



NOTICE OF MEETING

**Notice is hereby given of the Meeting of the
Community Wellbeing Committee to be held in the
Council Chamber, First Floor, Civic Administration
Building, 101 Esk Street, Invercargill on
Tuesday 15 November 2022 at 3.00 pm**

Cr D J Ludlow (Chair)
Mayor W S Clark
Cr R I D Bond
Cr P M Boyle
Cr T Campbell
Cr A H Crackett
Cr G M Dermody
Cr P W Kett
Cr I R Pottinger
Cr L F Soper
Cr B R Stewart
Rev E Cook – Māngai – Waihōpai
Mrs P Coote – Kaikaunihera Māori – Awarua

CLARE HADLEY
CHIEF EXECUTIVE

Community Wellbeing Committee Agenda - Public

15 November 2022 03:00 PM

Agenda Topic	Page
1. Apologies	
2. Declaration of Interest	
a. Members are reminded of the need to stand aside from decision-making when a conflict arises between their role as an elected representative and any private or other external interest they might have.	
b. Elected members are reminded to update their register of interests as soon as practicable, including amending the register at this meeting if necessary.	
3. Public Forum	
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TEMPORARY ALCOHOL BAN – CHRISTMAS AT THE RACES

To: Community Wellbeing Committee

Meeting Date: Tuesday 15 November 2022

From: Gillian Cavanagh - Manager Environmental Services

Approved: Trudie Hurst - Customer and Environment

Approved Date: Tuesday 18 October 2022

Open Agenda: Yes

Public Excluded Agenda: No

Purpose and Summary

The Southland Racing Club Incorporated is holding their annual Christmas Race Meeting on Saturday 10 December 2022.

The Environmental Health Bylaw 2017/2 allows for the imposition of temporary alcohol bans on public roads surrounding events.

The Council, by resolution under Clause 3.5 of Invercargill City Council Bylaw 2017/2 – Environmental Health, may impose a temporary alcohol ban on Saturday 10 December 2022 from 10.00 am to 8.00 pm. This will be from the intersection of St Andrew Street and Racecourse Road to the Racecourse Road entrance of the Ascot Park Hotel, and on Yarrow Street between Racecourse Road and Derwent Street.

Recommendations

That the Community Wellbeing Committee:

1. Receive the report titled "Temporary Alcohol Ban – Christmas at the Races".
2. Impose a temporary alcohol ban on Saturday 10 December 2022 from 10.00am to 8.00pm from the intersection of St Andrew Street and Racecourse Road to the Racecourse Road entrance of The Ascot Park Hotel, and on Yarrow Street between Racecourse Road and Derwent Street.

Background

The New Zealand Police seek a temporary alcohol ban on Saturday 10 December 2022 from 10.00 am to 8.00 pm (Appendix 1). The organisers of this event support the imposition of a temporary alcohol ban (Appendix 2).

Historically, attendees of the event would bring BYO alcohol and also consume alcohol on the way to and from the event. Resulting in higher levels of intoxication, dis-order, littering and anti-social behaviour affecting the amenity and good order of the area.

In recent years the event has attracted between 6,000 and 8,000 people. There is a no BYO policy in place, with alcohol purchased on the course. The temporary alcohol ban has proven to be an effective measure to reduce disorder and anti-social behaviour, particularly towards the end of the day as people leave the event.

Issues and Options

Analysis

The implementation of the temporary alcohol ban improves the amenity and good order of the area for the community and assists the Police in reducing harm caused by alcohol.

The ban does not affect the residents living inside the area of the ban. It gives Police powers to deal with the impacts of alcohol, reduce disorder and anti-social behaviour in the immediate vicinity of the event.

Implications and Risks

Financial Implications

The following financial implications arise:

- The fee to advertise the temporary alcohol ban.
- The fee to install and remove temporary alcohol ban signage. Environmental Health share the fee 50/50 with Southland Racing Club.

Legal Implications

During this day and these hours and in this area, the Police have the following powers:

1. The power to arrest without a warrant, a person contravening the alcohol ban.
2. The power to arrest without a warrant, a person who refuses to leave the public place after requested to do so.
3. The power to arrest without a warrant, a person who refuses to surrender alcohol that is in their possession in breach of the alcohol ban.
4. The ability to search without a warrant, a vehicle in, entering or about to enter the public place. Subject to the alcohol ban for the purpose of ascertaining whether or not the vehicle contains alcohol.

5. The ability to search a container in the possession of any person in, entering or about to enter the public place, subject to the alcohol ban, for the purpose of ascertaining whether or not the container contains alcohol.
6. The ability to seize and remove alcohol and its container if the alcohol is in the public place in breach of the alcohol ban.

Offences and Penalties

Every person who breaches the alcohol ban commits an offence and is liable on conviction to a fine (\$20,000.00), pursuant to Section 242 (4) of the Local Government Act 2002, and/or an infringement fine of \$250.00 pursuant to Section 245 of the Local Government Act 2002.

Attachments

Appendix 1 - NZ Policy - Request Temporary Alcohol ban (A4121332)

Appendix 2 - Southland Racing Club - Letter of Support (A4073429)

Appendix 3 - Detailed map of the temporary alcohol ban area (A3617420)



15th September 2022

Invercargill City Council
INVERCARGILL

TO WHOM IT MAY CONCERN

CHRISTMAS AT THE RACES - ENVIRONMENTAL HEALTH BYLAW 2008/1

On Saturday the 10th of December 2022, the Southland Racing Club are holding their annual event “Christmas at the Races”. This is one of the largest entertainment events held here in our city where the attendees get to relax and enjoy a day at the races.

Over recent years this event has attracted 6000 to 8000 people targeting the corporate sector and general public. The Invercargill and surrounding businesses use this event as their annual Christmas work function where alcohol is consumed throughout the day.

Police, Public Health South and the Licencing Inspectorate have worked closely over a number of years with the organisers to improve the running of the event. This is to ensure everyone has a good time but not to the expense and annoyance to home and property owners surrounding the racecourse caused by excess levels of intoxication.

The event has a no BYO policy and all alcohol must be purchased on the course. Some people will have been consuming alcohol prior to attending the race meeting (Champagne Breakfasts) and drinking on the way to the event right up to their admission into the course.

Whilst most people that are arriving at the event abide by conditions, a number try to smuggle alcohol onto the course. Generally, at this time of day disorder is not an issue, however as the day continues intoxication levels rise and disorder becomes an issue with some patrons attempting to leave the course with alcohol.

A large number of attendees migrate to the nearby hotels on foot to continue their day with most drinking on the way. This inevitably leads to cups, cans and rubbish being dropped on the street and thrown onto private properties.

Safer Communities Together

INVERCARGILL POLICE STATION

117 Don Street, P O Box 808, YX10223, Invercargill 9840, New Zealand
Telephone: (03) 211 0400 Facsimile: (03) 214 2512 www.police.govt.nz



Until the amendment to the Environmental Health Bylaw 2008/1, Police had limited power to prevent the carriage of alcohol to and from the event. Over recent years Police have sought a temporary liquor ban be put in place in the immediate area surrounding the Ascot Park Raceway Complex which has proven to be an effective measure to reduce disorder and anti-social behaviour around this time.

To assist with policing the event, Police are seeking the following implementation of a Temporary Liquor Ban around the area that is most affected

Temporary Alcohol Liquor Ban for Saturday the 10th of December 2022, from 1000 hours (10am) to 2000 hours (8pm). The ban is to cover the area:

- ***Racecourse Road, from St Andrew Street to the entrance of the Ascot Park Hotel***
- ***Yarrow Street, from Racecourse Road to Derwent Street***

This ban does not affect the lawful carriage of alcohol to anyone living in the area or going to and from a private residence in the proposed ban area and only effects those attending the races.

It is noted that for Health and Safety reasons a road closure will be in place during the day on Racecourse Road.



MIKE BOWMAN
Inspector
Area Commander
Southland

Safer Communities Together

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117 Don Street, P O Box 808, YX10223, Invercargill 9840, New Zealand
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Chief Executive
Invercargill City Council
INVERCARGILL

SOUTHLAND RACING CLUB'S SUPPORT OF THE PROPOSED AMENDMENT TO THE LIQUOR BAN BYLAW

The Southland Racing Club has run its Christmas at the Races meeting for several years and it has proved to be highly successful, particularly as an event for businesses to host end of year Christmas functions. This year's event will be held on Saturday 10th December 2022.

As with previous years, there is a complete ban on BYO alcohol to the Ascot Park Racecourse. The Racing Club licenses the entire Racecourse venue; however, we continue to see a large number of patrons who have pre-loaded with Champagne Breakfasts, etc and who also drink on their way to the event. We reserve the right of admission and deny entry to people who we deem as being too intoxicated. We have a robust Alcohol Management Plan in place and work closely with the Licensing Inspector, Police & Public Health South to help improve the event each year. We will have 40 handpicked security staff on-site to help monitor and control the crowd.

