



! DOG ATTACK?
PHONE 211 1777 IMMEDIATELY

The Council's Animal Services team takes reports of dog attacks very seriously, and will always investigate them.

The person you speak with will take some details, and pass on your complaint to an investigating officer. We will dispatch an officer immediately when we hear from you.

Sometimes, if the attack has already occurred and you are in a safe place, the investigating officer may make a time that suits you and then take a statement from you to find out what happened. It's best to do this as quickly as possible, as the officer will take photographs of any wounds or damage inflicted on you or your animals. You will also be asked for copies of any medical or vet receipts.

The officer will speak with the owner of the dog, and then discuss the matter with the Council's managers.

We will keep in touch with you throughout our investigation, and you will always get a letter from us, explaining the course of action that we have taken.

