team Training Camp. **Deep end of main pool will have limited availability during these dates.**
- 9 - 20 School Holiday Programme.
- 20 - 22 Phoenix Synchro Training Camp. **Deep end of main pool will have limited availability during these dates.**
- 22 SBS Wayne Evens Memorial Series Swim Meet #2. **Deep end of the main pool and hydroslide closed 2.00 pm - 6.00 pm**
- 23 - 27 Term 3 swimming lessons start. Swimming Clubs start 6.00 pm - 7.30 pm.
- 28 Southland Water Polo Tri Series with Otago and Canterbury. **Deep end of the main pool closed 10.00 am - 8.00 pm.**
- 29 Southland Water Polo Tri Series with Otago and Canterbury. **Deep end of the main pool closed 8.00 am - 2.45 pm.**

August

SBS Wayne Evans Memorial Series Swim Meet #3. **Deep end of the main pool closed 2.00 pm - 6.00 pm. Hydroslide closed for duration of event.**

September

- 7 Flippa Ball starts 3.15 pm - 6.00 pm. **Very limited lane swimming (widthways only) and Aqua jogging space available.**
- 16 Southland Short Course Swimming Champs. **Deep end of the main pool and hydroslide closed for duration of event.**
- 23 Phoenix Synchronised Swimming Display. **Hydroslide and deep end of main pool closed 6.00 pm - 8.00 pm.**

DECLINED BOOKINGS DUE TO SPACE LIMITATIONS

July

Southland Canoe Club requested additional time in the pool. No extra time on Tuesday was available and the alternative (Sunday morning) was not suitable.

Oreti Surf Lifesaving Club requested additional lanes on a Thursday night. This was declined due to no available space.

August

No declined bookings

September

Southland Water Polo requested an additional four lanes for Wednesday night training. This was declined due to no available space.

COMMENTARY

Another very busy quarter at Splash Palace, especially given the reduced number of events in August. However, it does demonstrate the increasing popularity of the pools and it is expected that this demand will continue for the remainder of the year. The high admission numbers are also likely due to the large number of competitions held in Invercargill during this quarter with hockey, soccer and other sports players in for hot/cold training and relaxation.

July was especially busy with the New Zealand Synchro Team here for a training camp. This took place at the same time the School Holiday Programme was running, however the Splash Palace team still managed to put on a range of activities for the public including Learn to Dive, Boating and Lifesaving skills courses which proved to be very popular. To add to an already busy July, Southland Water Polo held a two day competition with Otago Water Polo, Swim Southland held a Winter Swim Meet, and with swimming clubs started back up.

A new timetable and memberships for Aqua classes started in July and despite limited space the retail area of the [temporary] reception area has been stocked with the latest in styles of swimwear. The swim school lessons are popular with all swim lesson classes including 1:1 Learn to Swim classes being full.

September saw the start of 'Friday Flippa Ball' which is a segue into water polo for term four. Orca Swimming Club held a club coaching course on 8 and 9 September and Swim Southland held their Southland Short Course Champs on 16 September which attracted some swimmers from out of town. Hunting and Fishing held a scuba diving course on 22 and 23 September and Phoenix Synchro held a display on 23 September before they went away to a national competition.

Southland Girls High School and Aurora College both held School Swimming Sports during September.

Southern Institute of Technology business students visited staff at Splash Palace to discuss facility management and facility operation during major projects (in this case, the change room project). The students were very receptive and feedback received later from them indicated that they found the experience very educational and useful.

This quarter was also particularly busy with the ILT Learn to Swim programme seeing 11,527 admissions.

An auger issue that caused a failure on the woodchip boiler is still being monitored with a longer term view to replacing it. Ropes and pulleys for canoe polo goals were checked and lubricated this quarter and a faulty heating valve on an air handling unit was replaced. Some corrosion was found in the roof above the foyer, however after further investigation it was discovered that this was localised to this area; a plan for repair is underway.