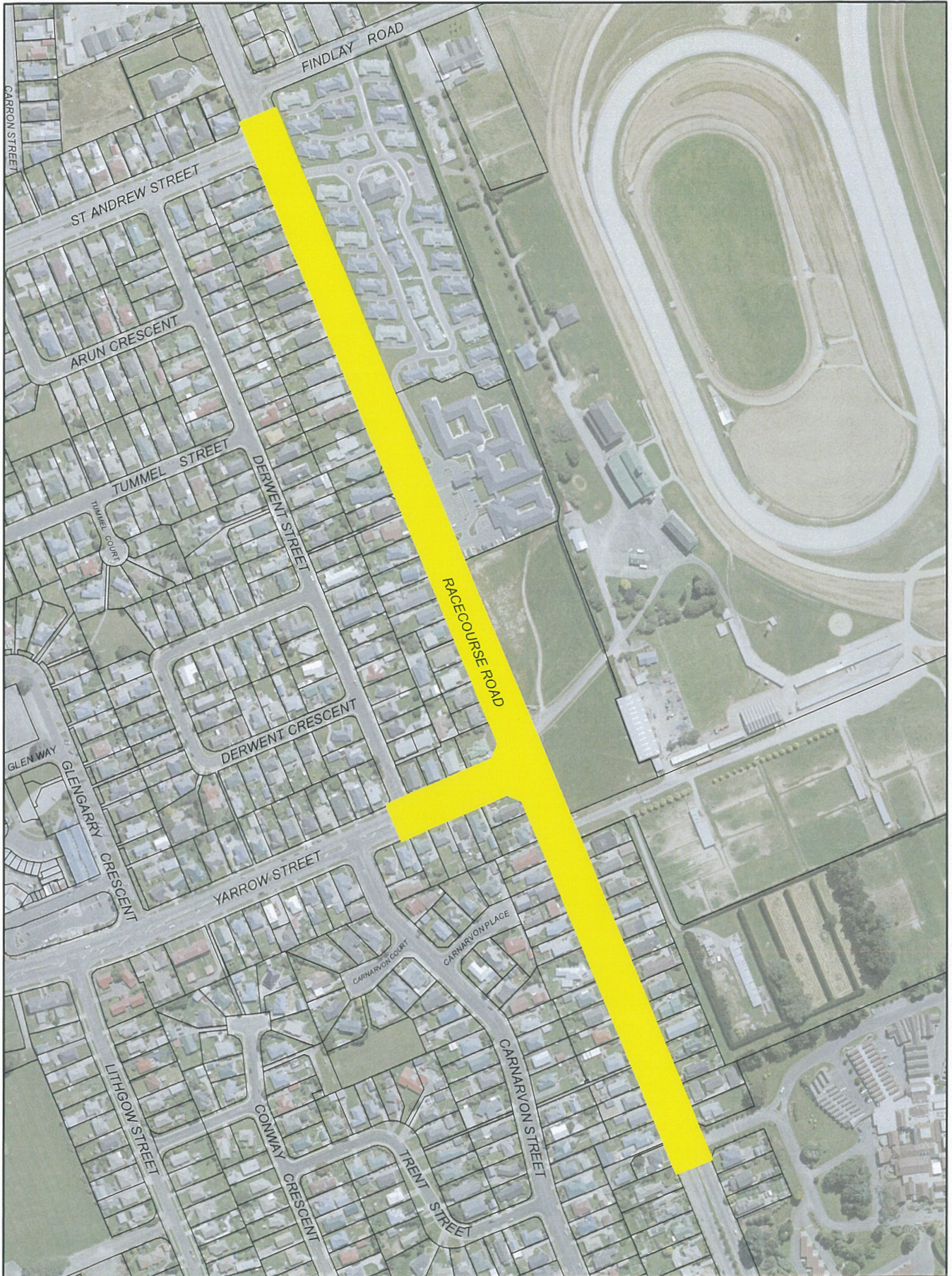
This year we are expecting a crowd of 5,000 people. At the conclusion of the Race meeting the majority of these 5,000 people will attempt to exit the Racecourse within a very short time frame to go back to their places of residence or onto other licensed premises. During this time, there is a heavy security presence at the Entry/Exit. We also encourage the Police to have a visible presence during this time. As these patrons are exiting the venue, we do not allow them to take any leftover alcohol with them. However, with this volume of people there is always a possibility that we might miss some during the routine checks. These people will likely continue to consume this alcohol as they exit the area.

Each year we strive to improve the running of our event. For several years, we have now had a Temporary Alcohol Ban in the immediate area outside of the racecourse which has assisted ourselves & Police in clearing the event in a manner that reduces disruption and litter to the residents of the area. Having a Temporary Alcohol Ban in place for our event would enable the Police to seize & remove any alcohol, or in a worst-case scenario, arrest a person who refuses to surrender the alcohol and leave the area.

We are aware that our application for a Special License is being considered under the Sale and Supply of Alcohol Act 2012. We understand the importance that this legislation places on the amenity and good order of the area surround the event. With that, we appreciate any control that could be put in place by the Council to help us prevent any possible issues from happening. We believe that this will only increase the success of this event for the city and the community.

The Southland Racing Club fully support any amendment to the Liquor Ban Bylaw that would allow a Temporary Alcohol Ban to be enforced in the immediate area outside our event.

Yours Sincerely,
Vicki-Rae Robinson
Southland Racing Club



Temporary Alcohol Ban Area for Christmas at the Races



Information shown is the currently assumed knowledge as at date printed. It is intended to be used in conjunction with the information shown on the C & O.C.
Cadastral information derived from Land Information New Zealand. Current to 4 June 2017.
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SOUTHLAND SPORTS FIELD STRATEGY

To:	Community and Wellbeing Committee
Meeting Date:	Tuesday 15 November 2022
From:	Caroline Rain – Manager for Parks and Recreation
Approved:	Steve Gibling - Group Manager - Leisure and Recreation
Approved Date:	Monday 7 November 2022
Open Agenda:	Yes
Public Excluded Agenda:	No

Purpose and Summary

The purpose of this paper is to provide the Community and Wellbeing Committee an overview of the development of the Southland Sports Field Strategy.

Recommendations

That the Committee:

1. Receive the report 'Southland Sports Field Strategy'.
2. Recommend staff provide a report once the Southland Sports Field Strategy has been undertaken.

Background

In June 2021 Council signalled its support and membership to the Southland Regional Spaces and Places Strategy (the Strategy). The main purpose of this strategy is to regionally understand the current and future sport and recreation spaces and places needs.

The strategy is governed by an Advisory Group that is made up of representatives from Active Southland, the three Territorial Authorities and key regional funders. Through the development of the programme of work, the Advisory Group have prioritised the development of a regional sports field strategy, with coordination from Active Southland and funding from SportNZ.

Purpose of the sports field strategy is to help understand estimated future demand and capacity for medium term planning, (2040), considering the impacts of different management approaches to the 127 sports fields and users across the region, the associated ancillary facilities (lighting, club rooms etc.), and the partnerships that exist.

Approach

The strategy will review current data across the region and will identify where there is (or isn't) alignment to existing plans and strategies (both councils and clubs). The strategy will also assess climate change implications and provide recommendations that address identified areas of miss-matched demand and capacity.

The approach will be managed through a Project Steering Group made up of Councils and Active Southland staff, with regional sports bodies and Iwi involvement.

Recreation Sport and Leisure have been appointed to lead and develop the strategy, and presented at the most recent Recreation Aotearoa Hui on 28 October in Gore.

Emerging Issues

The initial and emerging issues which have been identified to date include:

- There are emerging or existing inequities between sporting codes access to sports fields and associated facilities.
- There is a need to balance the requirements of an efficient network, versus geographic spread.
- There appears to be enough sports fields, the challenge will be to address quality of both the field and associated facilities, and their ongoing sustainability.
- No single "source of truth" for information on participation data exists. This is a regional and national issue.
- Consistent data capture is lacking, making it difficult to compare participation year to year and code to code.

Implications for Council delivery

- The Council will benefit from the development of this strategy as it will embed a region wide approach for the management of sports fields.
- The Council's Sports Field Strategy development (planned), will need to be deferred until the completion of the Southland Sports Field Strategy.
- The Councils Sports Field Strategy will need to align with the Southland Sports Field Strategy.
- Asset management of the Councils sports fields may be amended as the Southland Sports Field Strategy will develop best practices which may be a different level of service than what is currently delivered.

Next Steps

1. Active Southland will provide a further update to the Sports Field Strategy for Southland in coming months.
2. Will report back to Council with identified proposed changes in the manner in which sports grounds are managed.

SPLASH PALACE RANGATAHI ENGAGEMENT BARRIERS

To:	Community Wellbeing Committee
Meeting Date:	Tuesday 15 November 2022
From:	Stephen Cook – Manager Aquatic Services
Approved:	Steve Gibling - Group Manager - Leisure and Recreation
Approved Date:	Monday 7 November 2022
Open Agenda:	Yes
Public Excluded Agenda:	No

Purpose and Summary

The purpose of this report is to provide information from the design thinking project that engaged with local rangatahi on barriers to participating in services at Splash Palace and to identify changes that are being made or can be made to remove these barriers to participation.

Recommendations

That the Committee:

1. Receive the report titled 'Splash Palace Rangatahi Engagement Barriers'.
2. Receive the Splash Palace Design Thinking Youth Project report from the Vodafone Foundation (A4146630).
3. Recognise the barriers to participation as detailed in the attached report from Vodafone and request staff undertake further work to look at options to address these.

Background

Splash Palace identified that rangatahi in between the ages of 14 – 25 were not well engaged in the services provided. In early 2022, Splash Palace asked the Vodafone Foundation to undertake a project to identify the key issues as to why rangatahi were not participating in services at Splash Palace and what methods could be utilised to increase their participation. The Vodafone Foundation led the project by engaging with a focus group through workshops and targeted questions, with the identified problem definition being "How do we get the youth of Invercargill engaged with, and using the community facilities at Splash Palace".

Issues

As a community facility, it is important that Splash Palace provides a range of activities for different demographics to participate in. Rangatahi has been one demographic which has not been catered for well, and the information from this project will enable Splash Palace to not only make changes to the services but will also assist with increasing participation and its identity as a community hub.

24 local Rangatahi between the ages of 13 and 22 were engaged in this project and identified some of the following barriers.

- Splash Palace was very much seen as a family venue and a place for little kids.
- Cost is sometimes a barrier especially when you have to pay extra for hydroslide.
- Teens want to be able to take risks and have fun without getting into trouble.
- A number of hygiene concerns/worries about germs.
- LGBTQI teens feel unsafe with the current changing room setup.
- Teens are looking for more exciting activities in the pools like more inflatables, zorb balls etc.

Next Steps

Splash Palace has already started changing the way space is allocated at weekends to ensure more recreational activities are available like inflatables, diving boards etc. Regular pool parties are starting to be planned with two very successful parties already this financial year, but more work still needs to go into how these are communicated to rangatahi. Other changes that can be made are:

Regular pool parties

- Target events at youth & record how many attend.
- Involve youth in event planning, setup, and implementation.
- Use targeted social media (TikTok) to promote and drive engagement and gather feedback post-event.
- Have good value hot food options.

Targeted social media & storytelling

- Meet youth on their platforms.
- Create engagement through conversation.
- Share news, updates, and day-in-the-life behind-the-scenes content.
- Use social media to talk about/show what the team do to keep the pools clean and hygienic. Share the 'cool science'.
- These stories can help build confidence/trust in pool hygiene measures.

Changing facilities

- Investigate the viability of having more private/individual changing facilities.
- Have these facilities for general use, rather than all allocated as Family or Gender Neutral spaces.
- Tell the story of change.

Entry Fees

- Consider having a simpler pricing model for Entry and Entry + hydro slide use.
- A model that enables parents to give kids 'one note' to pay for things.
- Make hydro slides free at certain times for youth.
- Consider a youth loyalty programme – Bring a Friend.

Attachments

Attachment 1 – Splash Palace Design Thinking Youth Project - Vodafone (A4146630)

A4146630

Splash Palace Design Thinking youth project

Lani Evans- Vodafone NZ Foundation
Ruth Thielke- Vodafone NZ



Creating a more equitable
Aotearoa for our rangatahi



Research Brief

A4146631

Problem definition

How do we get the youth of Invercargill engaged with, and using the community facilities at Splash Palace?



Background

A4146631

Opportunity: How to get the youth of Invercargill engaged with and using the community facilities at Splash Palace

What is the customer insight?

- The Invercargill City Council has spaces built for young people, but not currently being utilised by young people.
- The spaces are not fit for purpose, or there are too many barriers to engagement.

What do we already know?

- Splash Palace is one of the top public pool facilities in New Zealand. The indoor aquatic centre is within walking distance of the central business district. The only teenagers who are using the space are doing so through organised team sports
- There are many potential barriers to entry – cost, transport, social anxiety, unsafe/unfriendly spaces, perceptions, communication and marketing
- This is a safety dominated environment that has very little space for risk. That may be one of the challenges
- There is a lack of youth voice informing decisions

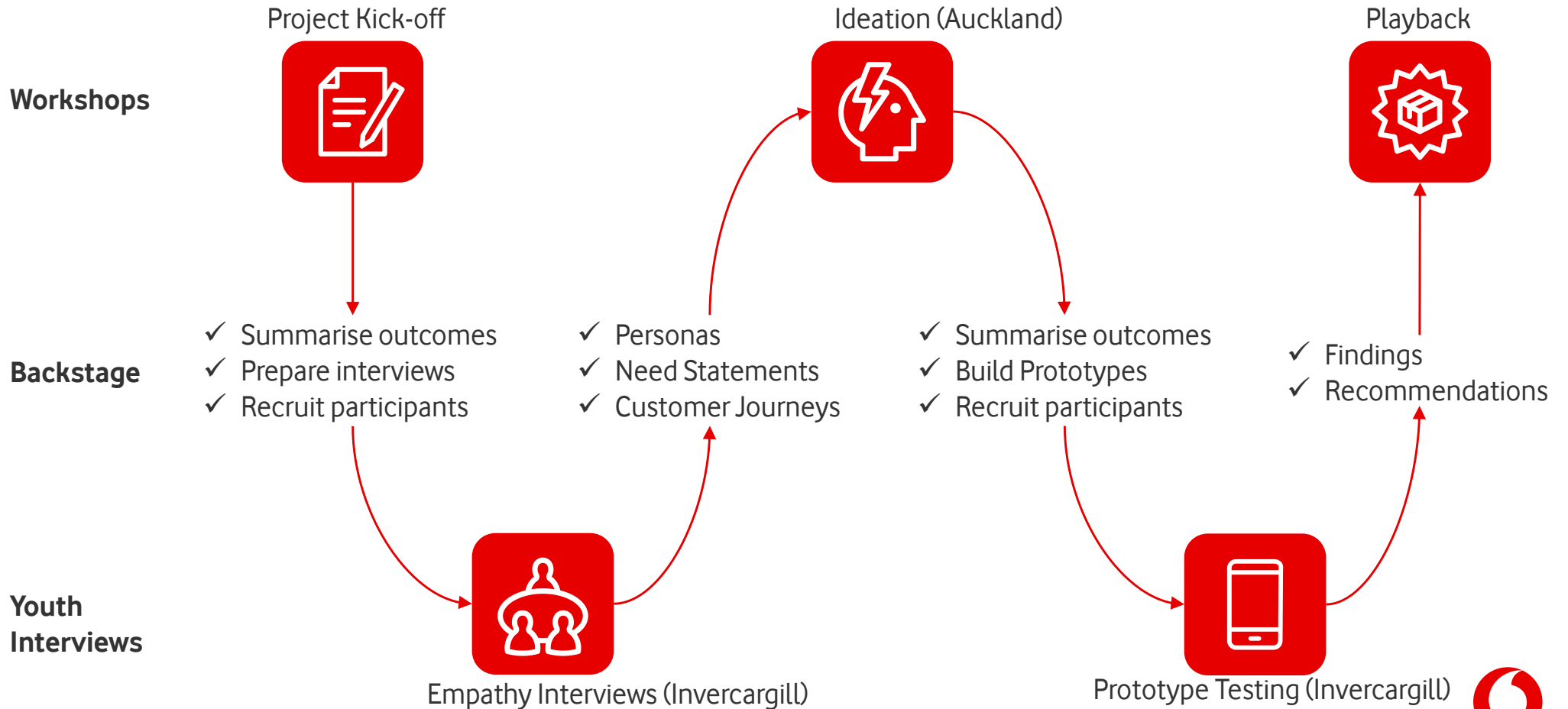
How will success be measured?

- The Invercargill City Council has a better understanding of the challenges/barriers and the potential solutions to these challenges
- The Invercargill City Council takes tangible long term and short term action as a result (note that they have committed to some level of service change)



What we did: A youth led approach

A4146631



C2 General

A4146631

Empathy Research Phase



Empathy interviews: Understanding the youth perspective A4146631

We ran one-hour in person interviews in Invercargill with 24 young people aged between 13 & 22 years old.