The change room / foyer project is proceeding well with Stage 1 likely to be complete in early December and Stage 2 complete mid-January 2019. To date a large number of project milestones have been met with the exterior timber walls now completed and the interior foyer ceiling complete. Over the course of the next 2-3 weeks, windows, doors and interior/exterior painting and cladding will continue to be installed. Stopping and painting will also begin over the next three weeks.

HEALTH AND SAFETY

July

First Aid:	8
Rescues:	4

August

First Aid: 13
Rescues: 1

September

First Aid: 3
Rescues: 8

DOOR COUNTERS

July

Change rooms: 49,371
Hydroslide: 64,234

August

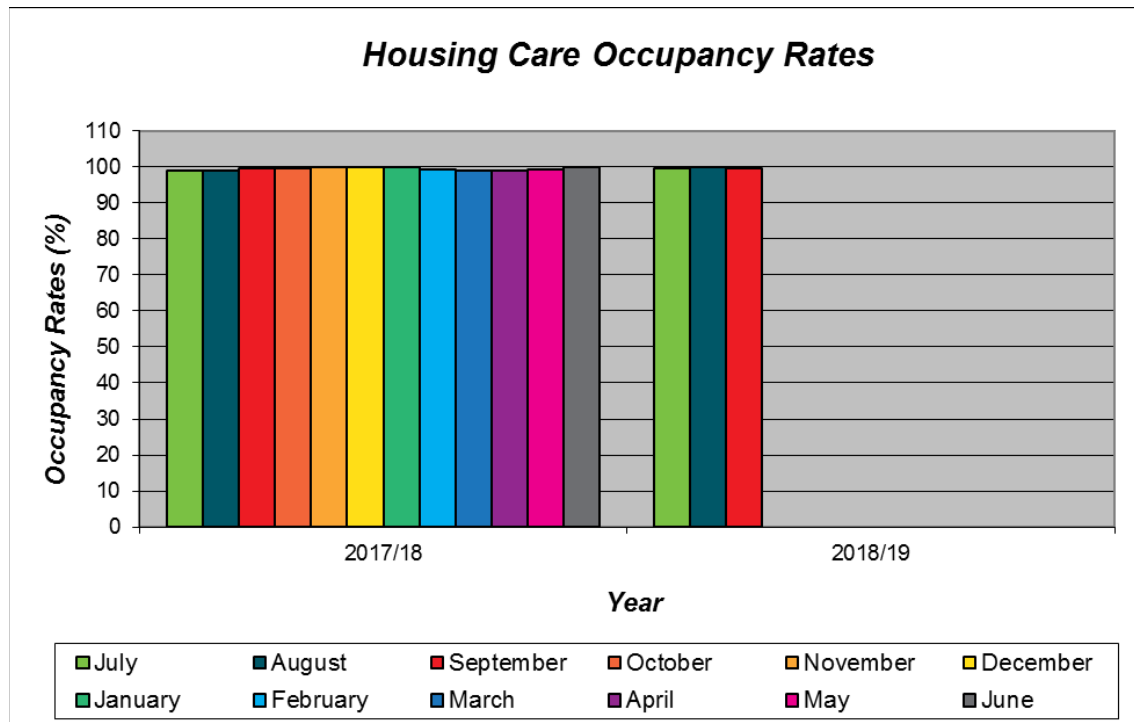
Change rooms: 44,896
Hydroslide: 32,841

September

Change rooms: 51,742
Hydroslide: 40,316

Commentary provided by Peter Thompson
Manager – Aquatic Service

HOUSING CARE SERVICE



Graph of Housing Care Occupancy Rates

Waiting List Activity

	September 2018	August 2018	July 2018
Invercargill	15	15	12
Bluff	3	2	2
Invercargill Supplementary	28	26	31
Bluff Supplementary	1	2	2
Totals	47	45	47

	September 2018	August 2018	July 2018
Applications received	5	6	3
Tenancy Exits	3	-	3
Vacant Units	1	-	-

COMMENTARY

The occupancy level for September was at 99.43%. Five new applications were received with a further eight enquiries.