3 Non binary



11 females



10 males

We asked questions about:

- **Their life**— what kind of things they do in their spare time, who they do it with etc.
- **Their expectations**—how they remember their previous pool visits, what they thought would happen on a pool visit.
- **Their opinions**— what they liked and didn't like, how they felt, what went well, what could be better, etc.



What We Learned from Empathy Research

Key Insights

- Kmart carpark on a Friday night is an important spot to park up/socialise
- Young people spend a lot of time online and on apps
- Splash Palace is very much seen as a **family venue, and a place for little kids**
- Cost is sometimes a barrier- especially when you have to pay extra for hydroslides
- Teens want to be able to take risks and have fun without getting into trouble
- A number of **hygiene concerns**/worries about germs
- LGBTQI teens **feel unsafe** with current changing room setup
- Teens are **looking for more exciting activities** in the pools- more inflatables, zorb balls etc



A4146631



Participant Quotes

A4146631

‘There’s no time for teenagers to go and be themselves. There’s always kids and noise and rules.’

‘The bathroom situation is awkward. It would be cooler if there were more options to have non-gendered, neutral cubicles. There are some but there aren’t many, and they’re family rooms.’

‘Pool is gross- germs. You could get infections.’

‘Splash palace is boring after 20 min’



A4146631

Ideation Phase



Ideation Workshops

A4146631

What is Ideation?

- Diverse group of people working together across a day to solve your problems by putting ourselves in your shoes

What Did We Do?

- Created 3 key personas from empathy data
- Worked through How Might We solve for 3 key problem areas
- **Key themes taken to prototype**
 - Social event/Pool party for youth
 - Social media as vehicle for stories
 - Inclusivity in Change Room spaces
 - Pool hygiene fears



C2 General



How Might We?

A4146631

HMW solve the problem for these three personas?

- HMW make Splash Palace exciting so that George wants to invite his friends to go with him next time instead of buying chicken nuggets?
- HMW remove the concerns Cherie has around water quality at Splash Palace so she's not afraid that she'll get sick if she goes there?
- HMW help Felix feel safe, comfortable and welcome during their entire visit to Splash Palace?



A4146631

Prototype Testing Phase



Prototype testing interviews: Gaining feedback on key concepts A4146631

We ran 30 minute in person interviews in Invercargill with 24 young people aged between 13 & 22 years old.



1 non binary



11 females



12 males

We asked questions about:

- **The series of events** – what they believed the series of prototypes were telling them, what they meant
- **Their expectations** – what they thought would happen, how likely they would be to keep reading & share, etc.
- **Their opinions** – what they liked and didn't like, how they felt, what they understood about the prototypes.

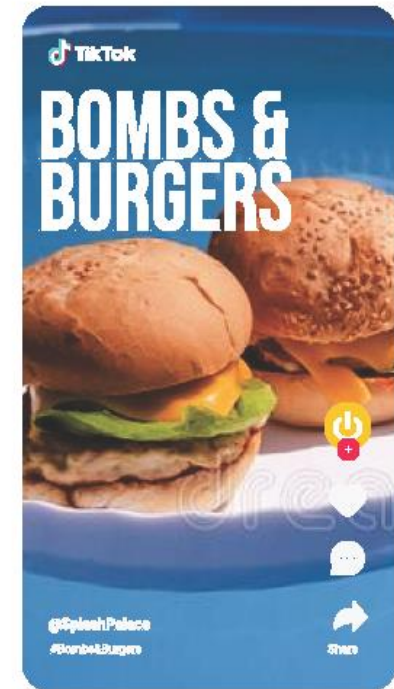


Prototype testing

Bombs & Burgers pool party

A4146631

- The trick will be in the advertising - fewer than half of the young people we spoke with knew about the previous Pool Party, and only 2 actually attended.
- Sharing events with friends via social media will be a powerful tool to spread the word - it's one of the key ways young people communicate.
- 50% would actually take part in bomb competition, 40% of those who wouldn't take part would still watch
- Food is a big feature for young people at events, and it played a big part in capturing the attention of the young people we spoke with.



Prototype testing

Changing facilities

A4146631

- 100% of youth asked would prefer individual changing rooms if given a choice, even though they aren't personally affected by lack of gender neutral facilities
- A lot of youth care about diversity & inclusion, and have a 'live and let live' point of view
- Young people have great respect for brands that can demonstrate their support for diversity and inclusivity, and are very tuned into this.

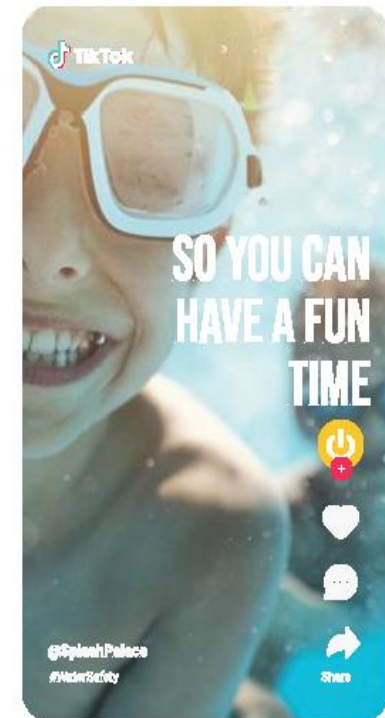
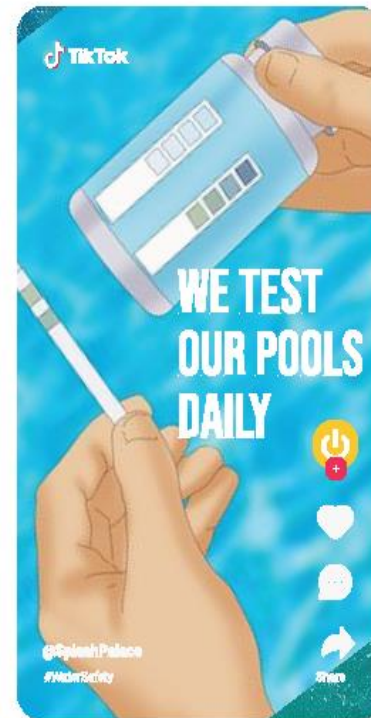


Prototype testing

A Day in The Life story

A4146631

- A lot of young people were concerned about how clean the pool is, and even if they weren't worried- they still think about it.
- There is genuine curiosity about how pool hygiene works, and a desire to know more about 'behind the scenes.'
- Most youth understood that regular pool testing happens, but don't trust what they can't see or understand.
- There is also a genuine curiosity about what the future job opportunities might be like



Participant Quotes

‘This is the stuff I’m likely to share- social issues’

‘They are finally being inviting for other people’

‘They haven’t actually told us how they keep pools clean so this would show us ’

‘Get youth involved with it to make it better for everyone. You need ads on FB for parents and then Tik Tok for teens. The young lifeguards should be the ones involved in the planning.’

‘Behind the scenes videos is a good idea, good to see what you could get into jobwise. Good to have young people doing the videos.’



A4146631

Key Recommendations



Key recommendations

A4146631

Regular pool parties



- Target event at youth & record how many attend
- **Involve youth** in event planning, setup, implementation
- Use targeted social media (TikTok) to promote and drive engagement + gather feedback post event
- Food is key!

Targeted social media & storytelling



- Meet youth on their platforms
- Create engagement through conversation
- Share news, updates, day in the life behind the scenes content
- Use social media to talk about/show what the team do to keep the pools clean and hygienic
Share the 'cool science'
- These stories can help build confidence/trust in pool hygiene measures