Enquiry/demand for housing remains strong with many commercial rents now around the \$250 per week level. Enquiries are being received from people from out of town, from some who exceed asset levels and from those who require emergency accommodation. Those who require emergency accommodation are being referred to the Salvation Army / Ministry of Social Development.

Complex visits / maintenance

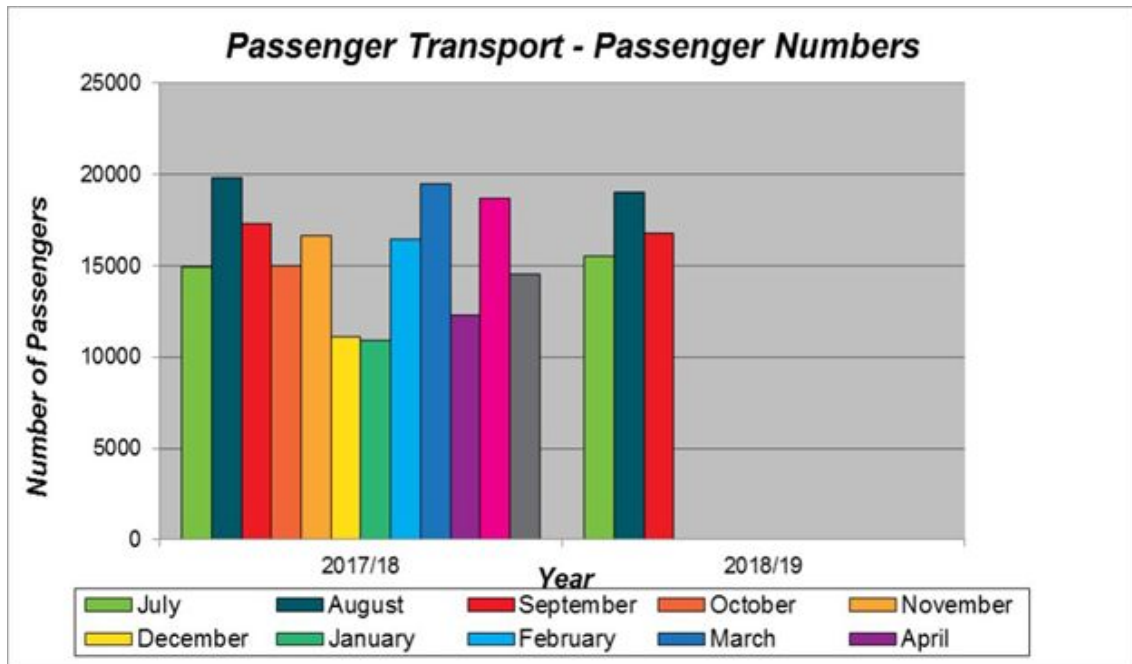
For October there were 36 annual inspections and three new inspections. Unit five at Tone Street, Bluff was given a total refurbishment.

Exterior painting at Henderson Street and Gregory Street in Bluff, along with Pomona Street has been approved to be completed by May 2019.

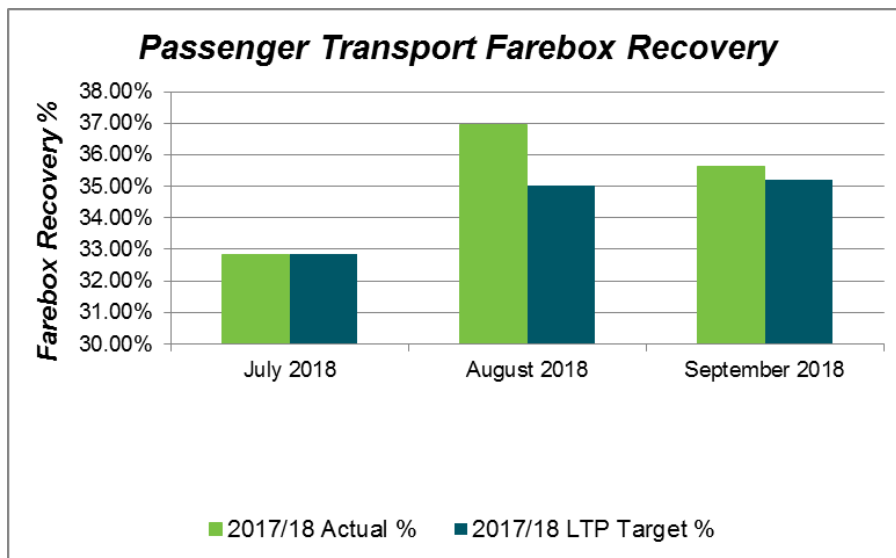
There were two new washing machines and a new oven installed during the month.