Key recommendations

A4146631

Changing facilities



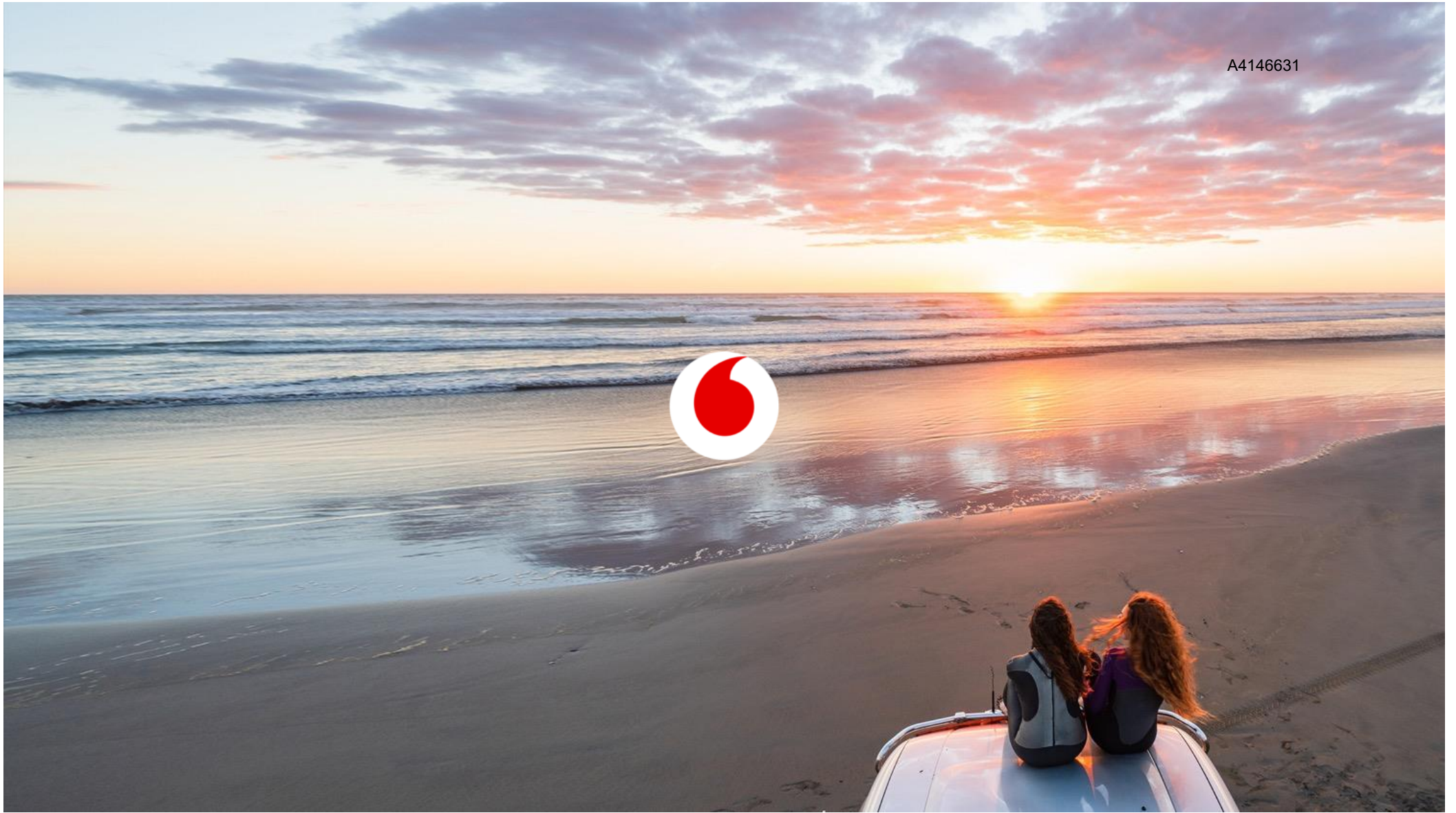
- Investigate the viability of having more private/individual changing facilities
- Have these facilities for general use, rather than all allocated as Family or Gender Neutral spaces
- Tell the story of change

Entry Fees



- Consider having a simpler pricing model for Entry and Entry + hydro slide use
- A model that enables parents to give kids 'one note' to pay for things
- Make hydro slides free at certain times for youth
- Consider a youth loyalty programme – Bring a Friend





ACTIVITIES REPORT

To: Community Wellbeing Committee

Meeting Date: Tuesday 15 November 2022

From: Group Managers

Approved: Trudie Hurst - Group Manager - Customer and Environment

Approved Date: Monday 7 November 2022

Open Agenda: Yes

Public Excluded Agenda: No

Purpose and Summary

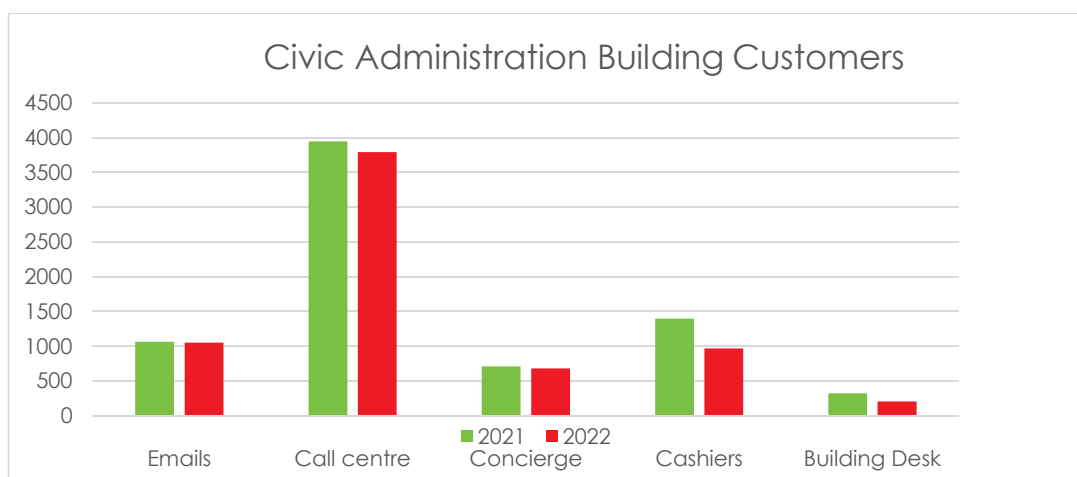
This report provides an update on a wide range of activities across the Council.

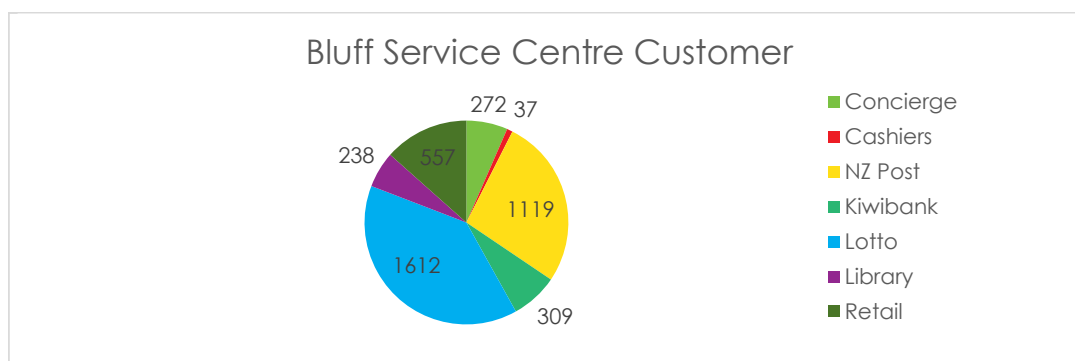
Recommendations

That the Community Wellbeing Committee receives the report "Activities Report".

Customer and Environment

Customer Services – September Report





The team issued 123 Building **September 2022**

- Consents, 82 Code Compliance Certificates and booked 494 building inspections.
- A total of 1,286 requests for service were lodged.
- During September 2021 we were in lockdown for five days and dog registration payments were extended into September.
- September was busy in the CAB with the election and issuing special votes.
- The call centre answered 3,971 calls, 89.1% of calls were answered in 20 seconds and 98.9% within two minutes.

Environmental Health

The Environmental Health team recently provided an education session to the third year hairdressing students. The session included: We are here to help you register a salon, the requirements you will need to meet, and what the Environmental Health team are looking for during an inspection.

The education session was well received and will be an annual slot for the third year students.

	September 2022	September 2021
Verifications Completed	30	0
New Food Applications	6	3
Health Licences	0	0
Alcohol Licences Issued	45	42

Compliance

Request For Service Type	September 2022	September 2021
Noise	78	109
Litter	10	3
Overgrown Sections	7	7
Animals (excluding dogs)	7	4
Parking Complaints	39	40
Abandoned Vehicles	0	17

Of the litter complaints, five were burnt out vehicles (four in the Sandy Point/Oreti Beach area). These were also issued with infringement notices of \$400.00 per vehicle under the Litter Act.

Other potentially abandoned vehicles were moved on after they were stickered indicating they are not abandoned.

Animal Control

	September 2022	September 2021
Registrations	302	1210
RFS Received	156	186
Infringements	0	11
Prosecution	0	0
Impounded	22	36
Rehomed	1	2
Dogs Returned	18	34

Following up unregistered dogs continues to be a focus. Registration numbers for September 2021 were high due to the extended timeframe for registrations as a result of the August 2021 lockdown.

Seven dog attacks were reported, down from ten in September 2021, three are still under investigation.

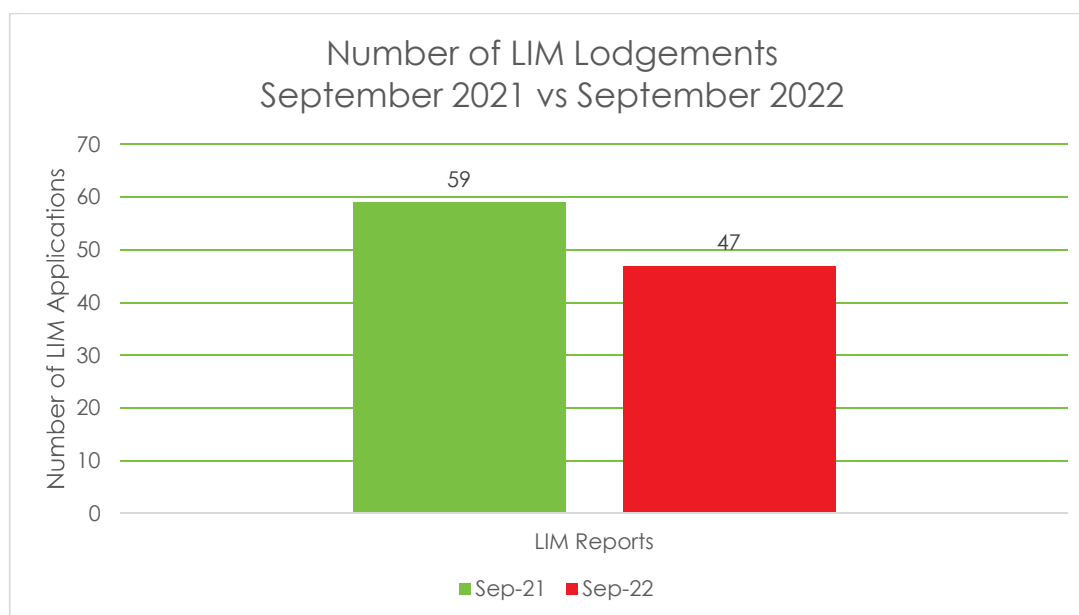
Planning and Building

Function	% issued within 20 working days September 2022	% issued within 20 working days September 2021
Building Consents	98%	99%
Code Compliance Certificates	100%	93%
Non-Notified Resource Consents	100%	82%

Two minor and easily-resolved issues of human error have prevented a clean sweep this month. It is still pleasing to report the best performance from Planning and Building to date. This comes on the back of a lot of effort from both teams over the course of this year to lift service levels.

The Building team have already achieved re-accreditation within an unusually short timeframe this year and Planning are pleased to report that vacancies which have been open over the long-term have now been filled.

Property Records



	September 2022	September 2021
Land Information Memorandum (LIM) Lodgements	47	59
LIMs Lodged Electronically	76%	79%
Average days to issue a LIM	3.10	6.79
LIMs processed within Statutory Time Frames	100%	100%
Property File Requests	266	Data is unavailable
Consentium Notifications/Lodgements	3	7

Leisure and Recreation

Venues and Events Services

The Civic Theatre has performed well over the August, September and October period with good hire rates and advance booking enquiries. In September the venues team supported the response to the passing of Queen Elizabeth II, including the public showing of the national memorial service which attracted a small but very appreciative audience.

With the completion of the seismic remediation of Anderson House, the Anderson Park Trust has begun planning for the opening and activation of Anderson House. The Trust intends to open the House intermittently to the public for weekend special events whilst also providing private event hires. The public activation of the House and grounds is intended to grow aligned with the growth of the business and fundraising programme.

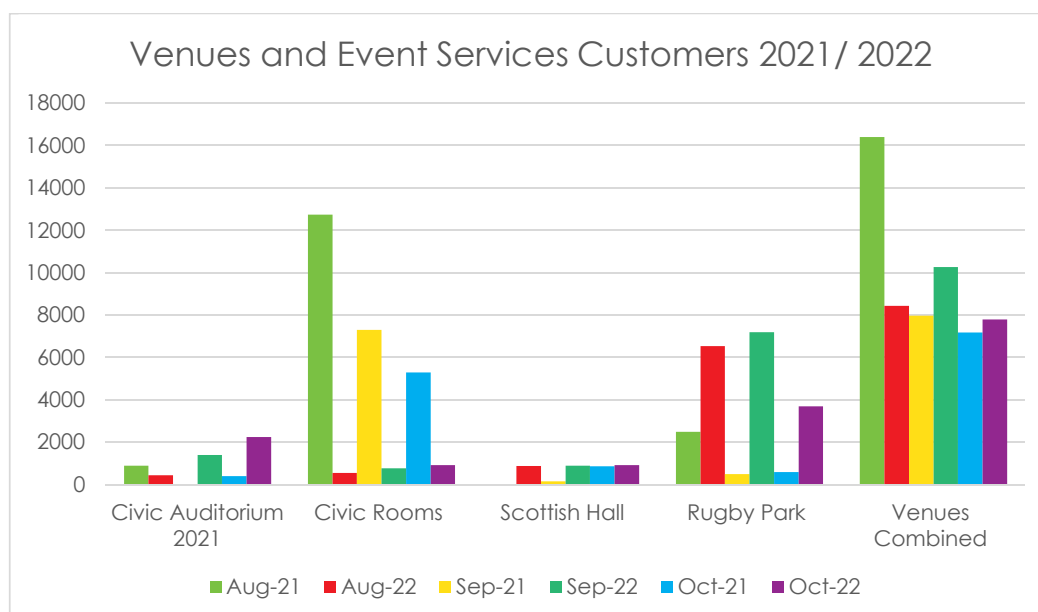
A full season of NPC home games was able to be achieved this year with a strong support from ticket holders. A number of small improvements to the site plus the strengthening and betterment of the media tower has improved event day experience. A peer review with a

strong focus on Health and Safety, and crowd experience was conducted in September to assist Rugby Southland and the Venues team to plan future improvements and game day operations.

Participation and Visitation Stats:

All hireable spaces have increased from the same period last year with the exception of the Civic Rooms which saw a decline due to last year's result being artificially high because of the vaccination programme creating around 500 visits per day at its peak.

Performance and event bookings are now recovered to pre-pandemic levels, however attendance at the events is markedly down and ticket purchasing hesitation has led to a trend of late ticket purchasing habits. There is growing evidence that ticket purchasing is slow and late across the country. A marketing push to increase ticket confidence may help combat this trend.



Upcoming Key Events - Major Events only

Event	Genre	Event Type
KPI: Increase public use through a range of community events and touring productions		
Swan Lake - Royal Czech Ballet – 30 October	Ballet	International Touring
St Joseph's School Production – 2 November	Education, Music Theatre	Local, Community, Community Rate Recipient
Tutu's On Tour - Royal New Zealand Ballet - 12 November	Ballet	National Touring
The seasons – Chamber Music NZ & Jolt Dance – 17 November	Chamber Music/ Dance	National Touring, Mixed ability dance
Dancing Queen – ABBA Tribute – 26 November	Music Concert	National Touring

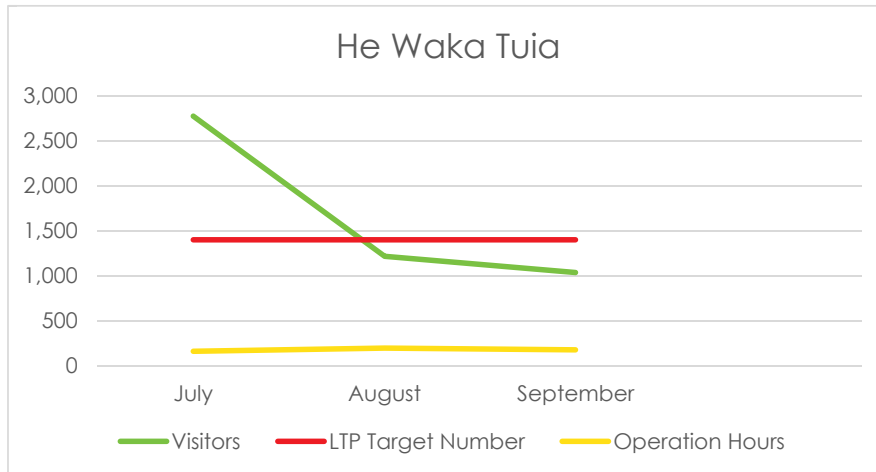
Jazz time End of Year Concert – 27 November	Education, Dance	Local, Community, Community Rate Recipient
S.I.T. Awards Ceremony – 29 November	Ceremony	Local, Community, Community Rate Recipient
Mitre 10 Tough Kid - Rugby Park 29 November - 1 December	Youth Sport, Education	Local, Community
World Festival of Magic – 30 November	Children's Magic	Local, Community, Community Rate Recipient
A Celtic Christmas – Irish Dance – 1 December	Irish Dance	International Touring
Fuel Fitness End Of Year Concert – 3 December	Education, Dance	Local, Community, Community Rate Recipient
S.G.H.S. Prize Giving – 6 December	Ceremony	Local, Community, Community Rate Recipient
S.B.H.S. Prize Giving – 8 December	Ceremony	Local, Community, Community Rate Recipient
S.I.T. Graduation	Ceremony	Local, Community, Community Rate Recipient
Electra + James, Dancing between two Worlds - 10 December	LGBTQI+	National Touring
World of Musicals - 15 December	Music Theatre	International Touring
Operatunity – 16 December	Opera Concert	National Touring

Looking Ahead:

November and December have the bulk of the community activation of the Civic Theatre with prize giving's, school shows and end of year dance concerts. In a drive for efficiency, the team are developing standard responses and formats for the recurrent hires to cut down on administration and set up costs for both the Council and the hirer. This will include the creation of a more streamlined contracting and booking process. The Scottish Hall customer experience programme of improvements is underway to increase use and enjoyment of the hireable spaces.