Commentary provided by Stephen Ridden
Corporate Services Manager

BUS AND TRANSPORT



Graph of Passenger Transport Farebox Recovery



COMMENTARY

The passenger numbers continue to be consistent but slightly lower than last year. The trend continues to be a decline in usage of the buses. The farebox revenue we are receiving is close to the Long Term Plan target.

The new fare structure started on 5 November and seems to have gone without too many issues. The new flat fare now offers the same cost fare independent of the time of day or

passenger. This approach is budgeted for a cost neutral outcome over the year. This will also make the transition to the new card and ticketing system much easier to implement.

The Regional Integrated Ticketing Scheme (RITS) has a number of operational and policy documents (such as the card terms and conditions and privacy policy for the scheme) which have been discussed and reviewed (including legally) as part of the consortium preparation for the new smart card launch. The system will be going live in 2019. These documents have been checked by the Councils but will need to be tabled and endorsed by each Council to give them effect. Due to the timing of the launch and implementation dates it is likely that these will need to be included within the January 2019 Council agenda.

Provided by Russell Pearson
Manager - Roading

TO: COMMUNITY SERVICES

FROM: PETER THOMPSON, MANAGER - AQUATIC SERVICES

MEETING DATE: MONDAY 26 NOVEMBER 2018

APPLICATION FOR GRANT FUNDING TOWARDS 2019 ILT LEARN TO SWIM PROGRAMME AT SPLASH PALACE

SUMMARY

A Council resolution and minute is required to apply to the Invercargill Licensing Trust (ILT) and The ILT Foundation for grant funding towards the 2019 ILT Learn to Swim Programme at Splash Palace.

RECOMMENDATIONS

That the report “Application for Grant Funding Towards 2019 ILT Learn to Swim Programme at Splash Palace” be received;

AND

That Council resolve that the Aquatic Services Manager is authorised to apply to the Invercargill Licensing Trust and the ILT Foundation for grant funding towards the 2019 ILT Learn to Swim Programme at Splash Palace.

IMPLICATIONS

1.	<i>Has this been provided for in the Long Term Plan/Annual Plan?</i> Yes.
2.	<i>Is a budget amendment required?</i> No.
3.	<i>Is this matter significant in terms of Council’s Policy on Significance?</i> No.
4.	<i>Implications in terms of other Council Strategic Documents or Council Policy?</i> None.
5.	<i>Have the views of affected or interested persons been obtained and is any further public consultation required?</i> N/A.
6.	<i>Has the Child, Youth and Family Friendly Policy been considered?</i> Yes.

BACKGROUND

The ILT and ILT Foundation have a long standing collaboration with Council in the funding and development of the ILT Learn to Swim Programme at Splash Palace. Last financial year a total of \$153,723 was granted to Council for the programme providing swimming lessons to all primary school children in the ILT Invercargill area; a staggering 39,915 lessons to be precise.

This programme is hugely important to the community and benefits our youth in so many ways; not only equipping them with skills to swim, it also develops self-confidence and self-esteem, and for many children is the highlight of their week.

There are many statistics of the ILT Learn to Swim programme, however the most important is the one that cannot be quantified and may never be known; the number of lives that have been saved thanks to skills learnt due to the ongoing partnership between Council and the ILT.

SUMMARY

To fulfil the requirements for grant applications of funding for the 2019 ILT Learn to Swim Programme at Splash Palace, a resolution (and subsequent minute) is required that authorises the application to both the Invercargill Licensing Trust and the ILT Foundation.