He Waka Tuia – Management Contract with Invercargill Public Art Gallery (IPAG).

He Waka Tuia is operated under a management contract with the Invercargill Public Art Gallery (IPAG). The base LTP target for 2022/2023 is 1,400 visitors per month and this has grown from the previous target of 1,000 a month which was challenged directly by Covid restrictions.



During July the exhibition PLAY exceeded all targets. The exhibition was designed to provide a "hands on" opportunity for young people and their families and was the second opportunity to do so in Invercargill since Covid restrictions were first introduced. The first being Janet de Wagt in 2021

Exhibitions

He Waka Tuia aims to host a minimum of twelve exhibitions onsite and four offsite per annum. The focus is to utilise and celebrate the collections of the Southland Museum and Art Gallery and the Invercargill Public Art Gallery. The space is also used to test potential exhibition content as part of the development of Te Unua.

- Wild (30 July – 25 September)
This exhibition used three different display elements; participation, traditional and interactive to explore the unique wild environment on our back doorstep.
- Pepeha | Mihi (10 September – 2 October)
This exhibition celebrated Te wiki o Te Reo Māori 2022. Participants were encouraged to write their pepeha and weave it into a large loom.

Work on reforming the SMAG (Collections) Trust

The collection, currently stored within the existing Museum, is under the governance of the SMAG Trust Board which is focused on the care, preservation, development and management of the collection. Following a review of the Trust Deed in May 2021, an interim Board comprised of the Chief Executives of the Invercargill City Council, Southland District Council, and Gore District Council and a Takata Whenua representative was established.

An appointments committee has been established which will lead the recruitment process for the appointment of five Board members. The four rūnaka, under the terms of the Trust Deed have been asked to collectively appoint a sixth member to the Board. Advertising for expressions of interest began in October, and the first meeting of the new Board will occur in early 2023.

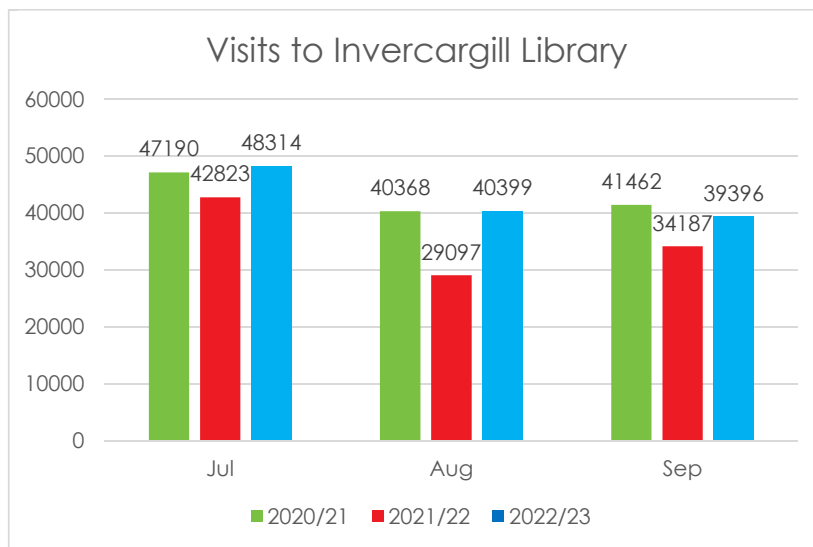
Collection

During September work began on the digitisation and rehousing of the Art Collection. Over 600 items in the Art Collection have now been digitised and rehoused. Nitrate negatives which were found among the Glass Plate negative collection have now been isolated and digitised. These negatives pose a risk to the wider photographic collection. As the Victoriana and Social History collections have been reviewed a number of items have now been identified for Collection Rationalisation.

Libraries

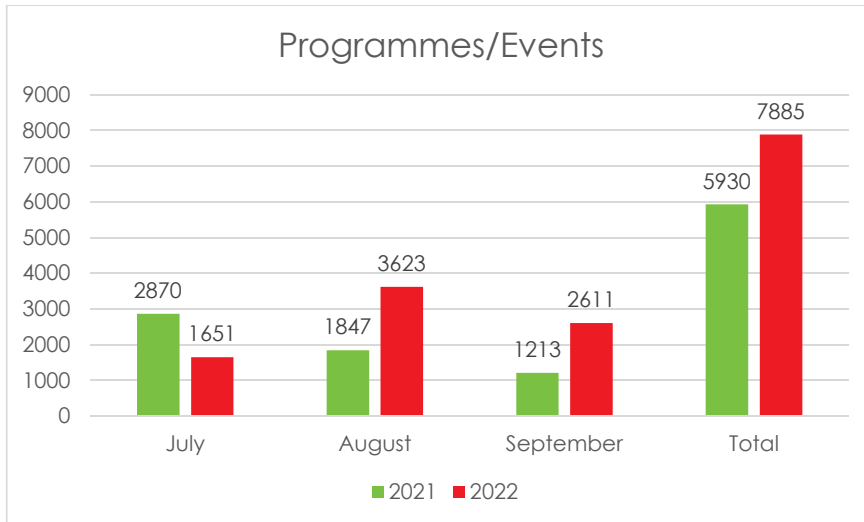
Library Visits

Visits to the Library show a small decrease from August to September 2022 but there has been a 15% increase for the same year to date period compared to the previous year.



Programmes and Events

Programmes and events have followed the same pattern with a decrease from August to September and an increase of 115% for the previous year. Covid was the major reason for reduced numbers in 2021.



Programmes and Events Focus – Human Library

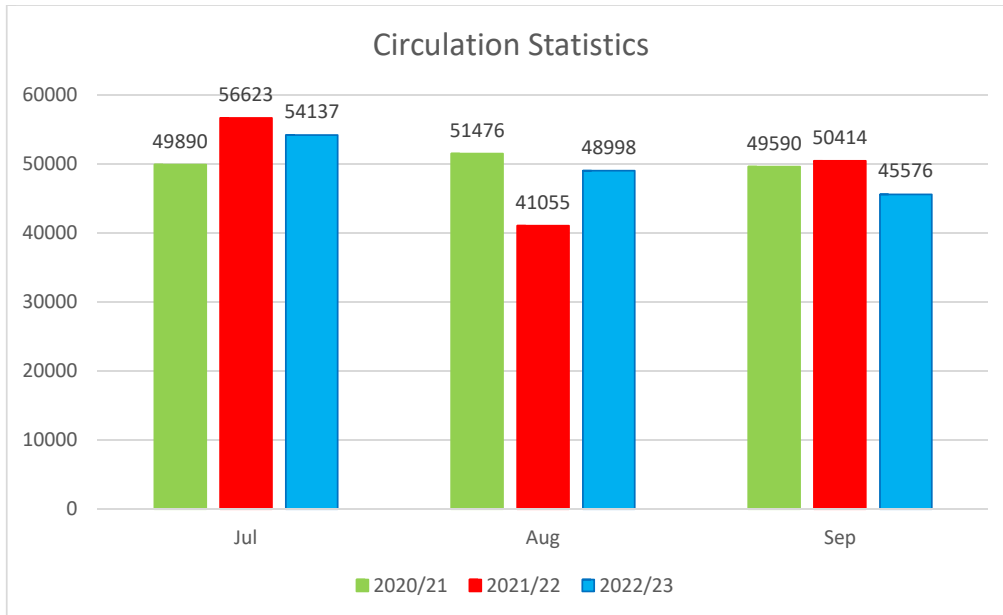
This event was held on 11 September 2022 to support New Zealand Welcoming Week 2022 – Where We Belong. This was a collaborative project with the community engagement team at Invercargill City Council and was aimed at people wanting to learn more about different cultures and the experiences of migrants. Ten volunteers shared their stories in 15 minute slots with a 5 minute changeover time to allow attendees to switch between the human “books”.

The library championed diversity and inclusivity in an attempt to make our community a more welcoming place for everyone who calls Invercargill home and let people learn about various cultures that are part of Southland today. 90% of attendees rated the event as excellent and things that they appreciated the most were meeting new people of different cultures and hearing people's stories.



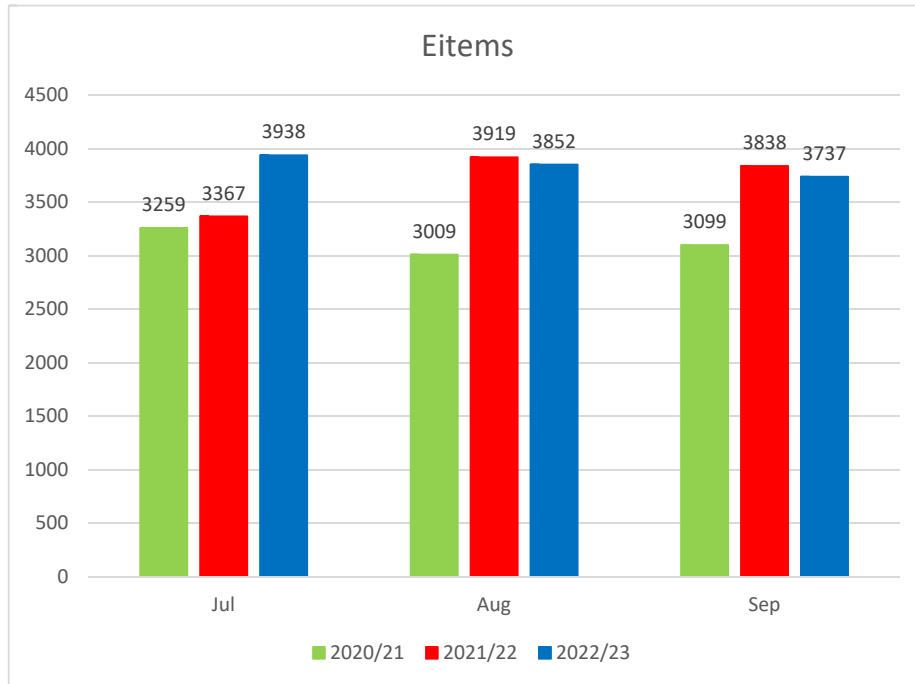
Library Circulation

Circulation remains static showing a decrease in September 2022. Library visits are showing an increase to attend programmes/events and use services with circulation taking longer to bounce back.



EBooks and eAudio

EBooks and eAudio have shown a small decrease in September 2022 from the previous month and the previous year. Digital collections continue to expand with approximately 30,000 items available for loan across the two consortia which Invercargill is a member of. The total circulation for 2019/2020 was 36,802 and for 2021/2022 was 42,515 – a 15% increase.



Parks and Recreation

Te Tapu o Tāne Ceremony

Te Tapu o Tāne officially opened its native nursery, named Te Kōhaka o Tāne (The Nest of Tānemahuta), in Invercargill on Wednesday 21 September, inviting partners and whānau to learn about its mahi. It was a successful event to showcase a huge accomplishment that has been achieved in a little over 12 months.

The acknowledgment made of Invercargill City Council staff input into the partnership was remarkable to hear, and not just once, many of the Te Tapu o Tāne organisation team referenced our collective help.

Here is the link following the event: [Papatipu Rūnanga create a 'template for restoration' | Stuff.co.nz](#)



Kāi Tahu artist Steve Solomon of Te Rūnaka o Ōraka-Aparima, left, created a carving to mark the entrance to Te Kōhaka o Tāne (The Nest of Tānemahuta). He's seen here with Te Tapu o Tāne board chairman Riki Parata and chief executive Jana Davis, right.

Windstorm Event at Queens Park

During the windstorm event in September 2022, contractors removed 92 tonne of fallen wood from Queens Park. The cost to remove the wood was \$15,541.60. This consisted of traffic management plans for Kelvin Street, labour / plant hire costs from Traffic Management Services and 394.5 hours of staff time. Parks and Recreation has either exported or reused the felled timber for gardening purposes.

Food Foraging

ICC Parks and Recreation continue to work with Murihiku Kai Collective to enable food collection by members of the public where vegetables are easily accessible.



Examples include Queens Park and Town Belt – Otakaro Park.

Electric Mowers

ICC Parks and Recreation received a complimentary message indicating the sustainability initiative being contributed to improving best practice amongst Council.

Through using electric mowers ICC has:

- Saved 11,000 litres of diesel from being burnt.
- Cost savings - approx. \$27,000 worth of fuel.
- Carbon emissions savings - 26 tonnes CO₂e (equivalent to taking around 13 cars off the road in one year).

ICC Partnership Agreement with Department of Corrections

Department of Correction staff member Dave Madden shared with Minister Davis the ICC partnership agreement with the Corrections for joint work on parks and reserves lands.

This is a multi agency partnership partnership, led by Invercargill City Council, with Te Tapu o Tāne, Bluff Hill/Motupōhue Environmental Trust, Department of Conservation, Hokonui Rūnanga and Department of Corrections.

By creating a forward programme consolidated through multiple agencies, there is greater efficiency for all agencies implementing works on time.

Conservation Week

Conservation week was from 5 - 11 September 2022. Parks and Recreation staff collaborated with other agencies to assist the Bluff Hill / Motupōhue Environmental Trust with planting the ICC boundaries at Bluff with native plants. ICC have a Memorandum of Understanding with Bluff Hill / Motupōhue Environmental Trust that showcases our partnership when working together to manage Bluff Hill / Motupōhue.

ICC supplied 20,000 plants and feedback has outlined ongoing benefits including:

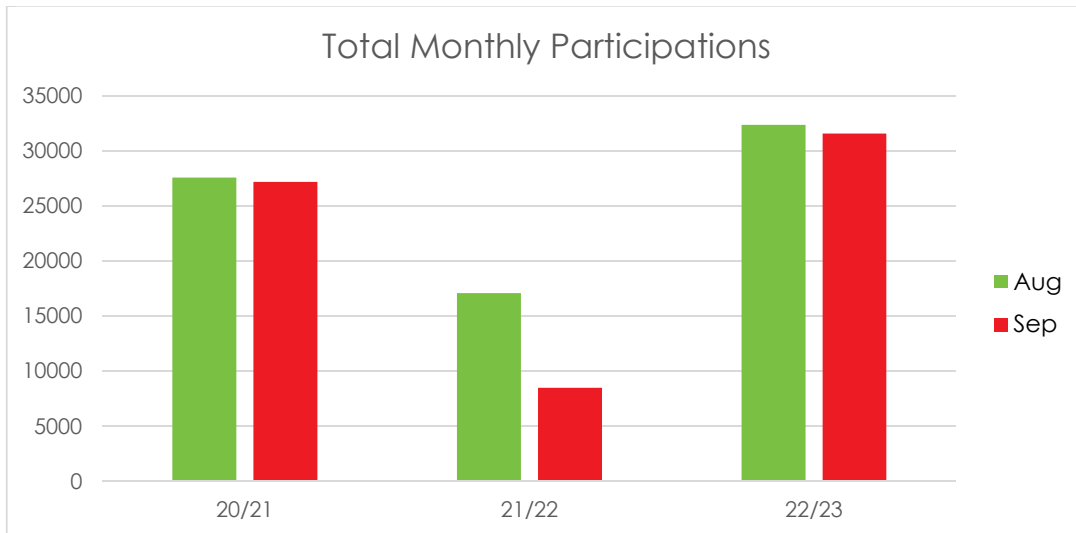
- Improvement in management of gorse.
- Increased benefits to residents with more native bush at their back fence.
- Wildlife have more habitat.

Aquatic Services

August and September have continued to show consistent growth in community participation and revenue, building on the good start to the financial year. For this first quarter, participations were 6.55 per head of population, an increase from 4.57 for the 21/22 financial year. This level of participation now sees us back on track to achieve our expected annual Key Performance Indicator of 6.5 participations per head of population.

Participation and Visitor Stats

There are a couple of factors that will be contributing to the increase in participation. The first is a more consistent operation to the community due to the removal of the Covid-19 restrictions and the second factor is the teams increase in the number of family and youth-focused activities (more frequent access to diving boards and inflatable toys, pool parties etc.).



Café and Retail

In early 2022 Splash Palace placed a greater focus on improving the operation of the café and retail spaces. Splash Palaces' goal is to increase the café and retail revenues to operate with a surplus.

The performance to date has seen July set a new record for revenue in the café which was surpassed again in September.

The benchmark spend for a café in an aquatic facility per participation is typically around \$0.80, Splash Palace has exceeded a \$1.00 spend per participation since July, with September being \$1.33 per participation.

